



San Diego Regional Center

Serving Individuals with Developmental Disabilities in San Diego and Imperial Counties

4355 Ruffin Road, San Diego, California 92123 • (858) 576-2996 • www.sdrc.org

2022 Performance Contract Public Meeting

DATES

TUESDAY

9/14/21

11:00 a.m. - 11:45 a.m.

San Diego Regional Center
Client Advisory Committee Meeting
via Zoom

12:00 p.m. – 12:45 p.m.

San Diego Regional Center
Board of Director's Meeting
via Zoom

Wednesday

9/15/21

4:00 p.m. to 5:00 p.m.

State Council on Developmental
Disabilities San Diego Imperial
Regional Advisory Committee
(RAC) Meeting
via Zoom

Information, including the first draft of the Performance Contract, will be shared at the public meetings and will be available after 9/1/2021 through the SDRC Department of Community Services, 858-576-2966, or on the SDRC website at www.sdrc.org.

You may submit written comments by **10/15/2021** to:

Lori K. Sorenson, M.A.
Director, Community Services
San Diego Regional Center
4355 Ruffin Road, Suite 104
San Diego CA 92123
or by e-mail: 2022pc@sdrc.org

San Diego Regional Center

Carlos Flores, Executive Director
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<https://www.sdrc.org>



Spring 2021

Performance Report for San Diego Regional Center

Every year, the Department of Developmental Services (DDS) contracts with regional centers in California to serve clients and families. And, every year DDS looks at how well the regional centers are doing. This report will give you information about your regional center.

Last year, at San Diego Regional Center (SDRC) we served about 32,808 clients. The charts on page two tell you about the clients we serve. You'll also see how well we are doing in meeting our goals and in fulfilling our contract with DDS.

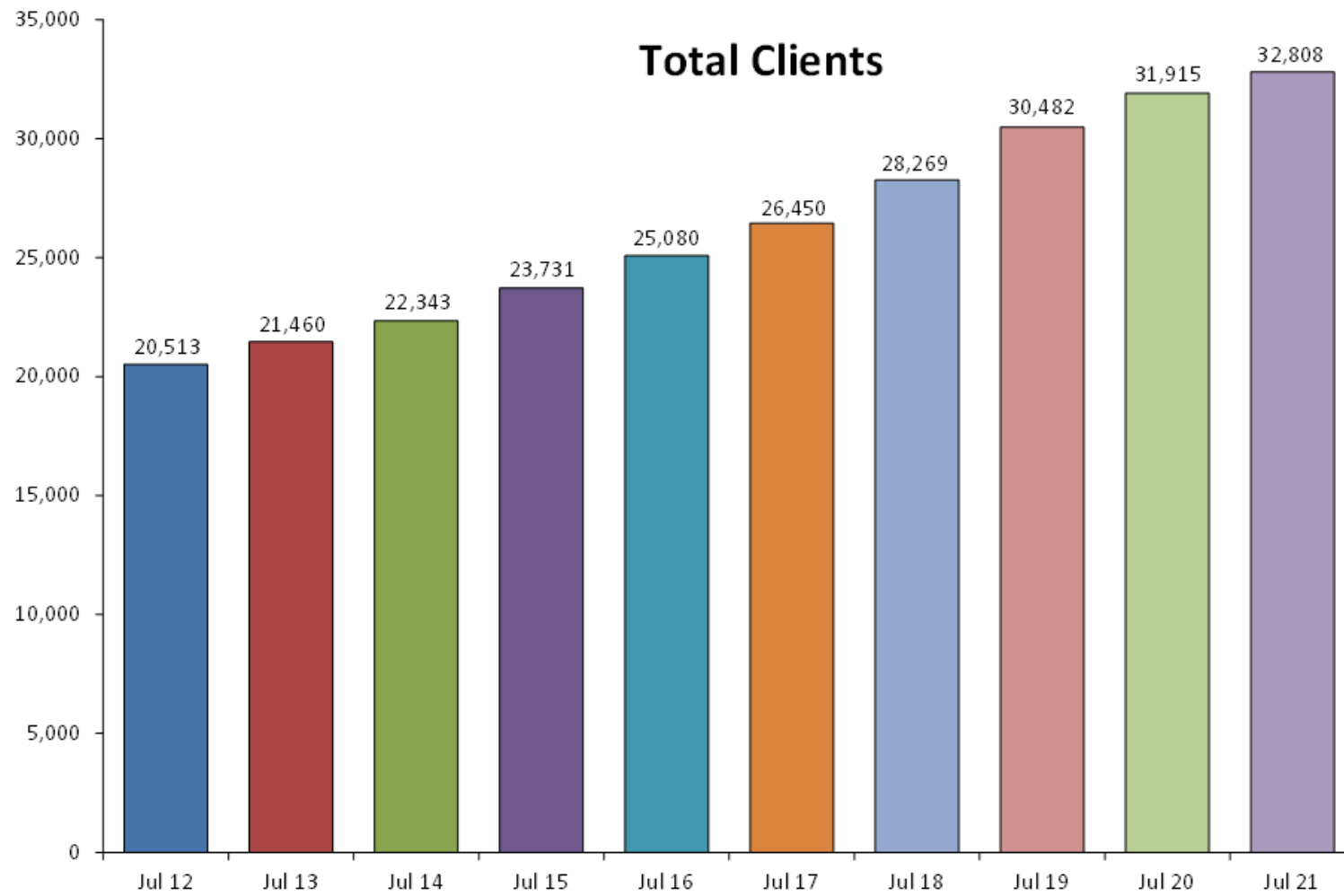
At SDRC, we want to improve every year, do better than the state average, and meet or exceed the DDS standard. We continue to work on increasing the number of individuals who are competitively employed.

We hope this report helps you learn more about SDRC. If you have any questions or comments, please contact us!

This report is a summary. For more information about the regional center, please go to: www.sdrc.org or contact the SDRC Community Services Department at **(858) 576-2966**.

Carlos Flores, Executive Director
San Diego Regional Center

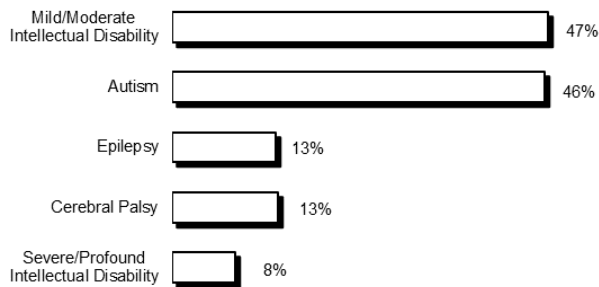
Total Clients



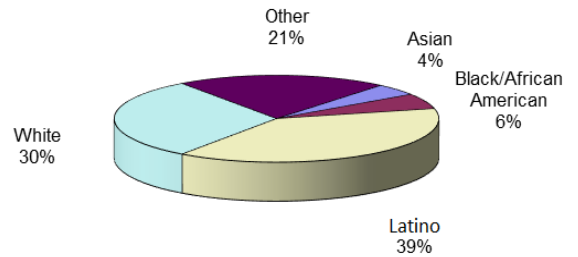
Who uses SDRC?

These charts tell you about who SDRC clients are and where they live.

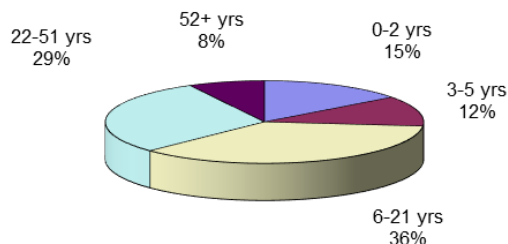
DIAGNOSIS OF SDRC CLIENTS



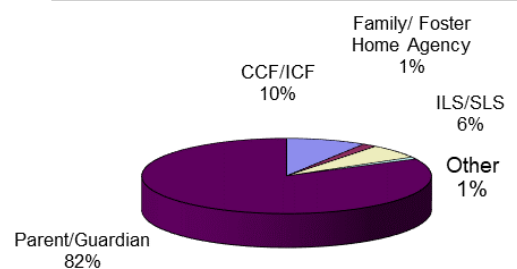
ETHNICITY OF SDRC CLIENTS



AGE OF SDRC CLIENTS



WHERE SDRC CLIENTS LIVE



How well is SDRC performing?

This chart tells you about five areas where DDS wants each regional center to keep improving.

The first column tells you how SDRC was doing at the end of 2019, and the second column shows how SDRC was doing at the end of 2020.

To see how SDRC compares to the other regional centers in the state, compare the numbers to the state averages (in the shaded columns).

Regional Center Goals (based on Lanterman Act)	December 2019		December 2020	
	State Average	SDRC	State Average	SDRC
Fewer clients live in developmental centers	0.08%	0.06%	0.07%	0.05%
More children live with families	99.44%	99.60%	99.51%	99.58%
More adults live in home settings*	80.84%	78.78%	81.71%	79.76%
Fewer children live in large facilities (more than 6 people)	0.04%	0.05%	0.04%	0.08%
Fewer adults live in large facilities (more than 6 people)	2.15%	2.25%	1.92%	2.14%

Notes: 1) Clients can be included in more than one diagnosis category. 2) Residence Types: CCF/ICF is Community Care Facility/Intermediate Care Facility; ILS/SLS is Independent Living Services/Supported Living Services. 3) Home settings include independent living, supported living, Adult Family Home Agency homes, and clients' family homes. 4) Green text indicates the RC remained the same or improved from the previous year, red indicates the RC did not improve.

Summary Performance Report for San Diego Regional Center, Spring 2021

Did SDRC meet DDS standards?

Read below to see how well SDRC did in meeting DDS compliance standards:

Areas Measured	Last Period	Current Period
Passes independent audit	Yes	Yes
Passes DDS audit	Yes	Yes
Audits vendors as required	Met	Met
Didn't overspend operations budget	Yes	Yes
Participates in the federal waiver	Yes	Yes
CDERs and ESRs are updated as required (CDER is the Client Development Evaluation Report and ESR is the Early Start Report. Both contain information about clients, including diagnosis.)*	93.61%	97.15%
Intake/Assessment timelines for clients age 3 or older met	99.76%	85.47%
IPP (<i>Individual Program Plan</i>) requirements met	99.43%	N/A
IFSP (<i>Individualized Family Service Plan</i>) requirements met	92.9%	93.3%

Notes: 1) The federal waiver refers to the Medicaid Home and Community-Based Services Waiver program that allows California to offer services not otherwise available through the Medi-Cal program to serve people (including individuals with developmental disabilities) in their own homes and communities. 2) The CDER and ESR currency percentages were weighted based on the RC's Status 1 and Status 2 caseloads to arrive at a composite score. 3) N/A indicates that the regional center was not reviewed for the measure during the current period.

How well is SDRC doing at getting clients working?

The chart below shows how well SDRC is performing on increasing client employment performance compared to their prior performance and statewide average:

Areas Measured	Time Period				
	CA	SDRC	CA	SDRC	
Client Earned Income (Ages 16 and above): Data Source: Employment Development Department	Jan through Dec 2018		Jan through Dec 2019		
Quarterly number of clients with earned income	27,526	2,295	28,170	2,519	
Percentage of clients with earned income	16%	17%	16%	17%	
Average annual wages	\$10,317	\$9,492	\$11,327	\$10,250	
Annual earnings of clients compared to people with all disabilities in California Data Source: Cornell University Disability Status Report	2018		2019		
	\$47,600		Data not available*		
National Core Indicator Adult Client Survey	July 2014-June 2015		July 2017-June 2018		
Percentage of adults who reported having integrated employment as a goal in their IPP	27%	27%	29%	31%	
Paid Internship Program Data Source: Paid Internship Program Survey	2018-19		2019-20		
	CA Average	SDRC	CA Average	SDRC	
Number of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program	9	3	8	2	
Percentage of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program	13%	3%	9%	1%	
Average hourly or salaried wages for adults who participated in a Paid Internship Program	\$12.45	\$12.15	\$13.31	\$13.04	
Average hours worked per week for adults who participated in a Paid Internship Program	17	15	16	12	
Incentive Payments Data Source: Competitive Integrated Employment Incentive Program Survey					
Average wages for adults engaged in competitive, integrated employment, on behalf of whom incentive payments have been made	\$12.76	\$12.27	\$13.52	\$13.26	
Average hours worked for adults engages in competitive, integrated employment, on behalf of whom incentive payments have been made	22	23	21	22	
Total number of Incentive payments made for the fiscal year for the following amounts:	\$1,500	27	35	22	31
	\$1,250	39	43	28	46
	\$1,000	43	49	34	39

*The Cornell University 2019 Disability Status Report was not available at the time that this report was finalized.

How well is SDRC doing at reducing disparities and improving equity?

These tables show you how well the regional center is doing at providing services equally for all clients.

Percent of total annual purchase of service expenditures by individual's ethnicity and age

Age Group	Measure	American Indian or Alaska Native		Asian		Black/African American		Latino		Native Hawaiian or Other Pacific Islander		White		Other Ethnicity or Race	
		18-19	19-20	18-19	19-20	18-19	19-20	18-19	19-20	18-19	19-20	18-19	19-20	18-19	19-20
Birth to 2	Clients	0%	0%	6%	6%	3%	3%	38%	36%	0%	0%	21%	19%	31%	35%
	Expenditures	0%	0%	7%	6%	3%	3%	40%	39%	0%	0%	21%	18%	29%	34%
3 to 21	Clients	0%	0%	9%	9%	5%	5%	44%	43%	0%	0%	24%	23%	18%	19%
	Expenditures	0%	0%	8%	8%	6%	7%	37%	38%	0%	0%	32%	29%	16%	18%
22 and older	Clients	0%	0%	7%	7%	8%	8%	32%	33%	0%	0%	45%	44%	7%	7%
	Expenditures	0%	0%	5%	5%	8%	7%	24%	24%	1%	1%	56%	56%	6%	7%

Number and percent of individuals receiving only case management services by age and ethnicity

Measure	Year	Number of Eligible Clients Receiving Case Management Only			Percent of Eligible Clients Receiving Case Management Only		
		Birth to 2	3 to 21	22 and Older	Birth to 2	3 to 21	22 and Older
American Indian or Alaska Native	18-19	0	13	6	0%	32%	14%
	19-20	1	15	7	5%	34%	17%
Asian	18-19	12	447	157	3%	34%	20%
	19-20	14	528	159	4%	36%	19%
Black/African American	18-19	3	282	108	1%	39%	11%
	19-20	1	332	128	0%	42%	13%
Latino	18-19	91	2,347	534	3%	36%	15%
	19-20	71	2718	636	3%	38%	16%
Native Hawaiian or Other Pacific Islander	18-19	1	30	6	13%	46%	12%
	19-20	2	34	8	18%	55%	15%
White	18-19	75	1,075	489	5%	33%	10%
	19-20	46	1194	548	4%	31%	11%
Other Ethnicity or Race	18-19	91	839	110	4%	30%	14%
	19-20	90	1058	143	4%	34%	16%
Total	18-19	273	5,033	1,410	4%	34%	12%
	19-20	225	5879	1629	3%	36%	14%

Want more information?

To see the complete report, go to: www.sdrc.org

Or contact the SDRC Cultural Specialist at **(858) 576-2869**

SDRC PERFORMANCE CONTRACT STATUS REPORT
January 1, 2020 through December 31, 2020

OUTCOMES	INITIAL BASELINE Jan 2002	STATUS as of Dec 2017	STATUS as of Dec 2018	STATUS As of Dec 2019	STATUS As of Dec 2020
Decrease percentage of Regional Center caseload in Developmental Centers.	1.48%	.17%	.15%	.06%	.05%
Increase percentage of minors residing with families.	96.61%	99.44%	99.55%	99.60%	99.58%
Increase percentage of adults residing in own homes.	66.41%	77.25%	78.16%	78.74%	79.76%
Decrease percentage of adults living in housing facilities for 7 or more people.	8.60%	2.51%	2.40%	2.24%	2.14%
Decrease percentage of children living in housing facilities for 7 or more people.	.84%	.06%	.07%	.05%	.08%
Unqualified Independent Audit.	Unqualified Audit	Unmodified Audit	Unmodified Audit	Unmodified Audit	Unmodified Audit
Substantial compliance in the DDS Fiscal Audit.	Substantial Compliance	Substantial Compliance	Substantial Compliance	Substantial Compliance	Substantial Compliance
Operate within OPS budget.	Yes	Yes	Yes	Yes	Yes
Certified to participate in Waiver.	Certified	Certified	Certified	Certified	Certified
Compliance with vendor audit requirements.	In Compliance	In Compliance	In Compliance	In Compliance	In Compliance
Intake/Assessment timelines (0-3).	To Be Determined	88.13%	92.51%	93.61%	93.3%
Intake/Assessment timelines (over age 3).	72.36%	100%	100%	99.76%	85.47%
CDER Currency	83.47%	96.62%	97.17%	97.11%	97.15%

San Diego-Imperial Counties Developmental Services, Inc. 2022 Performance Contract Plan Outcomes and Activities

1. Outcome: Decrease percentage of Regional Center caseload requiring community placement. (clients who are status 8).

Activity A: SDRC will create residential settings and contracts with service providers to serve these individuals in the community.

Activity B: Provide meaningful day services and other supports for these individuals in the community.

2. Outcome: Increase percentage of minors residing with families.

Activity A: Maximize the use of community resources that provide supports to families to assist them in maintaining their children at home.

Activity B: Provide information and training to community service providers on the special needs of families with children with developmental disabilities.

Activity C: Provide training to service coordinators on how to assist families to be effective advocates for their child related to the IEP process and/or navigating other service systems (e.g. Child Welfare, Behavioral Health, IHSS, SSI, etc.).

Activity D: Develop new crisis intervention services and Enhanced Behavioral Support Homes for children and continue using existing crisis intervention and wrap-around services.

3. Outcome: Increase number and percentage of adults residing in independent living.

Activity A: Contract with a nonprofit organization to find, develop and help people access affordable housing.

Activity B: Review living options, including related supports, with clients at the time of the annual review.

Activity C: Assist clients and families to access the assistive technology necessary to live independently.

Activity D: Request funding for development of set asides in multi-family housing projects.

4. Outcome: Increase number and percentage of adults residing in supported living.

Activity A: Contract with a nonprofit organization to find, develop and help people access affordable housing.

Activity B: Review living options, including related supports, with clients at the time of the annual review.

Activity C: Assist clients and families to access the assistive technology necessary to live in their home with supports.

Activity D: Request funding for development of set asides in multi-family housing projects.

5. Outcome: Increase number and percentage of adults residing in Adult Family Home Agency homes.

Activity A: Review living options, including Adult Family Homes with clients at the time of the annual review.

Activity B: Encourage development and expansion of Adult Family Home Agencies.

6. Outcome: Increase the number of adults residing in family homes (home of parent or guardian).

Activity A: Review living options, including related supports with clients at the time of annual review.

Activity B: Provide services and supports to clients and families to live in the family home.

7. Outcome: Increase number and percentage of adults residing in home settings.

Activity A: Contract with a nonprofit organization to find, develop and help people access affordable housing.

Activity B: Review living options, including related supports, with clients at the time of the annual review.

Activity C: Assist clients and families to access the assistive technology necessary to live in a home setting.

Activity D: Provide services and supports to families of clients who are elderly and live with their family.

8. Outcome: Decrease the percentage of adults living in housing facilities for more than 6 people.

Activity A: Increase the number of individual bedrooms for clients in residential facilities.

Activity B: Advocate for adequate reimbursement rates for services provided to clients.

Activity C: Encourage the development of four versus six bed homes.

9. Outcome: Decrease the percentage of children living in housing facilities for more than 6 people.

Activity A: Increase the number of individual bedrooms for clients in residential facilities.

Activity B: Advocate for adequate reimbursement rates for services provided to clients.

Activity C: Encourage the development of four versus six bed homes.

10. Outcome: Increase the number and percentage of clients ages 16-64 with earned income.

Activity A: Work with community partners to inform them of employment programs.

Activity B: Provide clients and families with employment options at the time of annual review.

11. Outcome: Increase the average annual wages for clients ages 16-64.

Activity A: Work with community partners to inform them of employment programs.

Activity B: Provide clients and families with employment options at the time of annual review.

12. Outcome: Increase the annual earnings of clients ages 16-64 compared to all people with disabilities in California.

Activity A: Work with community partners to inform them of employment programs.

Activity B: Provide clients and families with employment options at the time of annual review.

13. Outcome: Increase the number of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program.

Activity A: Work with community partners to inform them of employment programs.

Activity B: Provide clients and families with employment options at the time of annual review.

14. Outcome: Increase the percentage of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program.

Activity A: Work with community partners to inform them of employment programs.

Activity B: Provide clients and families with employment options at the time of annual review.

15. Outcome: Increase the average hourly or salaried wages and hours worked per week for adults who participated in a Paid Internship Program during the prior fiscal year.

Activity A: Work with community partners to inform them of employment programs.

Activity B: Provide clients and families with employment options at the time of annual review.

16. Outcome: Increase the average wages and hours worked for adults engaged in competitive, integrated employment, on behalf of whom incentive payments have been made.

Activity A: Work with community partners to inform them of employment programs.

Activity B: Provide clients and families with employment options at the time of annual review.

17. Outcome: Increase the number of 30-day, 6-month and 12-month incentive payments made for the fiscal year.

Activity A: Work with community partners to inform them of employment programs.

Activity B: Provide clients and families with employment options at the time of annual review.

18. Outcome: Increase the percentage of adults who reported having integrated employment as a goal in their IPP.

Activity A: Work with community partners to inform them of employment programs.

Activity B: Provide clients and families with employment options at the time of annual review.

19. Outcome: Increase the percent of total annual purchase of service expenditures by individual's ethnicity and age.

Activity A: Review services available to clients at the time of their annual review.

20. Outcome: Decrease the number and percent of individuals receiving only case management services by age and ethnicity.

Activity A: Review services available to clients at the time of their annual review.

21. Outcome: Unqualified Independent Audit with no material funding(s).

22. Outcome: Substantial compliance in the Department of Developmental Services Fiscal Audit.

23. Outcome: Operate within Operations (OPS) allocation.

24. Outcome: Certified to participate in Home and Community-Based Services Waiver.

25. Outcome: Compliance with vendor audit requirements per contract.

26. Outcome: Maintain CDER/ESR Currency.

27. Outcome: Compliance with Intake/Assessment timelines and IFSP timelines (ages 0 to 2).

28. Outcome: Compliance with Intake assessment timelines (ages 3 and older).

29. Outcome: Compliance with Individual Program Plan (IPP) Development. (W+I Code requirements).

30. Outcome: Compliance with Individual Family Service Plan (IFSP) Development (Title 17 requirements).