**WHAT IS THE REGIONAL CENTER?**

- Unique to California- Established under the Lanterman Act in 1977
- Private non-profit organizations- 21 separate regional centers throughout the state of California
- Contracts with the California State Department of Developmental Services (DDS)
- Entitlement Program
  - Voluntary Service
  - No cost for most services
    - Family Cost Participation Program applies to some services for clients under the age of 18 and not covered by Medi-Cal benefits
ALTA CALIFORNIA REGIONAL CENTER (ACRC)

❖ Serves over 27,000 people with developmental disabilities over the age of 3 years old
❖ 8 offices serving 10 counties
  ❖ Sacramento
  ❖ Roseville
  ❖ Placerville
  ❖ Grass Valley
  ❖ Woodland
  ❖ Yuba City
  ❖ South Lake Tahoe
  ❖ Truckee

* Regional center eligibility transfers across the state
BRIEF HISTORY OF DENTAL SERVICES & REGIONAL CENTERS

❖ 2009
❖ Budget deficit rescinded Denti-Cal benefits for the general population, including regional center clients

❖ 2012
❖ Regional Centers able to fund dental services through an agreement between the Department of Developmental Services (DDS) and the Department of Health Care Services (DHCS)

❖ 2014
❖ Benefits restored to the general population

❖ 2018
❖ Full restoration of dental benefits
WHEN DOES ACRC BECOME INVOLVED IN DENTAL SERVICES?

- The needs of the client are reviewed by the planning team and the need for services are clearly documented in the Individual Program Plan (IPP)
- There are no other public or private funding sources available and/or all alternative funding sources have been exhausted
- The requested dental treatment, follow-up or products are medically necessary and related to the client’s regional center qualifying diagnosis
- Dental provider must be vendored with ACRC
- ACRC will reimburse dental services according Medi-Cal’s Schedule of Maximum Allowances
  - Written in regulatory guidelines
Primary Roles and Responsibilities of Service Coordinators

- Monitor the effectiveness of services and supports provided
- Effectively communicate with clients and family members
- Acquire knowledge of generic resources
- Proactively address client needs
- Use creativity and professional judgment to work effectively with clients
- Monitor client’s health status
- Develop positive rapport with clients and their family
- Develop a quality IFSP/IPP
- Implement IFSP/IPP
YOUR SC CAN SUPPORT YOU WITH DENTAL CARE?

**Your SC CAN:**
- Ensure the need for dental care is documented in the Individual Program Plan (IPP)
- Assist in advocacy with Medi-Cal/Denti-Cal & the dental office
- Provide eligibility letter with client’s regional center diagnosis
- Obtain consultation with ACRC Dental Committee on individual dental concerns
- Submit Purchase of Service (POS) for supported dental procedures

**Your SC CANNOT:**
- Discuss a case with Medi-Cal/Denti-Cal without client/guardian/conservator present or a signed ROI on file
- Schedule dental appointments
- Keep an updated list of dental providers
HOW TO CONTACT YOUR ACRC SC

ACRC Website Staff Directory:
❖ https://www.altaregional.org/staff-directory
❖ Can also be found under the “Contact Us” tab on the ACRC Website
❖ Useful if you know the name of your SC

Calling ACRC Main Office Line:
❖ 916-978-6400
❖ Press 0 to speak to the operator
❖ Ask for SC by name or provide information regarding the client
❖ Useful whether or not you know the name of your service coordinator

Vacant Caseload or SC Out of Office:
❖ If client is assigned to a vacant caseload or SC is out of the office for an EXTENDED period of time
  ❖ 916-978-6400; Press 0 to speak to the Operator and ask for the Officer of the Day
Dentists vendored with ACRC:

- Dr. John Barakat, DDS —
  - Provides traditional chair dentistry services
  - Bills Denti-Cal prior to requesting funding from ACRC

- Dr. Rodney Bughao, DDS —
  - Oral Surgeon providing hospital dentistry services under sedation
  - Bills Denti-Cal & ACRC for services
  - An ACRC Purchase of Service authorization is required prior to appointment
ACRC DENTAL RESOURCES

ACRC Vendored Registered Dental Hygienist in Alternate Practice (RDHAP):

❖ Licensed to provide dental hygiene care to those with limited access to care in the traditional dental office setting

❖ Services can be provided in a home or community setting

❖ Primarily bill Denti-Cal for services, but have the ability to bill ACRC for additional time/services that are not covered by Denti-Cal

❖ Can provide many services, including:
  ❖ Dental & Periodontal health assessments
  ❖ Consultation with dentists and physicians regarding patient general/dental health
  ❖ Preventative dental cleanings, root planings and periodontal maintenance
  ❖ Pit and fissure sealants
  ❖ Fluoride application
  ❖ Oral health education for patients, family and facility staff
  ❖ Nutrition counseling
Sacramento Community Clinic- El Camino

- Health and dental clinic serving all people with Medi-Cal benefits
- Equipped with a Versatilt dental chair capable of tilting a patient back for dental care without having to transfer out of their wheelchair.
ACRC RESOURCES IN DEVELOPMENT

ABA/Dental Collaboration

❖ ACRC Vended ABA vendors working with RDHAP/Dental Providers

❖ Goal: Provide behavioral intervention strategies, including desensitization, to assist in increasing the probability that a client can be seen for dental care without the use of sedation/hospital dentistry services.

Collaboration with California Northstate University (CNU)

❖ Mutli-Agency effort to increase education/training for dental providers in the area of developmental disabilities, and much, much more!