# Evaluation of California's Self-Determination Program (SDP)

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#### Self-Determination Program (SDP) Evaluation

June 2023

#### **Our Report**

California's SDP law requires us to report on:

- SDP users' experiences,
- How well SDP is meeting its original goals, and
- Changes that would make SDP better.

#### **Evaluation Partners**

- State Council on Developmental Disabilities (lead)
- UCLA Tarjan Center
- USC University Center for Excellence in Developmental Disabilities (data collection & evaluation)
- Disability Rights California (collaborator)

#### **Our Findings**

- SDP promotes selfdetermination
- SDP users say they like the program and would recommend SDP to others
- Users support SDP goals but want some things to change. They find SDP hard to sign up for, get information about, understand, and navigate.



#### **Program Evaluation Phases**

N = 604

## Phase 1 (P1) Quantitative Survey

- December 2022
- 242 respondents

#### **Phase 2 (P2)**

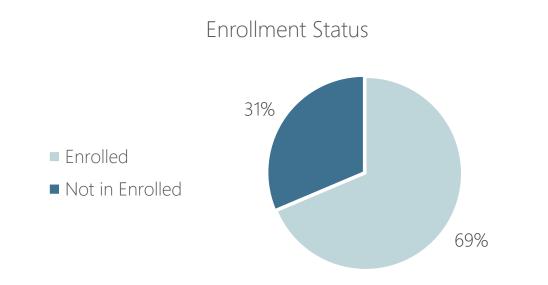
#### **Zoom Focus Groups**

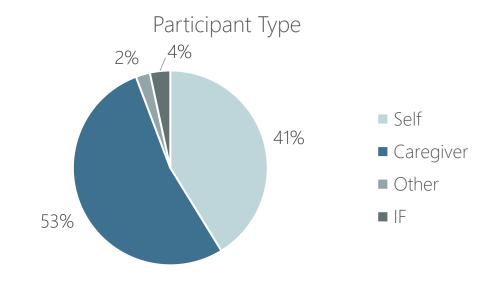
- April 2023
- 97 participants

#### **Phase 3 (P3)**

#### **Qualitative Survey**

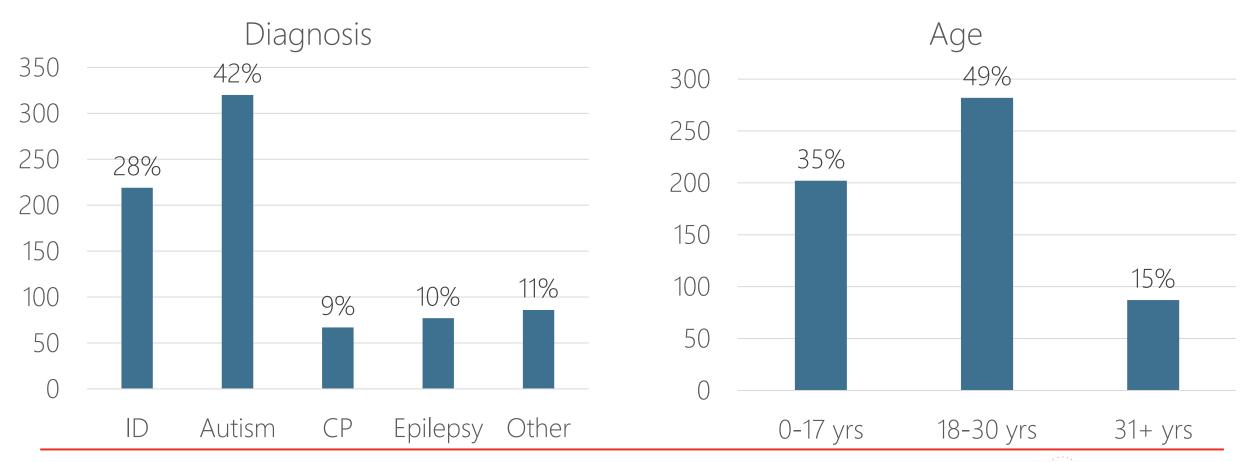
- May 2023
- 265 respondents





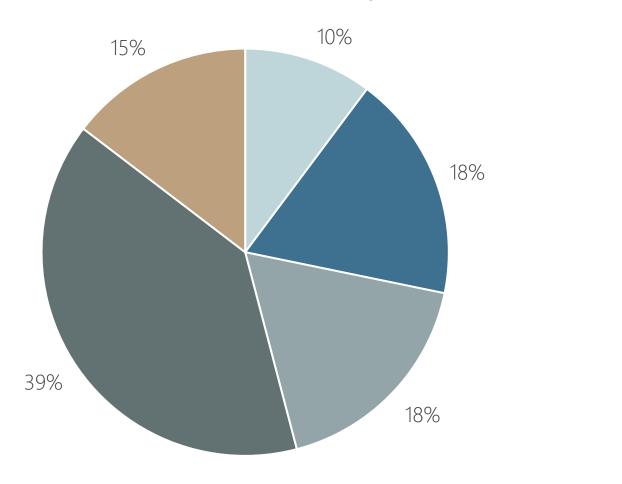


#### Participant Diagnosis and Age



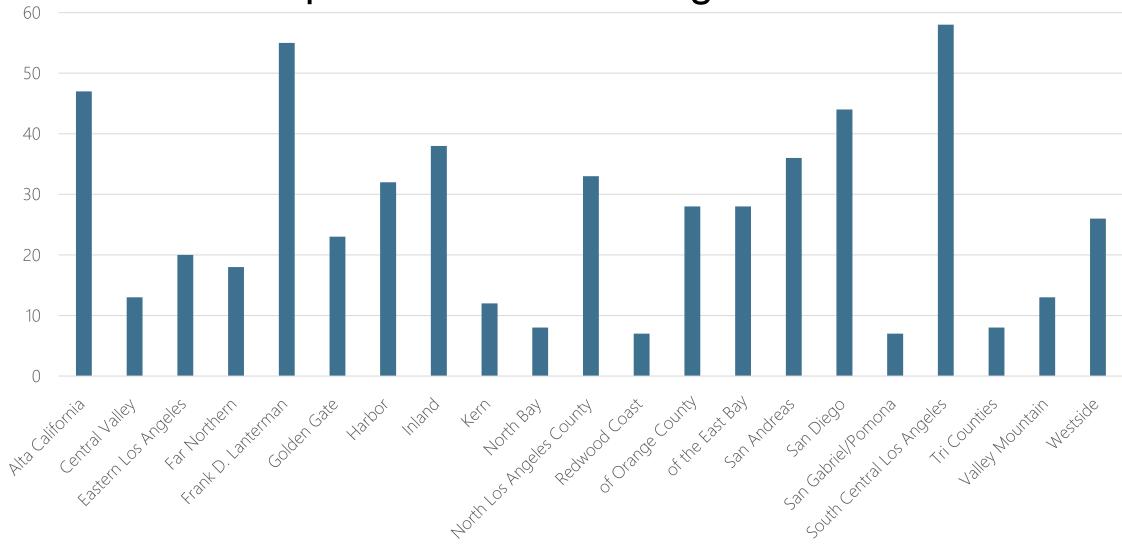
#### Participant Race/Ethnicity

Race/Ethnicity





#### Participants from each Regional Center



## **Key Findings**

#### Users Agree with SDP Goals and Values (P2, P3)

Most agreed that people with disabilities and their families should:

- Have more freedom and control over their lives, and
- Be empowered to choose their providers and supports.

SDP goals and values inspire hope, and participants want the program to succeed.

#### • SDP Helps Promote Self-Determination (P1, P2, P3)

SDP improves the quality of life of SDP participants, and supports a system where users have more freedom, power, and support to participate in and approve their own plans and decisions.

### **Key Findings**

Participants Like the SDP (P1, P2, P3)

#### Most are:

- Happy with the program and would recommend it to others,
- Thankful to be in the Self-Determination Program; say it is "life-changing," and
- Believe it is the right choice for them.
- Participants Want SDP to be Easier, with More Support (P2, P3)

#### They say:

- Signing up for SDP and getting information about the program is hard,
- Navigating the program takes a lot of time and effort, and
- They want more information, better trained staff, and more support.

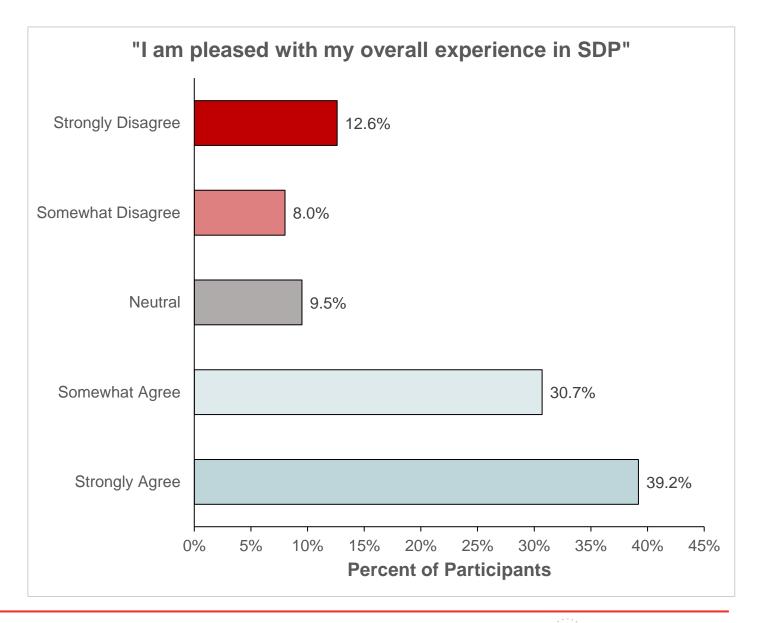


## **Key Findings**

- Some Parts of SDP Are Not Fair (P1, P2, P3)
  - Users described differences in budgets, providers, and services based on their race, Regional Center, disability, social background, primary language, and where they live (P2, P3)
  - BIPOC participants get less support, are less satisfied, but more likely to report positive outcomes (P1, P3)
  - SDP is harder for younger participants (P1, P3)
  - SDP is harder for participants with autism (P1, P3)

## Most users agreed with the statement:

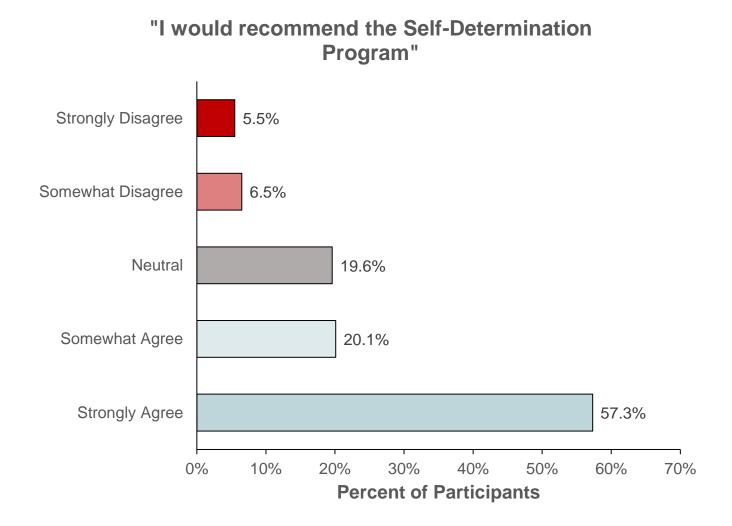
"I am pleased with my overall experience in the Self-Determination Program."





## Most users would recommend SDP, and agree with this statement:

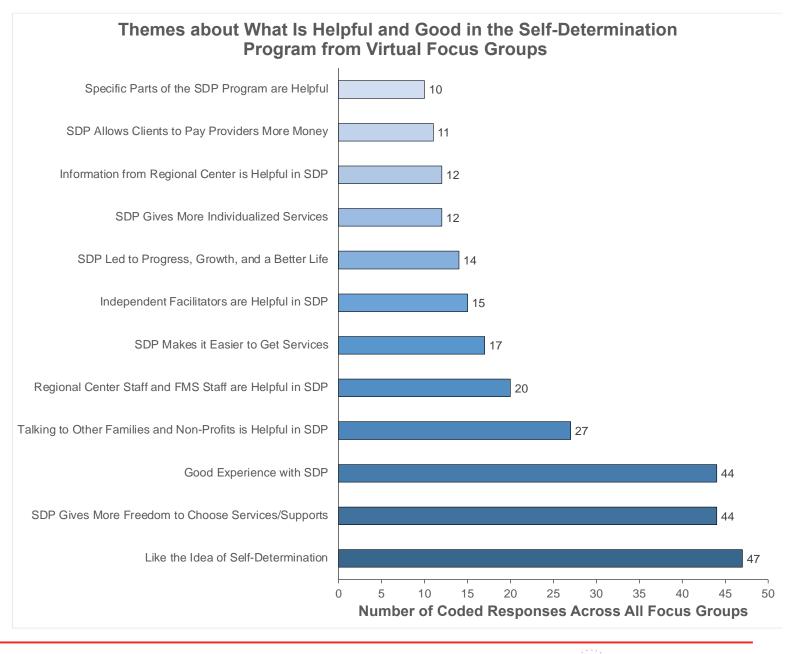
"I would recommend the Self-Determination Program."





### **Key Findings:**

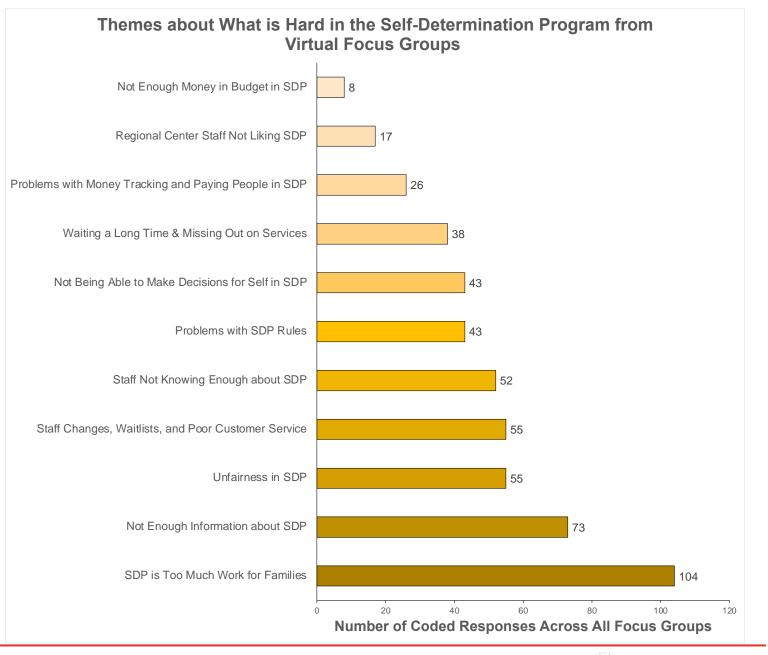
## What users like about SDP





### **Key Findings:**

## Users identified these problems and challenges





#### Recommendations

- Make information about SDP more available
- Make signing up for SDP easier
- Make budgeting easier for users
- Make the system easier to use and navigate
- Provide more Independent Facilitators & pay them more
- Learn from the SDP Model to improve hiring and retention of staff
- Make the system more fair so it treats all people and communities equally

## Thank you!

Questions? – Comments?