

ROLE OF ACRC IN ACCESSING ORAL HEALTH CARE

Presented by:

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WHAT IS THE REGIONAL CENTER?

Unique to California- Established under the Lanterman Act in 1977

Private non-profit organizations- 21 separate regional centers throughout the state of California

Contracts with the California State Department of Developmental Services (DDS)

Entitlement Program

Voluntary Service

No cost for most services

Family Cost Participation Program applies to some services for clients under the age of 18 and not covered by Medi-Cal benefits

ALTA CALIFORNIA REGIONAL CENTER (ACRC)

- Serves over 27,000 people with developmental disabilities over the age of 3 years old
- 8 offices serving 10 counties
 - Sacramento
 - Roseville
 - Placerville
 - Grass Valley
 - Woodland
 - Yuba City
 - South Lake Tahoe
 - Truckee



* Regional center eligibility transfers across the state

BRIEF HISTORY OF DENTAL SERVICES & REGIONAL CENTERS

2009

Budget deficit rescinded Denti-Cal benefits for the general population, including regional center clients

*****2012

Regional Centers able to fund dental services through an agreement between the Department of Developmental Services (DDS) and the Department of Health Care Services (DHCS)

*****2014

Benefits restored to the general population

*****2018

Full restoration of dental benefits

WHEN DOES ACRC BECOME INVOLVED IN DENTAL SERVICES?

The needs of the client are reviewed by the planning team and the need for services are clearly documented in the Individual Program Plan (IPP)

There are no other public or private funding sources available and/or all alternative funding sources have been exhausted

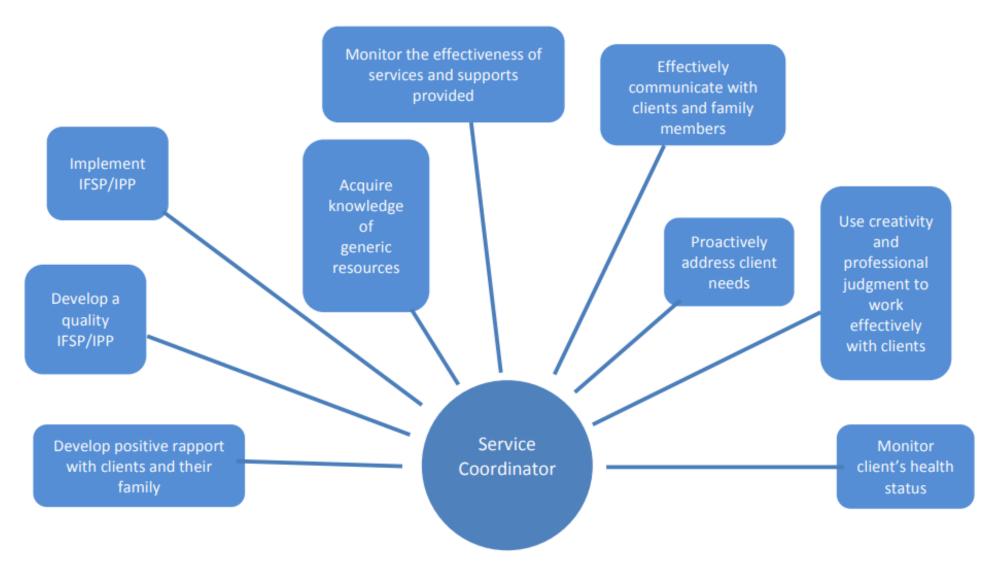
The requested dental treatment, follow-up or products are medically necessary and related to the client's regional center qualifying diagnosis

Dental provider must be vendored with ACRC

ACRC will reimburse dental services according Medi-Cal's Schedule of Maximum Allowances

Written in regulatory guidelines

Primary Roles and Responsibilities of Service Coordinators



HOW CAN YOUR SC SUPPORT YOU WITH DENTAL CARE?

Your SC CAN:

- Ensure the need for dental care is documented in the Individual Program Plan (IPP)
- Assist in advocacy with Medi-Cal/Denti-Cal & the dental office
- Provide eligibility letter with client's regional center diagnosis
- Obtain consultation with ACRC Dental Committee on individual dental concerns
- Submit Purchase of Service (POS) for supported dental procedures

Your SC CANNOT:

Discuss a case with Medi-Cal/Denti-Cal without client/guardian/conservator present or a signed ROI on file

Schedule dental appointments

Keep an updated list of dental providers

HOW TO CONTACT YOUR ACRC SC

ACRC Website Staff Directory:

https://www.altaregional.org/staffdirectory

Can also be found under the "Contact Us" tab on the ACRC Website

Useful if you know the name of your SC

Vacant Caseload or SC Out of Office:

Calling ACRC Main Office Line:

916-978-6400

Press 0 to speak to the operator

Ask for SC by name or provide information regarding the client

Useful whether or not you know the name of your service coordinator

If client is assigned to a vacant caseload or SC is out of the office for an <u>EXTENDED</u> period of time

916-978-6400; Press 0 to speak to the Operator and ask for the Officer of the Day

ACRC DENTAL RESOURCES

Dentists vendored with ACRC:

Dr. John Barakat, DDS –

Provides traditional chair dentistry services

Bills Denti-Cal prior to requesting funding from ACRC

Dr. Rodney Bughao, DDS –

Oral Surgeon providing hospital dentistry services under sedation

Bills Denti-Cal & ACRC for services

*An ACRC Purchase of Service authorization is required prior to appointment

ACRC DENTAL RESOURCES

ACRC Vendored Registered Dental Hygienist in Alternate Practice (RDHAP):

Licensed to provide dental hygiene care to those with limited access to care in the traditional dental office setting

Services can be provided in a home or community setting

Primarily bill Denti-Cal for services, but have the ability to bill ACRC for additional time/services that are not covered by Denti-Cal

Can provide many services, including:

Dental & Periodontal health assessments

Consultation with dentists and physicians regarding patient general/dental health

Preventative dental cleanings, root planings and periodontal maintenance

Pit and fissure sealants

Fluoride application

Oral health education for patients, family and facility staff

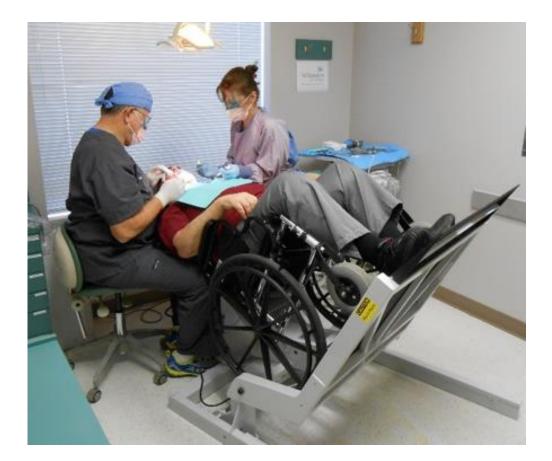
Nutrition counseling

ACRC DENTAL RESOURCES IN DEVELOPMENT

<u>Sacramento Community</u> <u>Clinic- El Camino</u>

Health and dental clinic serving all people with Medi-Cal benefits

Equipped with a Versatilt dental chair capable of tilting a patient back for dental care without having to transfer out of their wheelchair.



ACRC RESOURCES IN DEVELOPMENT

ABA/Dental Collaboration

ACRC Vendored ABA vendors working with RDHAP/Dental Providers

Goal: Provide behavioral intervention strategies, including desensitization, to assist in increasing the probability that a client can be seen for dental care without the use of sedation/hospital dentistry services. Collaboration with California Northstate University (CNU)

Mutli-Agency effort to increase education/training for dental providers in the area of developmental disabilities, and much, much more!