

2021 Program Performance Report (PPR)

**Including a 5-year Overview of
2017-2021 State Plan Activities**

Overview of Presentation

People Served

2021 Overview

5-Year Overview

(2017 – 2021)

Definitions

- **People Reached:** The number of people who were involved in or served by an activity. This number may include self-advocates (SA), family advocates (FA) and/or others (e.g. professionals, community members, etc.).
- **Activities:** The work done by the Council and its regional personnel. Activities may include technical assistance, events, trainings, conferences, etc. Activities may also include policy-related activities, such as speaking with legislators, testifying, writing letters, etc.

Definitions (cont.)

- **Impact:** Activities that typically and directly affect SA, FA and others, but those same activities may also impact far more people through changing local, state or federal systems in significant ways.
 1. Impact may be represented by the number of people who are affected by an event or activity
 2. Impact may also be described by the types of personal, social, political, economic and/or other changes that have been made as a result of the Council's work in systems change and capacity-building
- **Example:** Advocating that regional center employees be vaccinated would impact approximately 8,000 people

In California, there are:

131
people in
State Dev.
Centers

(11/30/21)

360,000
people
served by
Regional
Centers

(1/5/22)

622,046
people with
I/DD – federal
definition

(12/17/21)

39,370,000
Total
people

(12/17/21)

The background features several concentric, curved lines in shades of gray, some solid and some dashed, creating a sense of motion and depth. A blue speech bubble shape is positioned on the left side, containing the goal text.

**Goal 1:
SELF-
ADVOCACY**

Californians with I/DD and their families reflecting the diversity of the state will have increased information and supports to advocate for civil and service rights to achieve self-determination, integration and inclusion in all areas of community life.

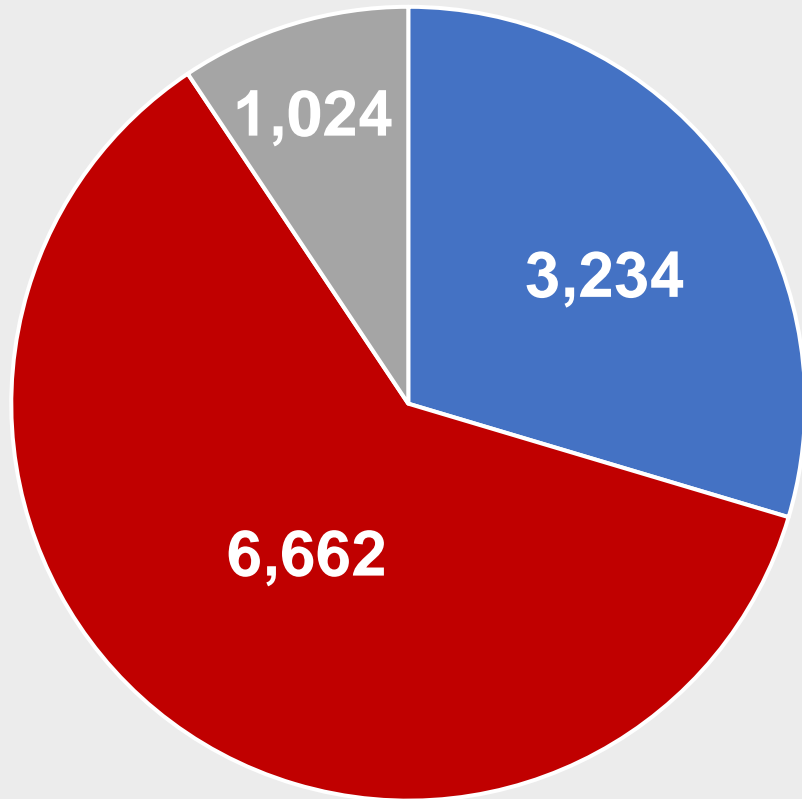
Examples of SCDD's 2021 Impact in Self-Advocacy

Over 1,800 self-advocates participated in statewide and regional self-advocacy chats

With SCDD's advocacy, California's budget now includes \$10 million in new supports for the Self-Determination Program (SDP)

Objective 1.1

People Reached



- Trainings (96)
- Meetings (333)
- Technical Assistance (401)

The Council will increase knowledge about self-determination and person-centered planning by monitoring, supporting and actively engaging in the implementation of the **Self-Determination Program**.

Total for Objective 1.1: 1,071 Activities reaching 46,777 SA, 69,194 FA & 42,311 others
(Trainings, meetings, TA, prep SA/FA, Resource Dev. and e-Blasts)

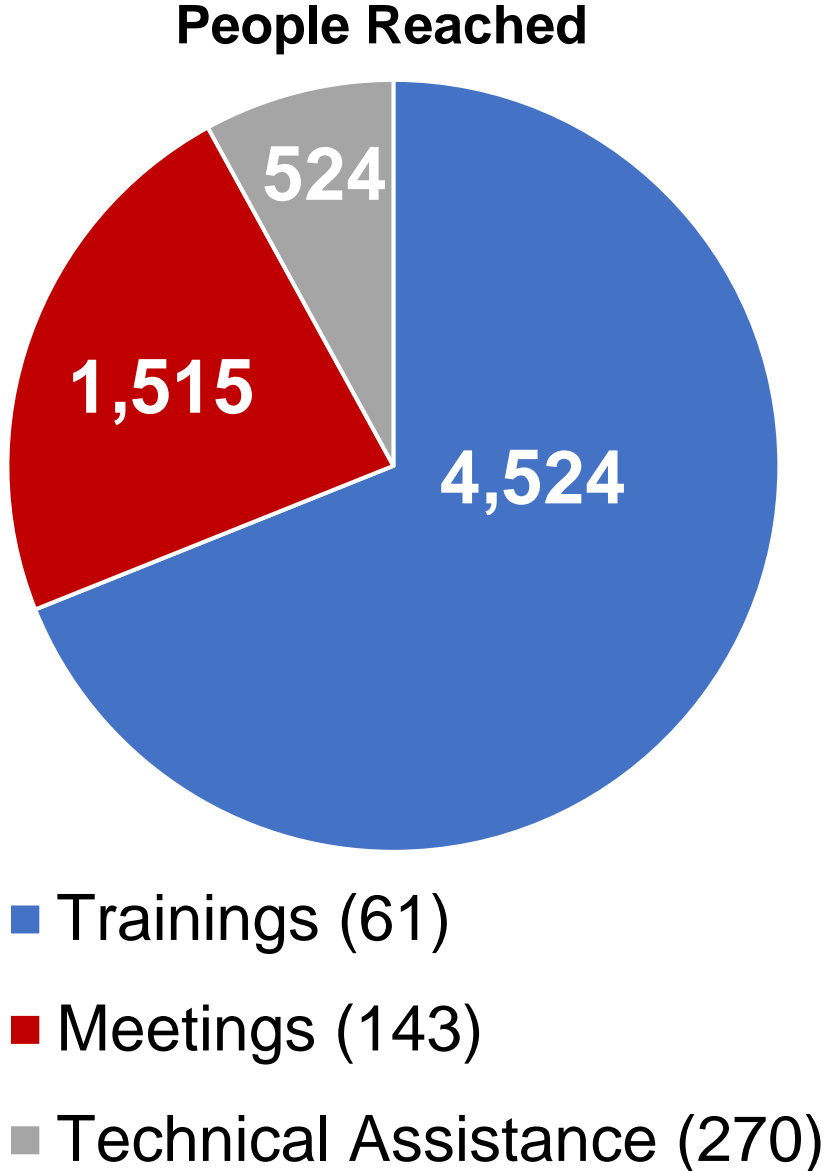
Real Voices about Council work in the Self-Determination Program

“Without you we would not have Self-Determination for our son, which is changing his life. And now you have notified us about a summer program. Of course, there are so many other wonderful programs here you have told us about, it makes my head spin. The work programs alone are fantastic. We are just trying to get him back to school in the fall. Thank you for being our source for such goodness for our son and family.”

Objective 1.2:

The Council will promote self-advocates in leadership roles in statewide networks

- a) through the strengthening of a statewide self-advocacy organization and by supporting self-advocates;
- b) within cross-disability leadership coalitions; and,
- c) in training other self-advocates to become leaders.



Total for Objective 1.2: 996 Activities reaching 32,699 SA, 49,586 FA & 44,261 others
(Trainings, meetings, TA, prep SA/FA, Resource Dev. and e-Blasts)

Real Voices about Council work in Self-Advocacy

Several self-advocates expressed their gratitude for SCDD providing a neutral space for them to “hang-out and just be” themselves. Some self-advocates expressed that they always feel safe when SCDD is present and feel they can share what's really on their mind.

During a monthly chat, one self-advocate said that he lost his job due to COVID-19 and shared that he got help and was referred to the regional center Employment Specialist. As a result, he was starting a new job at a grocery store near his home and thanked SCDD, SAC6 and the regional center for getting him the resources and help he needed.

The background features several concentric, curved lines in shades of gray, some solid and some dashed, creating a sense of motion and depth. A large blue speech bubble shape is positioned on the left side of the slide, containing the goal text.

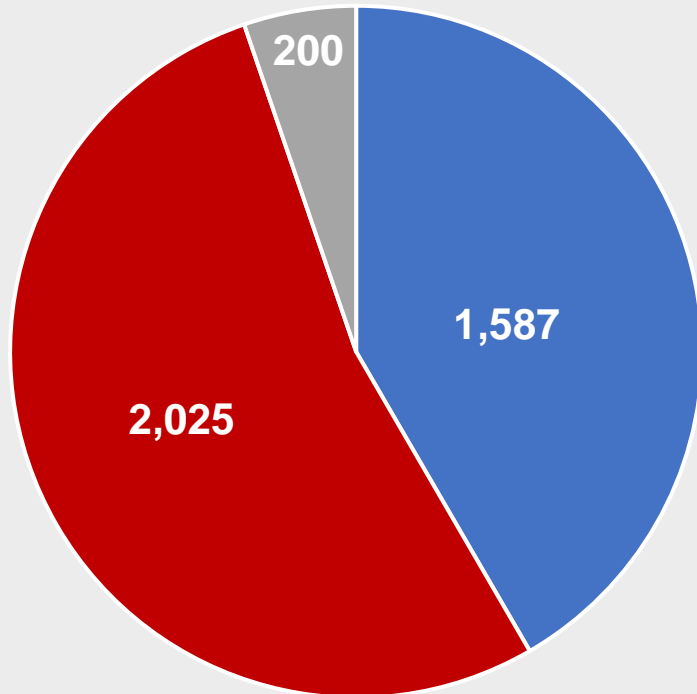
Goal 2: EMPLOYMENT

Californians with I/DD and their families reflecting the diversity of the state will have increased information to obtain competitive, integrated employment.

Example of SCDD's 2021 Impact in Employment

As a result of SCDD's advocacy, SB 639 was passed and is now ending the practice of paying people with I/DD subminimum wages in California.

People Reached



- Trainings (16)
- Meetings (151)
- Technical Assistance (114)

Objective 2.1

The Council will increase and promote culturally competent strategies and resources that facilitate competitive, integrated employment (CIE) of people with I/DD.

Total for Objective 2.1: 566 Activities reaching 27,312 SA, 93,614 FA & 64,433 others (Trainings, meetings, TA, prep SA/FA, Resource Dev. and e-Blasts)

Real Voices about SCDD work in Employment

The Frank D. Lanterman Regional Center provides the Council's publication on employment (Why Work is Better) to families, reporting that at least two families have changed their minds and now support family members with disabilities in employment because of what they learned from the SCDD publication.

Self-advocates and family members report that they benefit from seeing real examples of individuals with I/DD who have received supports to gain CIE. As the result of Council work, a parent advocate contacted staff to say that her son now has a part-time job.

The background features several concentric, curved lines in shades of gray, some solid and some dashed, creating a sense of motion and depth. A blue speech bubble shape is positioned on the left side, containing the text.

Goal 3: HOUSING

Californians with I/DD and their families reflecting the diversity of the state will have increased access to affordable, accessible, safe, and fully integrated housing that provides choice and flexibility regarding where and with whom they live.

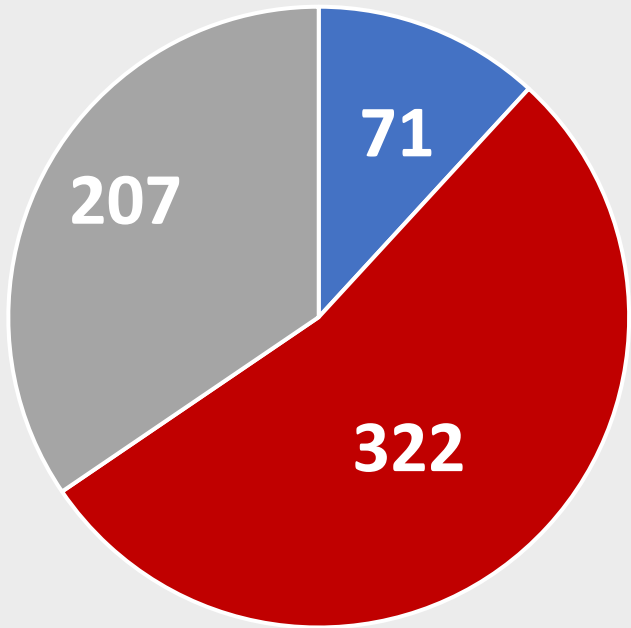
Examples of SCDD's 2021 Impact in Housing

As a result of the Council's advocacy and that of its constituents, California Tax Credit Allocation Committee staff withdrew proposed changes to reduce the required number of accessible units and is now proposing to increase the required number of accessible units.

In Santa Cruz County, SCDD's support of affordable housing was published in a local paper, after which a proposed affordable housing development was approved by the City Council.

As a result of the Council's advocacy, HCD has now revised its guidelines - identifying housing for people with I/DD as also being eligible for additional 'points.' Developers will now be able to bid on projects, with \$1.5 billion in current funding opportunities, which makes them eligible for additional funding.

People Reached



■ Trainings (2)

■ Meetings (26)

■ Technical Assistance (54)

Objective 3.1

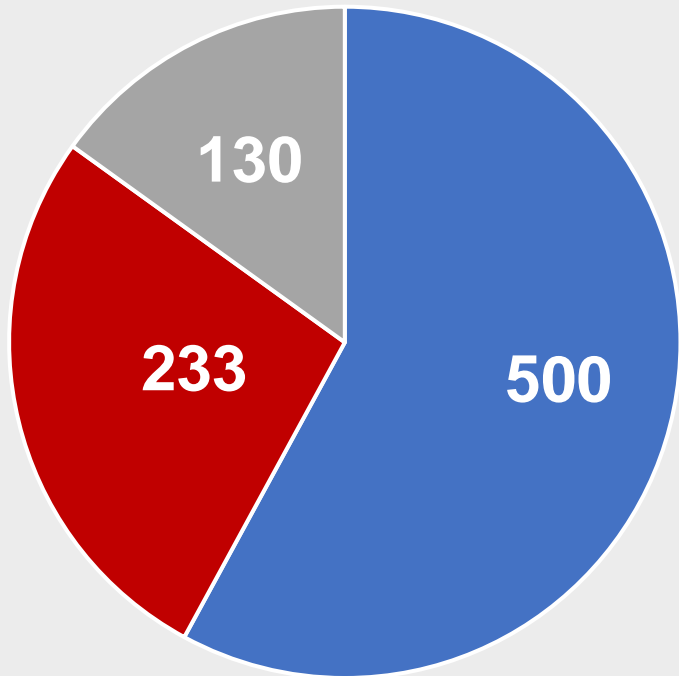
The Council will work with housing entities to increase the development and/or provision of community housing for people with I/DD.

Total for Objective 3.1: 135 Activities reaching 4,651 SA, 9,803 FA & 9,321 others (trainings, meetings, events, TA and information)

Real Voices about Council work with Housing Entities

“Thank you so much for your letter of support for Pacific Station Apartments. The Zoning Administrator did receive and reference (SCDD’s) letter. The Coastal Permit was approved at today's public hearing, which is the last barrier to public approval. Now we will be supporting the project as the developer assembles the remaining financing. The great news is that we have been promised 22 Project-Based Vouchers, which will make the apartments affordable to people on SSI. Many thanks for your support.”

People Reached



■ Trainings (10)

■ Meetings (15)

■ Technical Assistance (86)

Objective 3.2

The Council will identify and decrease barriers to housing for people with I/DD.

Total for Objective 3.2: 155 Activities reaching 7,545 SA, 28,417 FA & 51,491 others (trainings, meetings, events, TA and information)

Real Voices about SCDD work in Housing

A parent advocate expressed appreciation for the Council's assistance and resources, saying, "It is obvious you are really good at your job. You listen and took the time to help me and my son. I'm lucky to have you as a resource."

The background of the slide features several concentric, curved lines in shades of gray, some solid and some dashed, creating a sense of motion and depth. A blue speech bubble shape is positioned on the left side, containing the goal text.

**GOAL 4:
Health &
Safety**

Californians with I/DD and their families reflecting the diversity of the state will have increased information to access health, public safety, and related services that meet their needs and health care choices.

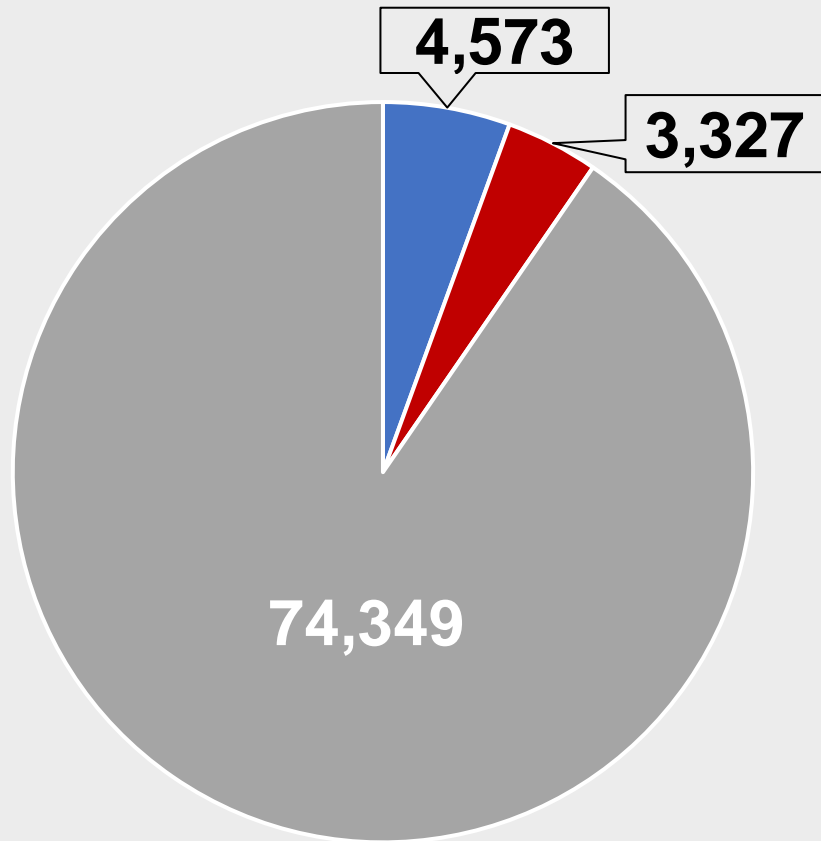
Examples of SCDD's 2021 Impact in Health & Safety

In collaboration with the American Red Cross and the California Community Foundation, SCDD secured 6,000 emergency go-kits (worth \$80 each) for distribution in training.

Regional staff provided PPE to approximately 848,000 people (127,200 people with disabilities, 212,000 family members, and 508,800 caregivers).

SCDD provided 25,000 people by priority access/tracking codes for COVID vaccinations.

People Reached



- Trainings (144)
- Meetings (152)
- Technical Assistance (750)

Objective 4.1

The Council and its federal partners will increase knowledge and awareness for people with I/DD and their families about the availability of and access to health and public safety-related services and supports.

Total for Objective 4.1: 2,138 Activities reaching 204,417 SA, 464,714 FA & 251,416 others
(Trainings, meetings, TA, prep SA/FA, Resource Dev. and e-Blasts)

Real Voices about SCDD work in Health & Safety

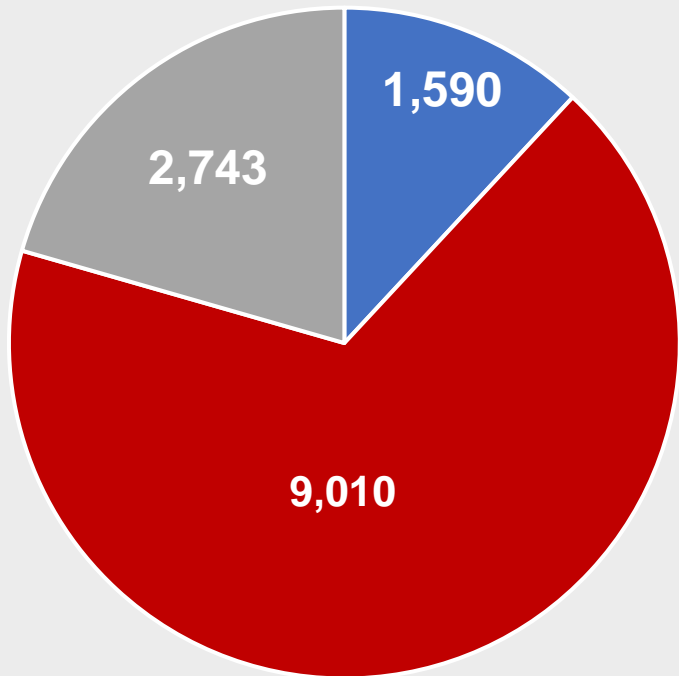
An attempted suicide because of aging family and poor planning led to SCDD working with the individual to find individual options for them while also working with the regional center on preparation for individuals living with aging family members.

Following SCDD's safety training about how to avoid scams, a direct service provider reported that a client had received a scam call (much like one that was described in class) and knew to hang up the phone and not engage with the caller. The self-advocate was reportedly very proud of her own action and the fact that she did not allow anyone to take advantage of her.

Real Voices about Council work in Health & Safety

“I am so grateful for the information you just provided me. I was led to believe that I ‘had to’ do a conservatorship for my disabled daughter. The regional center told me that I needed to have that or else they would not be able to continue providing services. That led me to think that it was a requirement. I was very confused and worried because I don't have the money for a conservatorship right now and, also, I don't think my daughter needs one. You just clarified all my worries and validated what I thought was right and how I felt about my daughter making her own decisions, with my help. I am learning a lot through your trainings (SCDD) and I am so thankful. Thank you for answering my call and for answering all my questions. I feel so relieved. Thank you so much.”

People Reached



- Trainings (48)
- Meetings (293)
- Technical Assistance (187)

Objective 4.2

The Council, its federal partners, and self-advocates will increase information and training to law enforcement, court personnel, health care providers, and/or other care professionals about disability-related health and safety issues.

Total for Objective 4.2: 640 Activities reaching 7,071 SA, 18,409 FA & 28,014 others
(Trainings, meetings, TA, prep SA/FA, Resource Dev. and e-Blasts)

Real Voices about Council work in Health & Safety

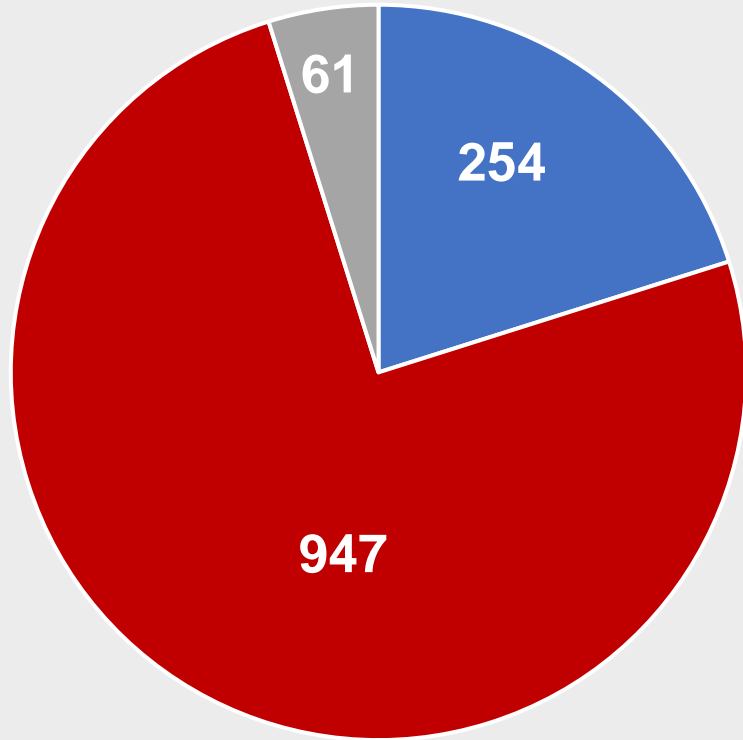
Law enforcement officers expressed appreciation for training and resources provided by SCDD. They were open about their experiences and discussed previous calls and changes in future responses, using new strategies learned in SCDD's training.

"On behalf of Sacramento PD, I would like to thank you and your guests for assisting the Mental Health Unit with instruction during Crisis Intervention Training (CIT) to 39 police officers. SPD is committed to being the most effective police department for every person in Sacramento and the material you presented during the 40-hour CIT course will help maintain our high standards. We look forward to continuing to work with you to ensure that SPD is a professional, well-prepared, and progressive leader in law enforcement and a trustworthy, collaborative partner in the community."

Goal 5: EDUCATION

Californians with I/DD and their families reflecting the diversity of the state will have increased information, in order to obtain inclusive education services throughout their lifespan.

People Reached



- Trainings (11)
- Meetings (55)
- Technical Assistance (30)

Objective 5.1

The Council and its federal partners will increase knowledge and awareness of developmental milestones and intervention services for families of young children and professionals.

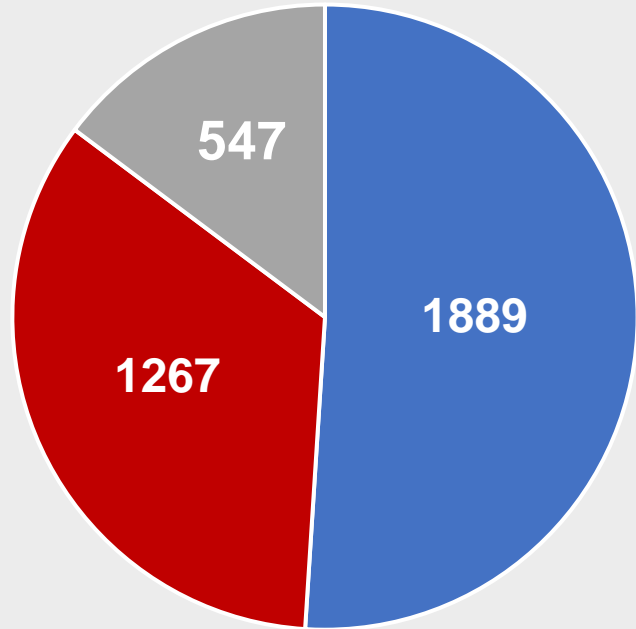
Total for Objective 5.1: 127 Activities reaching 2,011 SA, 10,891 FA & 6,466 others
(Trainings, meetings, TA, prep SA/FA, Resource Dev. and e-Blasts)

Real Voices about Council Work in Early Education

The Developmental Case Manager for Kaiser Permanente reported that she distributes our publication (Developmental Milestones) to all her families with young children and that they have found it very useful.

When the pandemic began, schools struggled with IDEA requirements, IEPs, and associated services. Additionally, children aging out of IDEA Part C (early identification and intervention) and moving into Part B (through public schools) at age 3 were falling through the cracks. SCDD urged the state to suspend the transition during the pandemic, which the state did. Additionally, SCDD urged making this permanent, which was accomplished through the state budget by funding provisional RC eligibility for children aged 3 and 4. This policy and funding change impacts approximately 27,000 RC consumers.

People Reached



- Trainings (56)
- Meetings (107)
- Technical Assistance (264)

Objective 5.2

The Council, in consultation with its federal partners and other stakeholders, will increase awareness and knowledge for families and self-advocates about the availability of and access to services which support inclusive education.

Total for Objective 5.2: 619 Activities reaching 12,089 SA, 60,573 FA & 29,006 others
(Trainings, meetings, TA, prep SA/FA, Resource Dev. and e-Blasts)

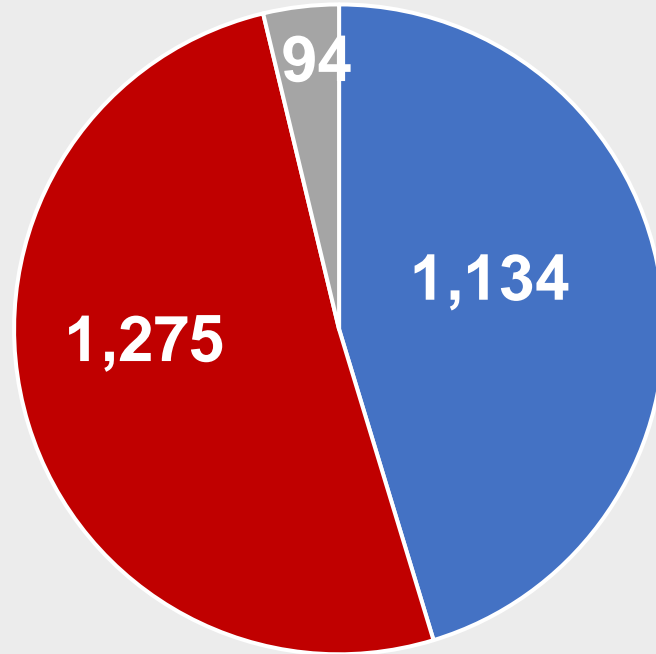
Real Voices about Council work in Inclusive Education

The Kaiser Permanente Developmental Case Manager routinely requests copies of SCDD's publication (IEP Strategy Guide) to distribute to patients, who reportedly find the guide very useful.

After the Council's training, a participant filed a state compliance complaint, which was investigated by the CA Department of Education. All of the claims made in the complaint were substantiated and corrective action from the district was required. The group leader attributed 100% of this outcome to the training received from SCDD.

Following the training, the probation supervisor (who arranged the training) stated: "OMG, everyone loved the training! I was just asked when the next one is because there was so much information, and it really fades from the brain. Can we schedule the next one for February?" Regional staff also agreed to provide training about IEPs, behavior, and school discipline.

People Reached



- Trainings (26)
- Meetings (73)
- Technical Assistance (67)

Objective 5.3

The Council, in consultation with its federal partners and in collaboration with educators and stakeholders, will increase information and technical assistance to prepare and empower students, families and professionals in developing individualized transition plans that lead to employment, post-secondary education &/or independent living options & opportunities.

Total for Objective 5.3: 254 Activities reaching 4,815 SA, 23,338 FA & 12,775 others
(Trainings, meetings, TA, prep SA/FA, Resource Dev. and e-Blasts)

Real Voices about Council work in Education Transition

The Council provided a letter of support for a USC UCEDD proposal.

The Community-Based Transition Pilot Program proposal was accepted, and the USC UCEDD was awarded grant funding. SCDD will now be a member on the project's Advisory Committee and one of three work groups.

Monterey County SELPA would like to extend their gratitude and appreciation for "SCDD taking the time and presenting before our Community Advisory Committee. The information you imparted to our CAC audience was so worthy and valuable. I personally appreciate your time and support to me and Monterey County SELPA."

**Goal 6:
FORMAL &
INFORMAL
SUPPORTS**

Californians with I/DD and their families reflecting the diversity of the state will have increased information and supports to access community-based services available to the general population.

Examples of SCDD's 2021 Impact in Formal and Informal Community Supports

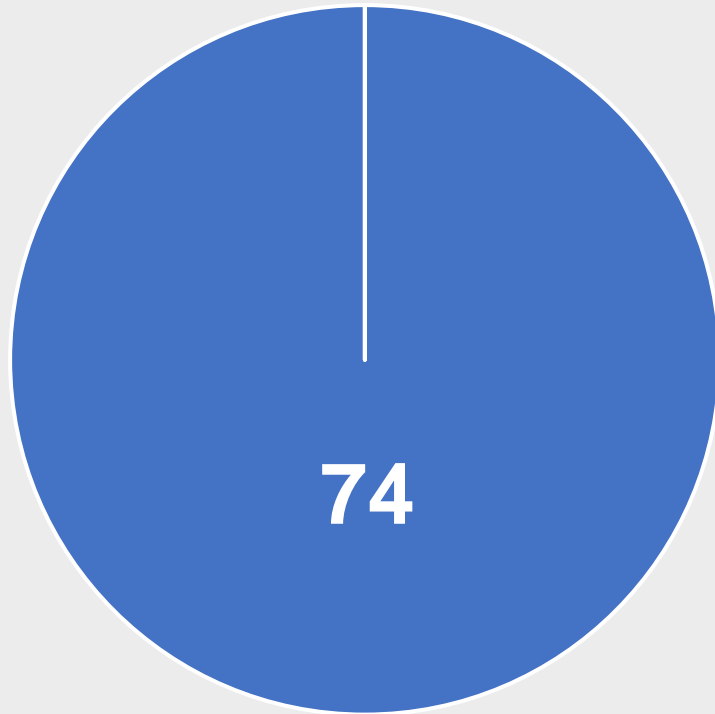
The Council was a strong advocate for families/people with I/DD on the Community Vaccine Advisory Committee, which announced that - as a result of the advocacy by SCDD, other disability-related CVAC members, and community input organized by SCDD and other groups - the state would prioritize people with significant, high-risk disabilities for vaccinations. The decision specified that this would include all people receiving regional center, IHSS, and independent living services. The policy decision had a total impact on at least 1,023,000 Californians with disabilities (reaching 360,000 regional center consumers and 663,000 IHSS recipients).

Examples of SCDD's 2021 Impact in Formal and Informal Community Supports

Although the state planned on asking people to prove their disability or submit for a medical review, SCDD and other advocates argued vehemently that it was:

- burdensome on people with disabilities
- would overwhelm a medical system already overwhelmed
- treating people with disabilities unequally, since essential workers could self-attest to their employment status, and
- all of this added up to systemic barriers based on nothing more than bias and ableism

People Reached



■ Meetings (14)

Objective 6.1

The Council, in collaboration with our federal DD partners, will reduce service access barriers and decrease the disparity in available information, which describes services and supports that may be purchased throughout California's Regional Center system, by translating and providing that information in Spanish and tracking statewide POS disparity data for Spanish-speaking self-advocates and families.

Total for Objective 6.1: 14 Activities reaching 3 SA, 6 FA & 65 others
(Trainings, meetings, TA, prep SA/FA, Resource Dev. and e-Blasts)

Federal Partners & Disparities Project (6.1)

Translations of service code descriptions have been completed in Spanish, Vietnamese and Chinese.

SCDD staff began developing a searchable, web-based platform for plain language regional center service code descriptions; once completed, the approved translations will be uploaded.

Objective 6.2

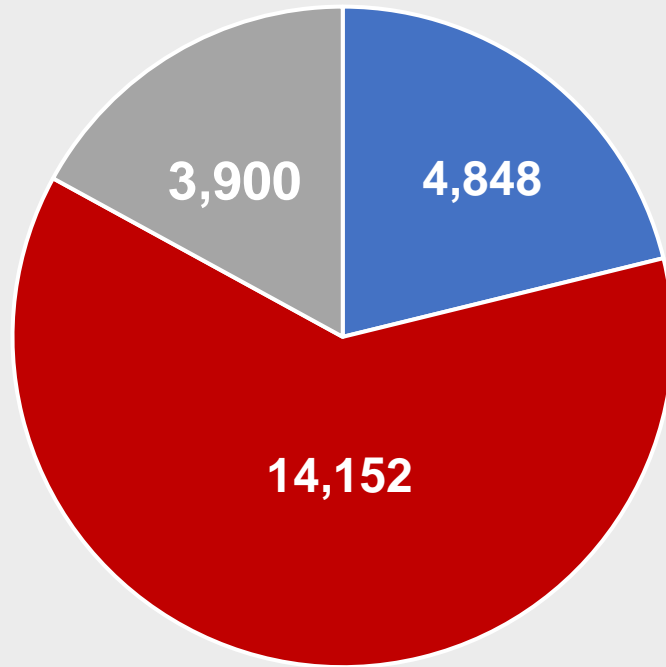
The Council will increase the knowledge and skills of people with I/DD to move from institutional to community settings and to increase their ability to self-advocate.

Moving from Developmental Centers (6.2)

There is no reportable data in this objective as residents have transitioned into the community.

Through the collaborative advocacy and training efforts of the Council, the state's Developmental Center patients' community-based transitions are nearly complete. The Council will, however, continue to serve and support residents of both Porterville and Canyon Springs.

People Reached



- Trainings (139)
- Meetings (586)
- Technical Assistance (1023)

Objective 6.3

The Council will increase outreach, training, and technical assistance to improve the quality of and access to services, including (but not limited to) regional centers, education, transportation, public benefits, child care, and recreation for people with I/DD and their families.

Total for Objective 6.3: 2,729 Activities reaching 78,631 SA, 272,074 FA & 184,987 others
(Trainings, meetings, TA, prep SA/FA, Resource Dev. and e-Blasts)

Quality Services (6.3)

With the Council's advocacy efforts to address racial disparities throughout the state's RC system, the Governor's budget is proposing pay differentials for language access and includes funding for additional cultural competency specialists, all of which could impact 158,000 Californians (affecting 150,000 direct service providers and 8,000 regional center staff).

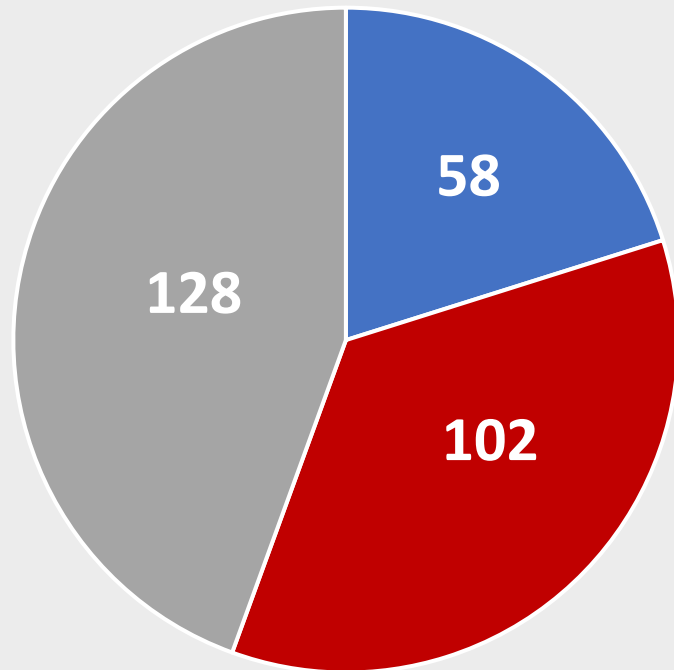
During the 2009 recession, California eliminated funding for social, recreational and camp activities. With SCDD's advocacy over a decade, that funding was restored in this year's budget, with an impact on 314,500 eligible family/self-advocates.

Quality Services (6.3)

Through its work on reaching people with disabilities during the Census, the Council received a certificate of recognition from the U.S. Census Bureau.

California established that the core service system was underfunded by \$1.8 billion. SCDD advocated for the reinforcement of the system to professionalize the workforce by providing adequate pay and an ability to earn more by learning more. This year, CA adopted a direct service workforce training and certification plan. The funding for this will impact 150,000 direct service professionals and those they serve.

People Reached



■ Trainings (8)

■ Meetings (7)

■ Technical Assistance (30)

Objective 6.4

Californians with I/DD and their families reflecting the diversity of the state will have increased information and supports to access community-based services available to the general population. The Council, in consultation with its federal partners, will increase identification, advocacy and/or sponsorship of legislative, regulatory, policy, procedure and/or practice changes to increase access to quality community-based services for people with I/DD and their families.

Total for Objective 6.4: 222 Activities reaching 19,862 SA, 41,402 FA & 55,627 others (Trainings, meetings, TA, prep SA/FA, Resource Dev. and e-Blasts)

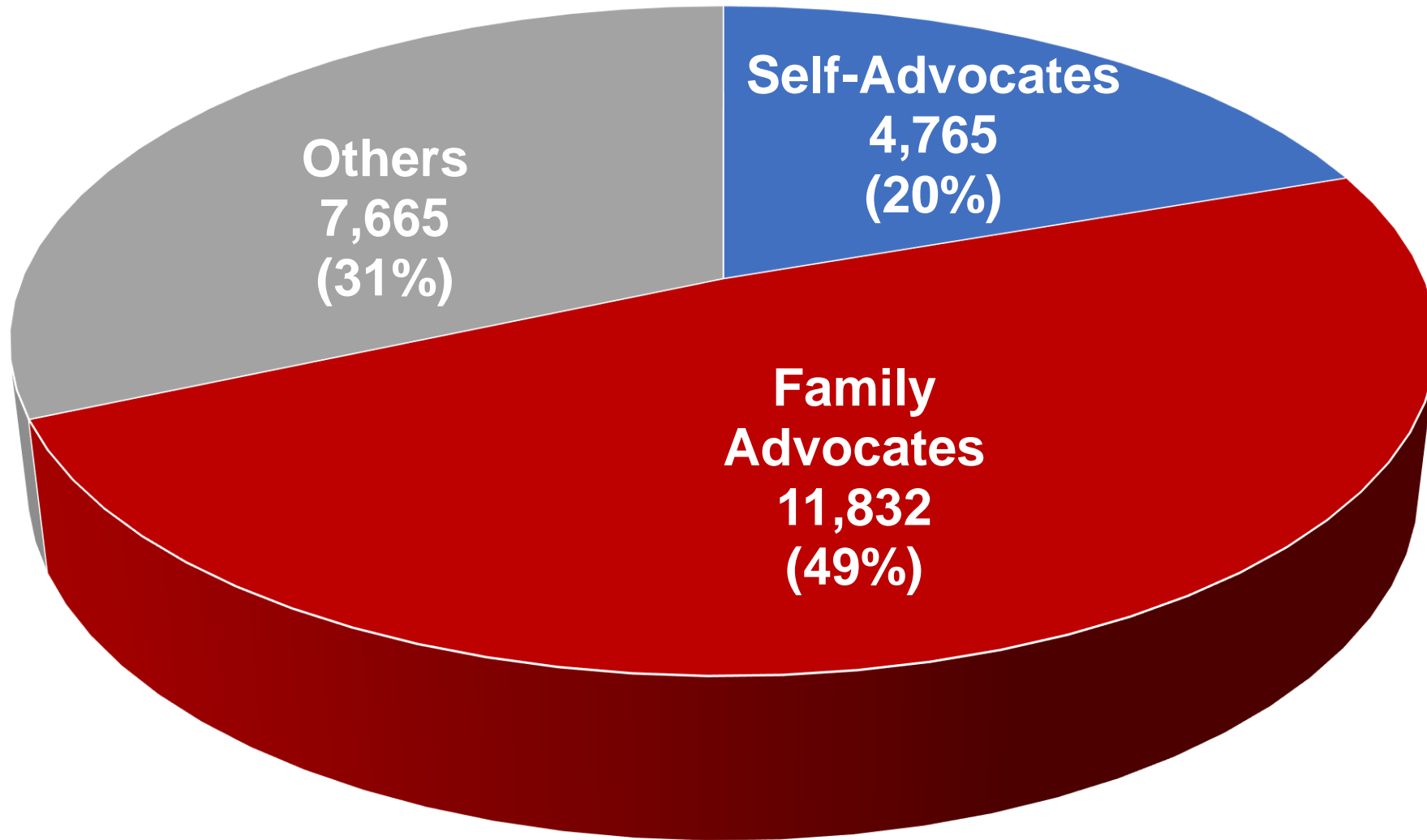
Advocacy (6.4)

SCDD recommended that DDS develop and provide training to administrative law judges that hear regional center cases on the Self-Determination Program. DDS is now in the process of developing the curriculum. SCDD urged DDS to involve the Council, DRC, and the Statewide Self-Determination Advisory Committee in reviewing the curriculum and providing the training.

The Council participated in the Low-Income Housing Tax Credit Allocation Committee meeting and provided testimony in support of a proposal to adjust the percentage of new homes built that required accessibility for people with disabilities. The proposal was successful.

2021 Combined Data

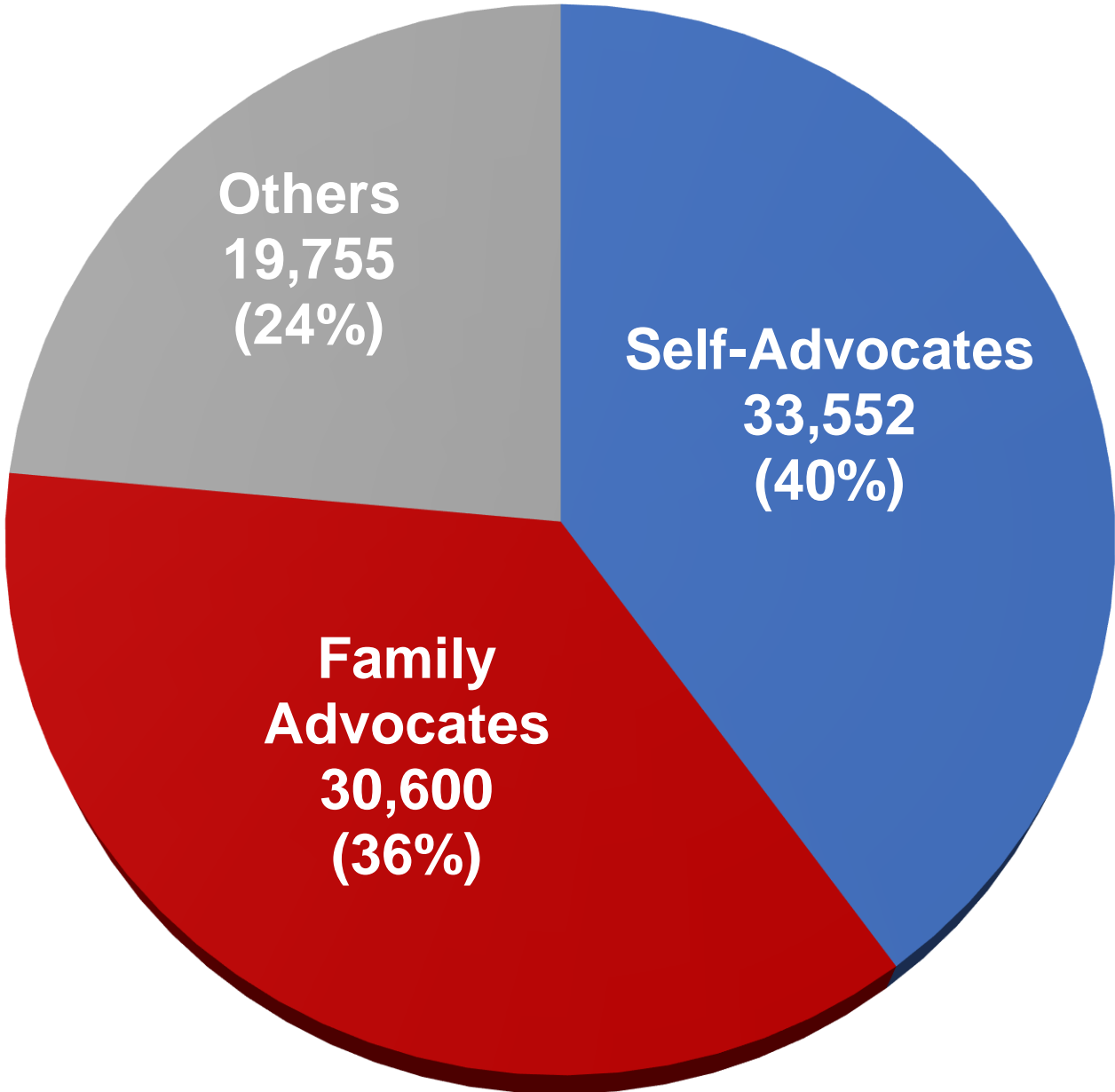
2021: Total People Trained for all Goals



**Total # of trainings:
612**

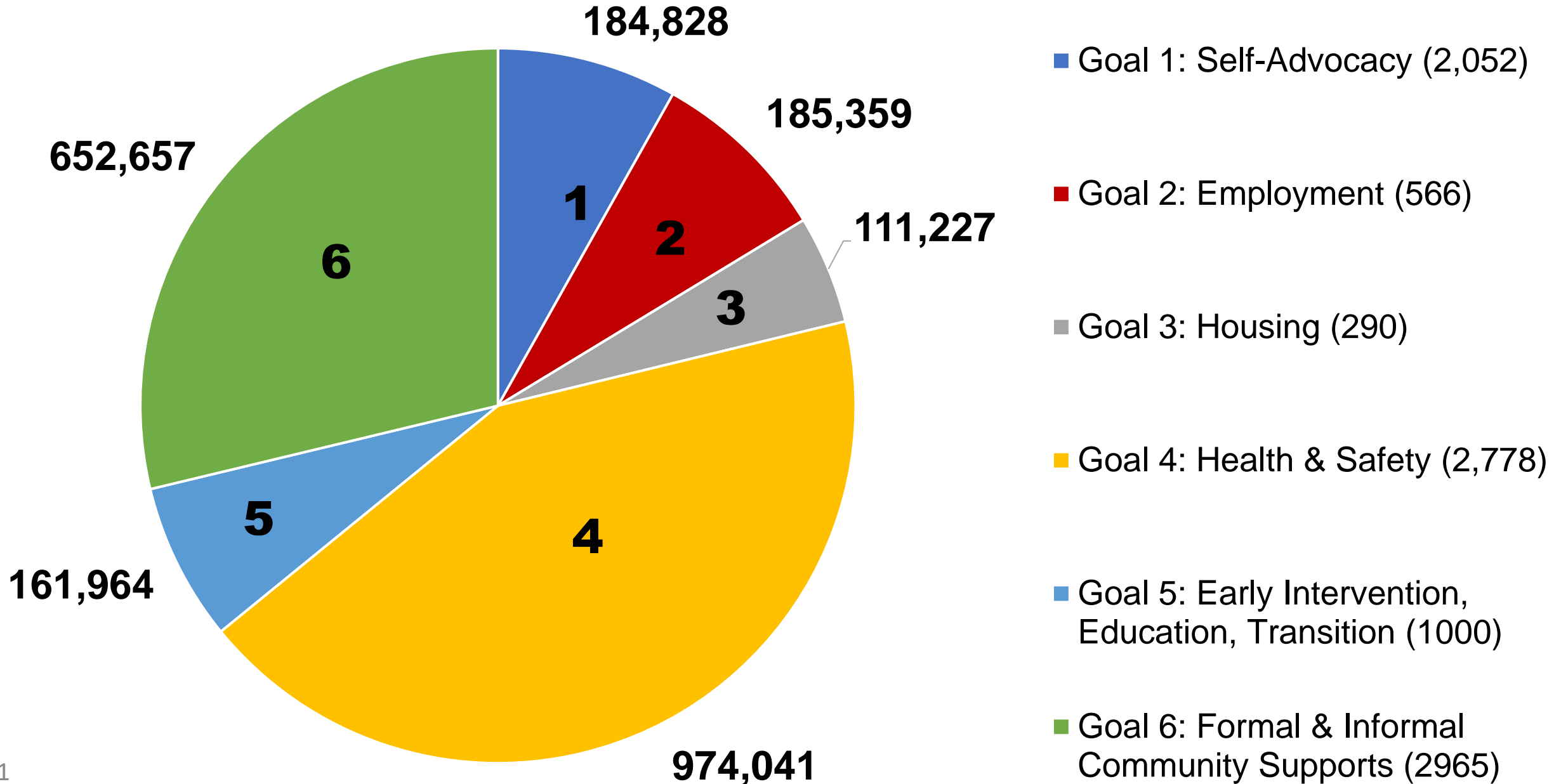
**Total # of people trained:
24,262**

2021: Total Technical Assistance



**Total People
reached
through TA:
83,906**

2021: Total People Reached by Goal Area

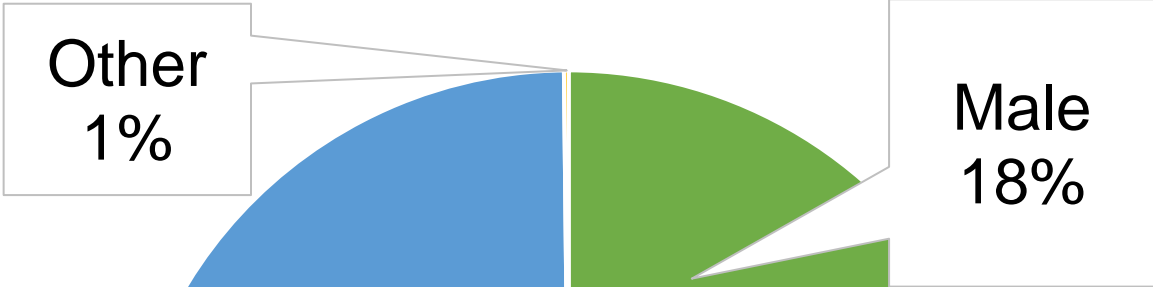
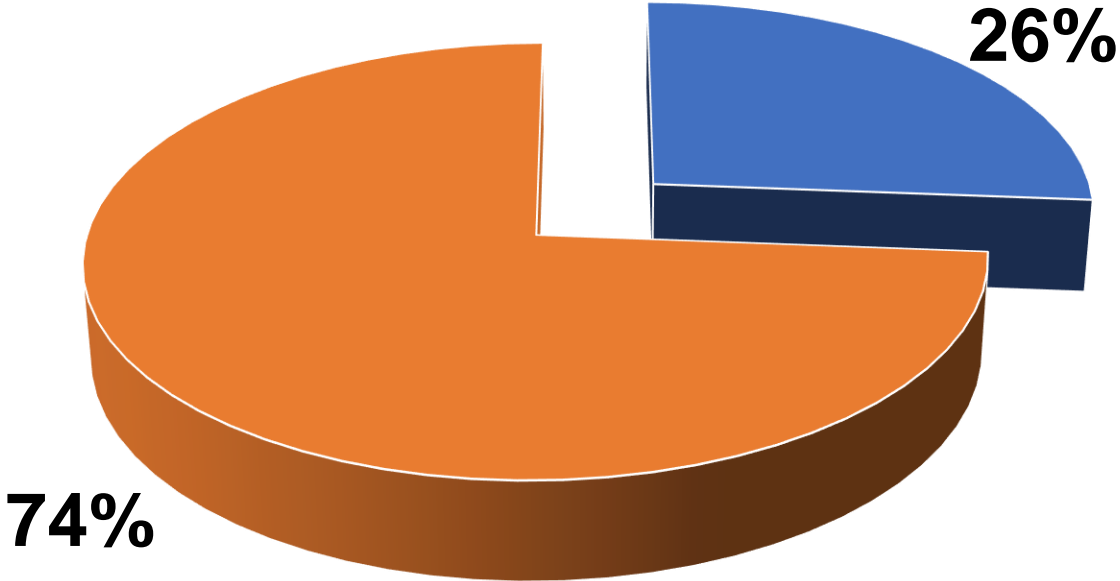


“How Are We Doing?” Data from Post-Training Surveys

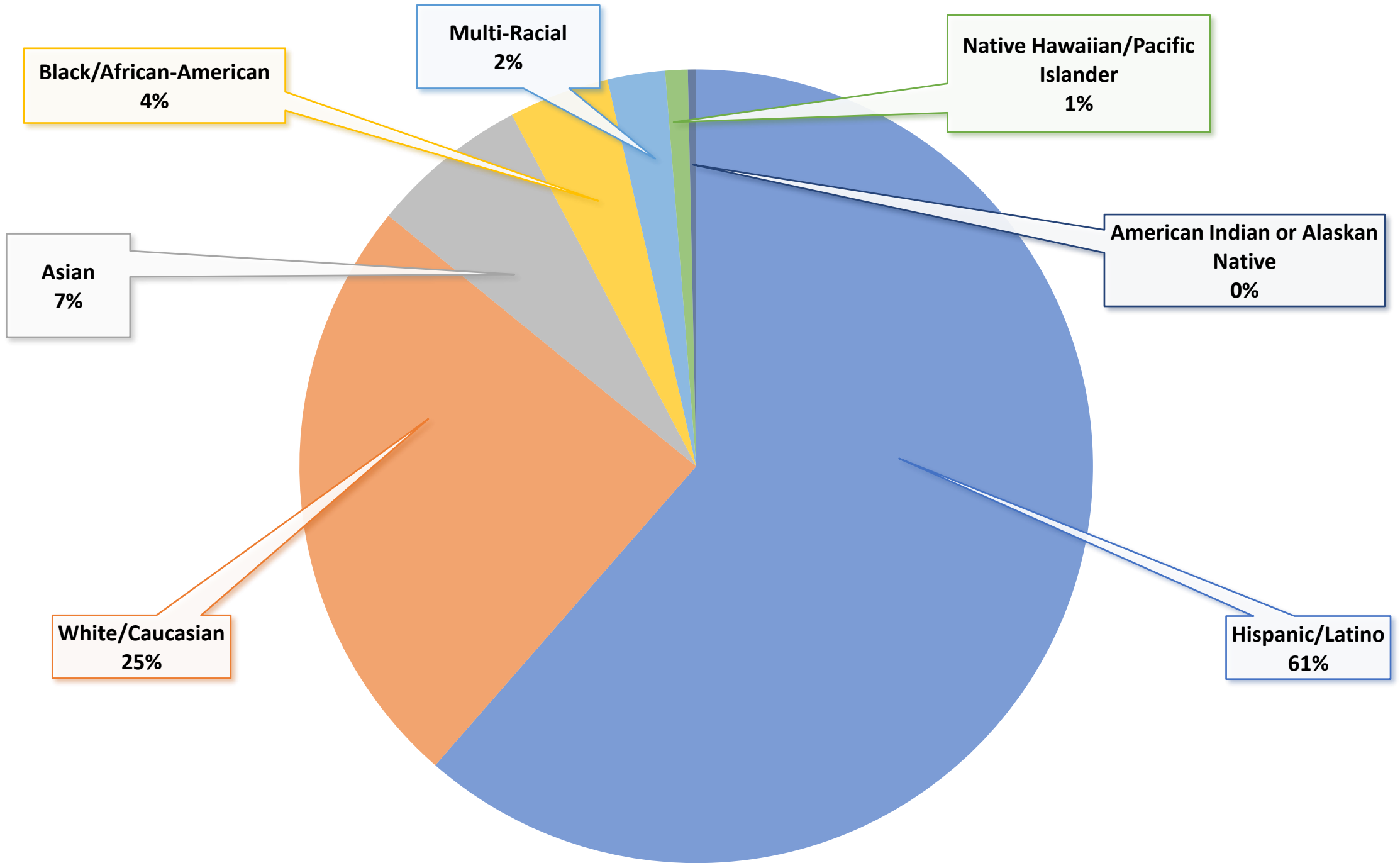
Over 7,500 SA/FA survey respondents
(via Qualtrics links, Zoom polls, and hard-copy surveys)

2021 Demographic Data from Survey Respondents (SA/FA)

■ Rural ■ Urban



■ Male ■ Female ■ Other



**“How Are
We Doing?”
2021
Post-Training
Survey
Responses**

- 91% of those surveyed (SA/FA) were satisfied with SCDD programs & trainings.
- 93% of self-advocates reported increasing their advocacy after participating in SCDD programs & trainings.
- 87% of self-advocates said that they are better able to say what they want or need after participating in SCDD activities.

2021 Survey Responses

- 69% of self-advocates said they felt they could train peers to become leaders after participating in SCDD trainings.
- 83% of self-advocates surveyed said they knew more about the Self-Determination Program after participating in SCDD trainings.



Total number of Californians directly reached through SCDD activities in 2021:

2,370,076



Total number of people impacted through SCDD's systems change activities in 2021:

4,247,000



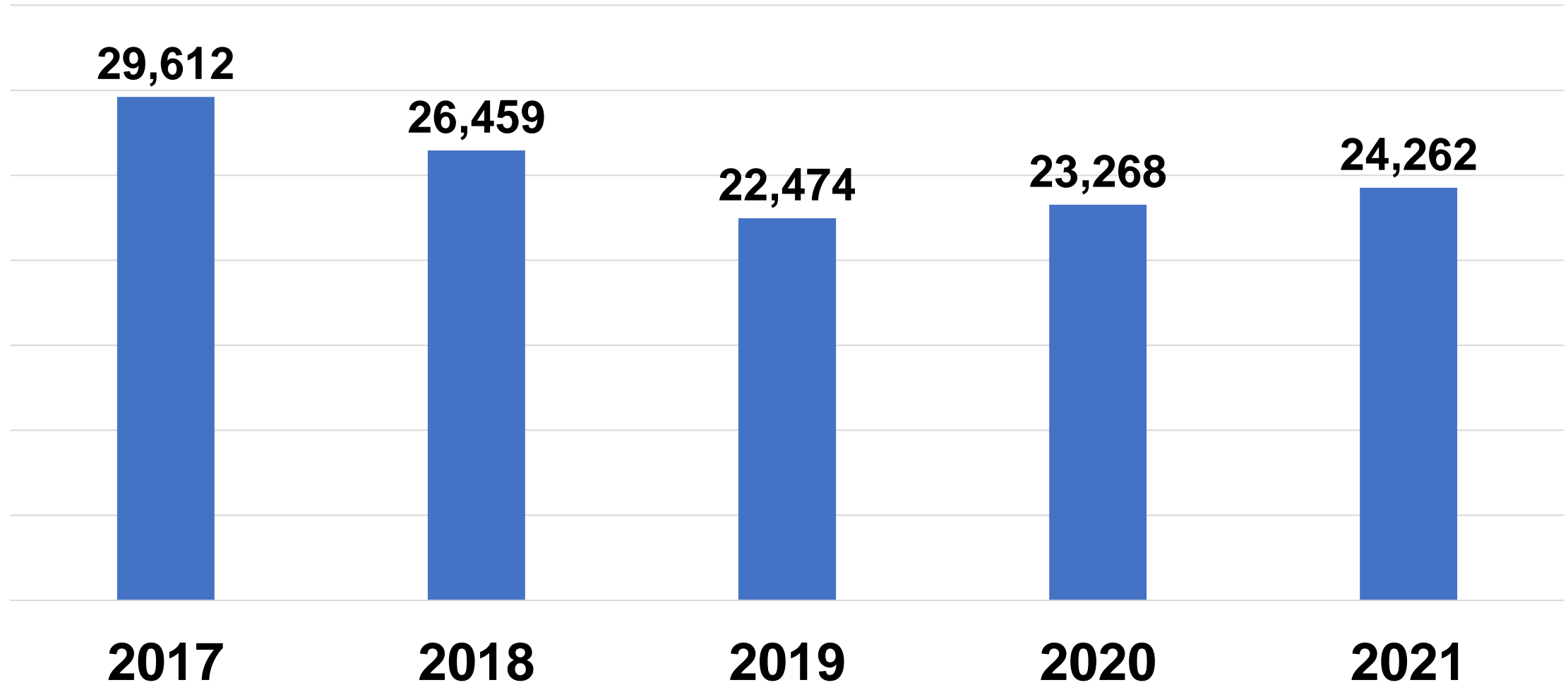
Total number of people directly reached and impacted through SCDD's systems change activities in 2021:

6,617,076

2017 – 2021

5-Year Overview

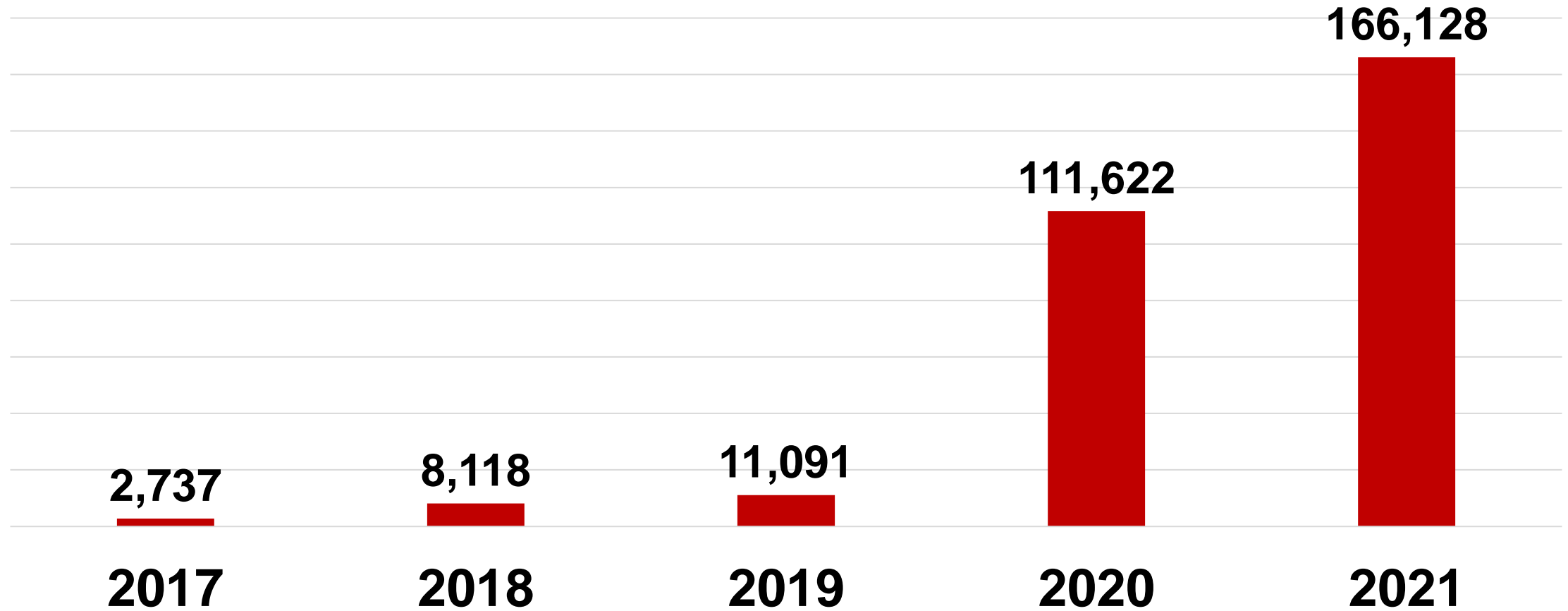
People Trained (5-Year Overview)



Total people trained: 125,891

Outreach/Events (5-Year Overview)

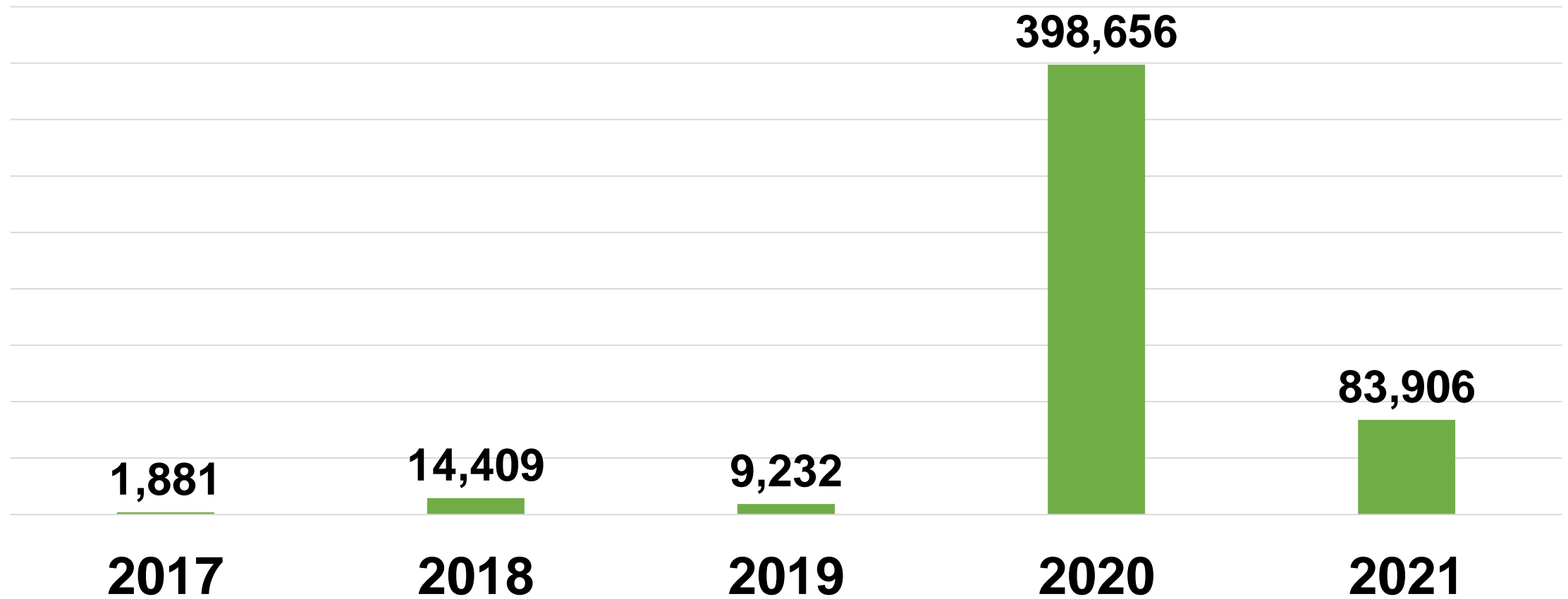
of People Reached



Total people reached through events: 299,696

Technical Assistance (5-Year Overview)

of People Reached



Total people reached through Technical Assistance: 508,084



Total number of Californians reached
through SCDD activities in 2017 – 2021:

13,137,622