



# Year of Optimizing Update

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JULY 2022

THE WORLD  
IS CHANGING  
AND SCDD IS  
CHANGING  
WITH IT

# **Year of Optimizing**

# Background

Presented overview of new State Plan and plans for 1st year

**Oct. 2021**

**Sep. 2021**

Presented “Year of Optimizing” plans to Executive Committee

# The World is Changing

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- Pandemic – changed how people want services; accelerant for disparities
- ACL – outcomes & impact
- Success brings more success
- As we keep delivering, keep looking to SCDD as a partner in the solution

# The World is Changing (cont.)

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- How do we keep up with the increasing need for more of what we deliver? How do we respond to systems providing less of what they deliver?
- As a matter of justice and equity, how do we change systems to bridge divides that are growing bigger?
- As a system change entity with a high demand for 1:1 help, how do we meet community demand and ACL expectations?
- How do we meet the needs of people we are privileged to serve, respond to opportunities that come our way, and gain resources to make this possible?

# The Response: SCDD has Adapted



New State Plan  
with Systems  
Change focus



Year of  
Optimizing

# Year of Optimizing

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INFRASTRUCTURE



FOCUS ISSUES

# Infrastructure

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- Regional Offices – Increase Capacity
- Organize around strengths/expertise
- On-Demand Resources
- HQ Supports



# **Regional Offices – Increase Capacity**

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- Assessed CPSII training interests & needs
- Refreshed supervisors on HR best practices
- “Job Audits” – identify tasks & upskilling (in progress)
- OT’s – supporting meetings

# Organize around strengths/expertise

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- Disability Expert Advisory Panels (DEAP's)

Self-Advocacy

Employment

Education

Housing

Self-Determination

# **Disability Expert Advisory Panels (DEAP's)**

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- Gap analysis across Disability Service System
- Review Emerging Issues
- Curriculum/Resource Development & sourcing guest speakers
- Provide recommendations to Policy Team
- Provide TA to other entities

# On-Demand Resources

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- Learning Management System (LMS)
  - Determine most functional & accessible LMS
  - Stakeholder outreach to identify training needs/interest: SAAC, SSAN
  - DEAP's identified list of high-demand trainings
  - English & Spanish Pilots planned in coming months

# HQ Supports

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- Creation of Intranet for staff resources & support
- Streamline data reporting to reduce staff burden
- Leverage Federal funding to hire vaccine project manager
- Leveraged State Plan Team to support agency and federal initiatives
- Created in-house IT Team

# Focus Issues

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Self-  
Determination  
Program

SB 639

Health &  
Safety

DDS Budget  
Initiatives

# **Focus Issue: Self-Determination Program**

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- Hired SDP Project Manager
- Provided Support for local SDAC workgroups and meetings (157 meetings)
- Created orientations & toolkits in English & Spanish
- Designed SDP orientation webpages in English & Spanish
- Contract with DDS to support Statewide Self Determination Advisory Committee

# **Focus Issue:**

## **SB 639**

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- Got National SME support via Community Living (ACL) Disability Employment Technical Assistance Center Grant
- 3 Stakeholder Workgroup meetings
- 12 virtual Community Conversations across the state in multiple languages
- Letter-writing campaign
- \$3M budget request to support priority activities, like benefits analysis supporting CIE participation



**Focus  
Issue:  
Health &  
Safety**

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Vaccines

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Test Kits

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Go-Bag Trainings

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Law Enforcement

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Mental Health

# **Health & Safety - Vaccines**

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- Hired COVID-19 Project Manager
- 14 Vaccine Clinics throughout CA completed with 50+ Collaborators
- Statewide Input Session on impacts of Covid-19
- Tracking Vaccine Hesitancy
- Collaboration with Vaccinate All 58

# Health & Safety – Test Kits

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- Distributed 285,000+ Test Kits
- Streamlined process for requesting Test Kits
- Collaboration with Public Health – Testing Task Force
  - Provided TA & recommendations
- Accessible Test Kits – (requested)

# Health & Safety – Go Bags Trainings

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- 33 Emergency Preparedness Trainings
- 2,000 Go Bags distributed
- Project SAFEE collaboration
- CA Community Foundation Grant

# **Health & Safety – Law Enforcement**

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- SCDD Rep on CIT International Board
- Presentations at CA CITA
- 20 Law Enforcement Trainings (CIT & LD-37)
- 9 Collaborative Meetings, 2 Events and 2 Clinics with Law Enforcement

# Health & Safety – Mental Health

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- 3 Cycle 44 grant projects
  - Parents Helping Parents
  - PathPoint
  - Down Syndrome Connection of Bay Area (DSCBA)

# DDS Initiatives

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- Implement Rate Study/Service Provider Rate Reform
- Regional Center Measures
  - Performance Outcome Measures
  - Quality Incentive Program
- Direct Service Provider (DSP) Crisis
  - DSP survey
  - Professionalizing DSP through training and pay
- Coordinated Family Support Services
- Employment Grants

# DDS Initiatives

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- Self Determination Program
  - Participant Choice Specialists
  - Ombudsperson
  - Statewide Orientation Training
- Equity Initiatives
  - Implicit Bias Training
  - Evaluation of Equity Grants
  - Community Navigator Program



# DDS Initiatives

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- Zero Purchase of Services
  - HCBS Final Rule (March 2023 Deadline)
  - ...and many more
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- Thank you to DDS for inclusive process
  - Thank you to SCDD representatives
  - We advocate because we want our ideas adopted

# **Next Steps: Years of Optimizing**

2023

OPTIMIZING

# Infrastructure – Next Steps

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# Focus Issues – Next Steps

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Self-  
Determination  
Program

SB 639

Health &  
Safety

DDS Budget  
Initiatives

# Questions

