



DISABILITY THRIVE INITIATIVE
Advancing Services and Supports for the IDD Community

**TAILORED TO THRIVE:
FLEXIBLE SUPPORTS THROUGH
TAILORED DAY SERVICES
October 5, 2022**

TODAY'S AGENDA



1. Opening Remarks by DDS Director Nancy Bargmann
2. State Policy for Tailored Day Services
3. The Regional Center Role in Tailored Day Services
4. Tailored Day Services in Action
5. Experiences of Tailored Day Services Participants (Video)
6. Live Question & Answer



OPENING REMARKS



Nancy Bargmann

Director

—
**Department of
Developmental
Services**



STATE POLICY FOR TAILORED DAY SERVICES



Jim Knight

Deputy Director, Administration Division
California Department of Developmental Services

ASK DDS!



Caroline Castaneda

Assistant to the Director



Julia Lowe

Assistant Director of
Programs



**All Subject Matter Experts are
available to answer your questions via
the Q&A feature during this webinar**

ABOUT TAILORED DAY SERVICES (TDS)

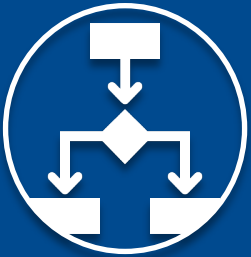


A person may choose a Tailored Day Service to go with, or in place of, another regional center service:

- Day Program
- Look-alike Day Program
- Supported Employment Program
- Work Activity Program



TDS INCREASES A PERSON'S OPPORTUNITIES TO:



Create day services to meet their needs



Be in charge of their own services



Create and support paid internship programs



Get a higher education

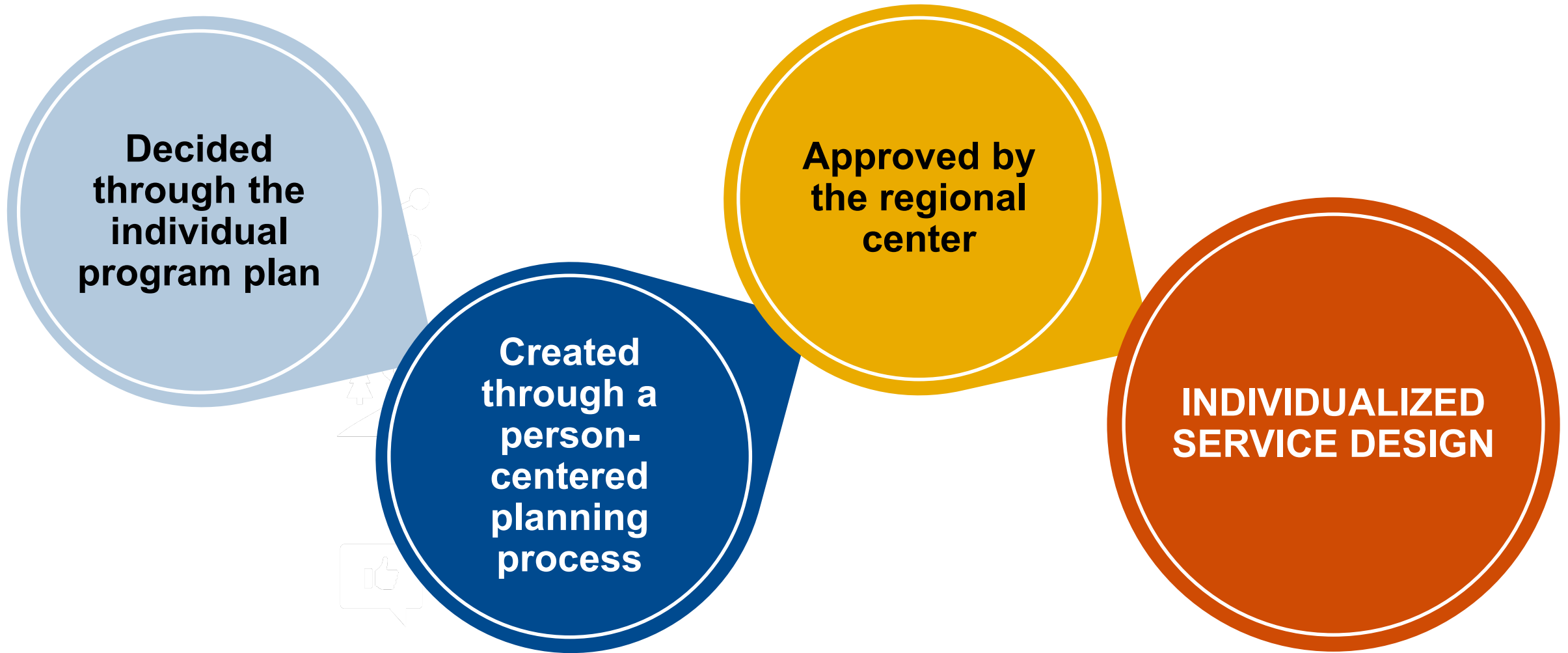


Create and support work and volunteer activities



Increase their ability for an integrated and inclusive life

INDIVIDUALIZED SERVICE DESIGN



INDIVIDUALIZED SERVICE DESIGN OPTIONS

Individualized service design may include:

- Fewer days or hours than the approved program
 - Day Program
 - Look-alike Day Program
 - Supported Employment Program
 - Work Activity Program
- Flexibility in the length and degree of services to meet personal needs
- Flexibility in where services are located, including remote electronic communications



INDIVIDUALIZED SERVICE DESIGN PRIORITIES



The individualized service design may prioritize:

- Creating or supporting competitive integrated employment, volunteer activities, or getting a higher education
- Creating and supporting opportunities for the paid internship program
- Getting the greatest personal direction of the service
- Increasing the individual's ability for an integrated and inclusive life

CHANGES AS OF JULY 1, 2022



Use of Tailored Day Services (TDS)

- Can be the only program or be used with another
- Cannot be on the same day as another program unless there are special conditions

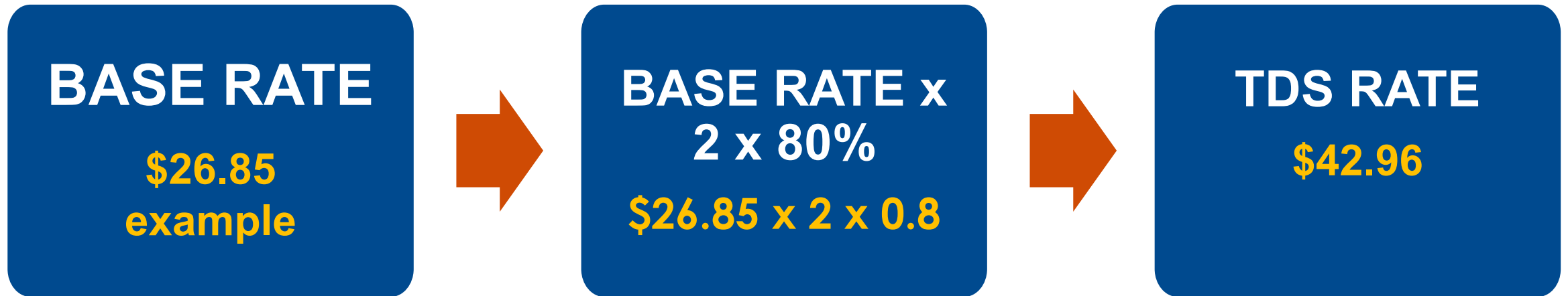
Creation of TDS Rates

- Got rid of the prior need to negotiate rates
- The rate is now created using a Rate Model (base rate x 2 x 80%)

Total Monthly Hours of TDS

- Cannot be more than the number of authorized days x 4

CREATION OF TDS RATE



- Community-Based Day, Community Only, 1:2 rate
- Providers of programs offering TDS as of June 30, 2022 with an hourly rate more than the TDS rate cannot change until June 30, 2026. After that time, the rate will be adjusted to equal the rates for other TDS providers in the region (WIC 4519.10(d)(1))

CONTACT US



Department of Developmental Services

www.dds.ca.gov

Questions about Tailored Day Services
may be directed to **ratesquestions@dds.ca.gov**

REGIONAL CENTER ROLE IN TAILORED DAY SERVICES



Jamie Patino

Employment Specialist



**Kern Regional
Center**



OUR ROLES

- Three main ideas of TDS:
 - Increase integration and inclusion
 - Develop or maintain work or volunteer opportunities
 - Pursue higher education
- The regional center supports TDS
 - Work closely with providers to create a program addendum
 - Provide necessary information to help people create a strong service plan
 - Help people discover and embrace their potential through TDS

EDUCATION FOR SERVICE COORDINATORS

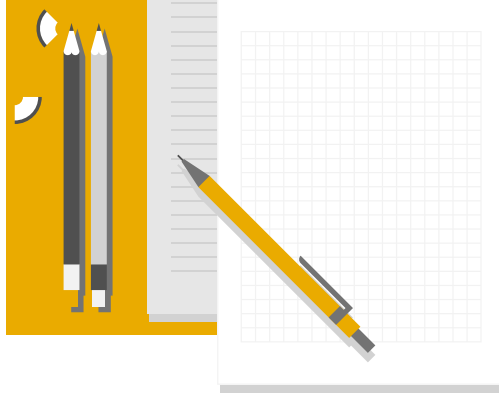
- Provide education and information to Service Coordinators
 - Who are approved providers for the service
 - Examples of how some services are designed to meet a person's needs
- Since this service is developed through person-centered planning, Service Coordinators must be familiar with person-centered practices and culture
- Communicating policy changes/improvements to our Service Coordinators
 - New Employee Orientation
 - Staff meeting presentations
 - Possible fair for service providers

EXAMPLES OF TDS IN PRACTICE

- Pre-employment training in reading, writing, and awareness
- Help preparing and reviewing a resume, including preparation for an interview
- On-the-job training with personal job coaching, customized training and flexible schedules
- Job growth through Paid Internship Program (PIP)
- Volunteer opportunities such as Habitat for Humanity and Salvation Army
- **Help with transportation plans for work and access to the community, including:**
 - Bus routes
 - Apps access
 - Private transportation
 - Other ways of transportation

SUPPORT FOR HIGHER EDUCATION

Many steps in the process:

- College application process, including CCCApply account
 - Financial Aid application
 - Using the DSPS (Disabled Students Program Services) for possible accommodations
 - Getting to the campus
 - Providing transportation plans to campus
 - Contacting the college advisor
- 
- Bakersfield Junior College is popular choice in KRC region
 - Another example is support with Food Handling Certification

ADDITIONAL BENEFITS AND FLEXIBILITY

- Flexibility with scheduling
 - More days or hours to meet a person's needs
- Services can be used together with another program
 - For example, participants can use TDS three days a week to work on specific personal goals while participating in day program on the other two days

Greater flexibility meets more needs!

TAILORED DAY SERVICES IN ACTION



Tiffany Simpson
Director of Employment
Services

**Becoming
Independent**

B Becoming
Independent™



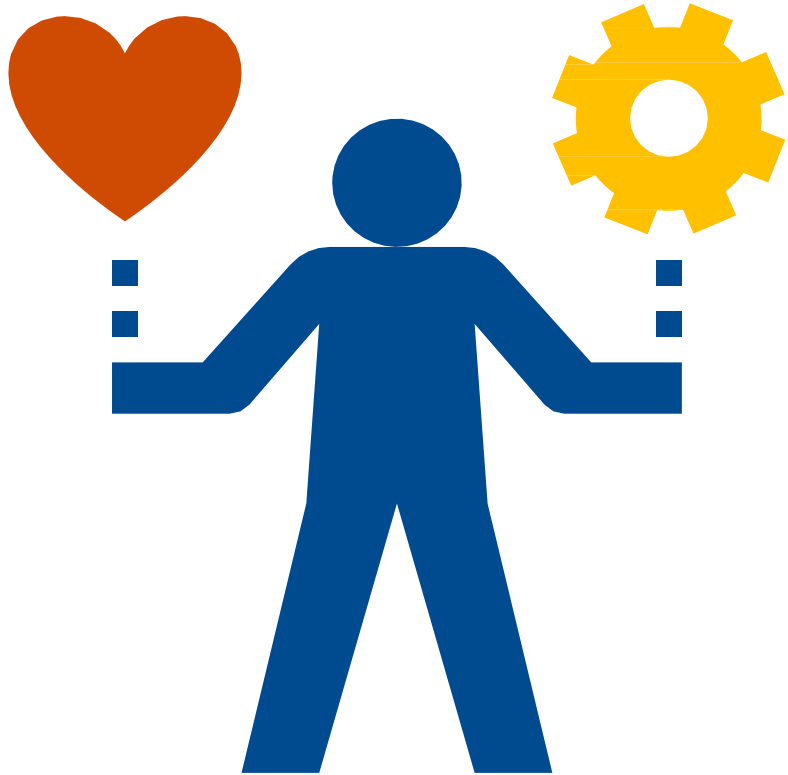
LeLani Talafili
Services Manager
Employment Services

**Becoming
Independent**

ABOUT BECOMING INDEPENDENT

- Started providing TDS in November 2014
- First TDS provider in Sonoma County
- Currently serving 50 individuals
 - 1:1 ratio
 - 100% in community
- 32 hours per month
- DSP 3s manages caseloads based on individuals' choices

OUR VALUES



- Person-Centered
- Embracing diversity
- Mutually beneficial partnerships

EMPOWERMENT **INTEGRITY** **HUMAN DIGNITY** **COMMUNITY** **INNOVATION**



WHAT WE DO



We provide:

- Job exploration services
- Job readiness skills
- Pursuing educational opportunities
- Volunteerism
- Personal development

HOW WE DO IT

Discovery Profile:

- Support Circle - Networking
- Neighborhood assessment
- Goal development

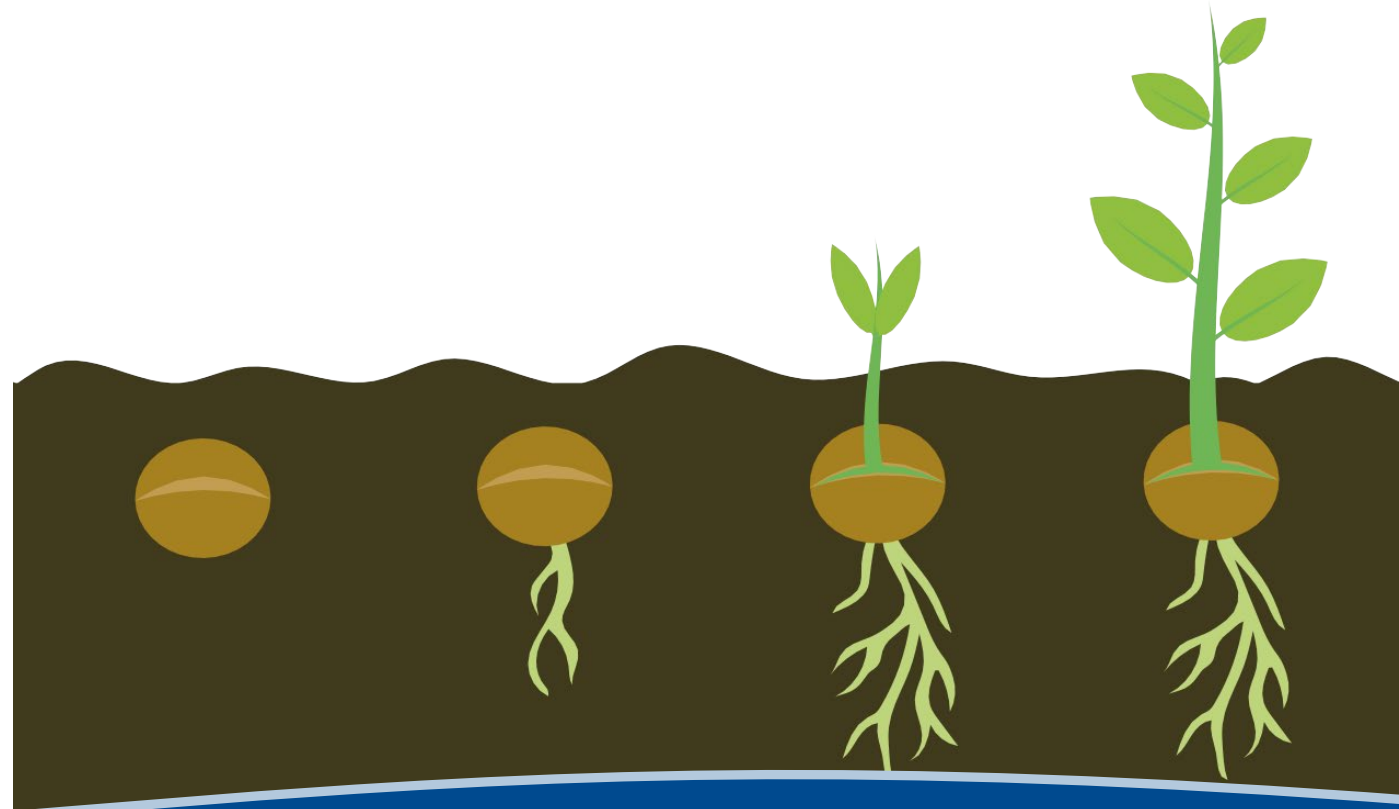
Personal Website:

- One page quick guide
 - Likes & dislikes
 - Best ways to support
 - Prior training and experience



OUR IMPACT

- Volunteer locations
- Junior college classes
- Food handler's certificate
- Employment - Currently 50%
 - Retail
 - Grocery
 - Floral design
 - Uber/InstaCart
 - Zodiac Aerospace
 - Hertz Rental Car
 - Russian River Brewing Co.
- Two published authors



EXPERIENCES OF TAILORED DAY SERVICES PARTICIPANTS



LIVE Q&A!



Barry Jardini

Executive Director



Jim Knight

Deputy Director
Administration Division

