Year of Optimizing Update

JULY 2022
THE WORLD IS CHANGING AND SCDD IS CHANGING WITH IT

Year of Optimizing
Presented overview of new State Plan and plans for 1st year

Oct. 2021

Sep. 2021

Presented “Year of Optimizing” plans to Executive Committee

Background
The World is Changing

• Pandemic – changed how people want services; accelerant for disparities
• ACL – outcomes & impact
• Success brings more success
• As we keep delivering, keep looking to SCDD as a partner in the solution
The World is Changing (cont.)

• How do we keep up with the increasing need for more of what we deliver? How do we respond to systems providing less of what they deliver?

• As a matter of justice and equity, how do we change systems to bridge divides that are growing bigger?

• As a system change entity with a high demand for 1:1 help, how do we meet community demand and ACL expectations?

• How do we meet the needs of people we are privileged to serve, respond to opportunities that come our way, and gain resources to make this possible?
The Response: SCDD has Adapted

New State Plan with Systems Change focus

Year of Optimizing
Year of Optimizing

INFRASTRUCTURE

FOCUS ISSUES
Infrastructure

- Regional Offices – Increase Capacity
- Organize around strengths/expertise
- On-Demand Resources
- HQ Supports
Regional Offices – Increase Capacity

• Assessed CPSII training interests & needs
• Refreshed supervisors on HR best practices
• “Job Audits” – identify tasks & upskilling (in progress)
• OT’s – supporting meetings
Organize around strengths/expertise

- Disability Expert Advisory Panels (DEAP’s)
Disability Expert Advisory Panels (DEAP’s)

- Gap analysis across Disability Service System
- Review Emerging Issues
- Curriculum/Resource Development & sourcing guest speakers
- Provide recommendations to Policy Team
- Provide TA to other entities
On-Demand Resources

• Learning Management System (LMS)
  ▪ Determine most functional & accessible LMS
  ▪ Stakeholder outreach to identify training needs/interest: SAAC, SSAN
  ▪ DEAP’s identified list of high-demand trainings
  ▪ English & Spanish Pilots planned in coming months
HQ Supports

- Creation of Intranet for staff resources & support
- Streamline data reporting to reduce staff burden
- Leverage Federal funding to hire vaccine project manager
- Leveraged State Plan Team to support agency and federal initiatives
- Created in-house IT Team
Focus Issues

Self-Determination Program

SB 639

Health & Safety

DDS Budget Initiatives
Focus Issue: Self-Determination Program

• Hired SDP Project Manager
• Provided Support for local SDAC workgroups and meetings (157 meetings)
• Created orientations & toolkits in English & Spanish
• Designed SDP orientation webpages in English & Spanish
• Contract with DDS to support Statewide Self Determination Advisory Committee
Focus Issue: SB 639

• Got National SME support via Community Living (ACL) Disability Employment Technical Assistance Center Grant

• 3 Stakeholder Workgroup meetings

• 12 virtual Community Conversations across the state in multiple languages

• Letter-writing campaign

• $3M budget request to support priority activities, like benefits analysis supporting CIE participation
<table>
<thead>
<tr>
<th>Focus Issue: Health &amp; Safety</th>
</tr>
</thead>
<tbody>
<tr>
<td>Vaccines</td>
</tr>
<tr>
<td>Test Kits</td>
</tr>
<tr>
<td>Go-Bag Trainings</td>
</tr>
<tr>
<td>Law Enforcement</td>
</tr>
<tr>
<td>Mental Health</td>
</tr>
</tbody>
</table>
Health & Safety - Vaccines

• Hired COVID-19 Project Manager

• 14 Vaccine Clinics throughout CA completed with 50+ Collaborators

• Statewide Input Session on impacts of Covid-19

• Tracking Vaccine Hesitancy

• Collaboration with Vaccinate All 58
Health & Safety – Test Kits

• Distributed 285,000+ Test Kits
• Streamlined process for requesting Test Kits
• Collaboration with Public Health – Testing Task Force
  ▪ Provided TA & recommendations
• Accessible Test Kits – (requested)
Health & Safety – Go Bags Trainings

- 33 Emergency Preparedness Trainings
- 2,000 Go Bags distributed
- Project SAFEE collaboration
- CA Community Foundation Grant
Health & Safety – Law Enforcement

• SCDD Rep on CIT International Board
• Presentations at CA CITA
• 20 Law Enforcement Trainings (CIT & LD-37)
• 9 Collaborative Meetings, 2 Events and 2 Clinics with Law Enforcement
Health & Safety – Mental Health

• 3 Cycle 44 grant projects
  ➢ Parents Helping Parents
  ➢ PathPoint
  ➢ Down Syndrome Connection of Bay Area (DSCBA)
DDS Initiatives

• Implement Rate Study/Service Provider Rate Reform
• Regional Center Measures
  • Performance Outcome Measures
  • Quality Incentive Program
• Direct Service Provider (DSP) Crisis
  • DSP survey
  • Professionalizing DSP through training and pay
• Coordinated Family Support Services
• Employment Grants
DDS Initiatives

• Self Determination Program
  • Participant Choice Specialists
  • Ombudsperson
  • Statewide Orientation Training

• Equity Initiatives
  • Implicit Bias Training
  • Evaluation of Equity Grants
  • Community Navigator Program
DDS Initiatives

• Zero Purchase of Services
• HCBS Final Rule (March 2023 Deadline)
• ...and many more

• Thank you to DDS for inclusive process
• Thank you to SCDD representatives
• We advocate because we want our ideas adopted
Next Steps: Years of Optimizing

2023 OPTIMIZING
Infrastructure – Next Steps

- Regional Offices
- On-demand/Web-based resources
- HQ
Focus Issues – Next Steps

- Self-Determination Program
- SB 639
- Health & Safety
- DDS Budget Initiatives
Questions