

## How to make a dental appointment with a Medi-Cal dental Geographic Managed Care dentist

### Parent/Guardian is familiar with Dental Plan and Office

1

**Make an appointment with your assigned dental office**

(Located on the Member ID Card or given by plan)

2

**Can't make a dental appointment?  
Call your Dental Plan**

Your Dental Plan can assist you in making an appointment

3

**Still having trouble making a timely dental appointment?**

Call State Department of Health Care Services (DHCS) Beneficiary Dental Exception (BDE) line: 855.347.3310. They will help you get an appointment that meets your needs

### Parent/Guardian is unfamiliar with Dental Plan

1

**What Dental Plan do I have?**

**Call Health Care Options (HCO) 800.430.4263**

For Dental Plan & Member Services information

2

**Call your Dental Plan Member Services to find out your assigned dental office**

Health Net Dental Plan 877.550.3868

LIBERTY Dental Plan 877.550.3875

Access Dental Plan 877.821.3234

3

**Make an appointment with your assigned dental office**

(Located on the Member ID Card or given by plan)

4

**Can't make a dental appointment?  
Call your Dental Plan**

Your Dental Plan can assist you in making an appointment

5

**Still having trouble making a timely dental appointment?**

Call State Department of Health Care Services (DHCS) Beneficiary Dental Exception (BDE) line: 855.347.3310. They will help you get an appointment that meets your needs

**Congratulations! You now have a regular dentist.**

Continue with routine dental care – 2 times per year

