How to make a dental appointment with a Medi-Cal dental Geographic Managed Care dentist

Parent/Guardian is familiar with Dental Plan and Office

1. Make an appointment with your assigned dental office
   (Located on the Member ID Card or given by plan)

2. Can’t make a dental appointment?
   Call your Dental Plan
   Your Dental Plan can assist you in making an appointment

3. Still having trouble making a timely dental appointment?
   Call State Department of Health Care Services (DHCS) Beneficiary Dental Exception (BDE) line: 855.347.3310. They will help you get an appointment that meets your needs

Parent/Guardian is unfamiliar with Dental Plan

1. What Dental Plan do I have?
   Call Health Care Options (HCO) 800.430.4263
   For Dental Plan & Member Services information

2. Call your Dental Plan Member Services to find out your assigned dental office
   Health Net Dental Plan 877.550.3868
   LIBERTY Dental Plan 877.550.3875
   Access Dental Plan 877.821.3234

3. Make an appointment with your assigned dental office
   (Located on the Member ID Card or given by plan)

4. Can’t make a dental appointment?
   Call your Dental Plan
   Your Dental Plan can assist you in making an appointment

5. Still having trouble making a timely dental appointment?
   Call State Department of Health Care Services (DHCS) Beneficiary Dental Exception (BDE) line: 855.347.3310. They will help you get an appointment that meets your needs

Congratulations! You now have a regular dentist.
Continue with routine dental care – 2 times per year

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