



## San Diego Regional Center

*Serving Individuals with Developmental Disabilities in San Diego and Imperial Counties*

4355 Ruffin Road, San Diego, California 92123 • (858) 576-2996 • [www.sdrc.org](http://www.sdrc.org)

# 2021 Performance Contract Public Meeting

## DATES

### TUESDAY

10/13/20

12:00 P.M. during the  
Board of Director's Zoom Meeting

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Information, including the first draft of the Performance Contract, will be shared at the public meetings and will be available after 10/27/20 through the SDRC Department of Community Services, 858-576-2966, or on the SDRC website at [www.sdrc.org](http://www.sdrc.org).

You may submit written comments by **11/15/20** to:

Lori K. Sorenson, M.A.

Director, Community Services

San Diego Regional Center

4355 Ruffin Road, Suite 104

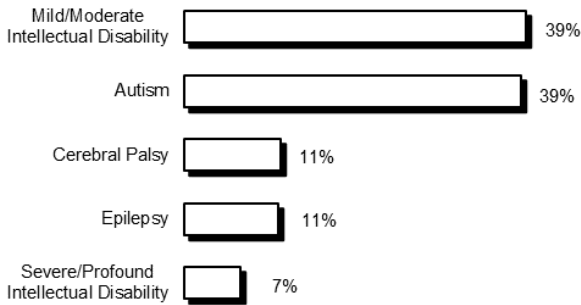
San Diego CA 92123

or by e-mail: [2021pc@sdrc.org](mailto:2021pc@sdrc.org)

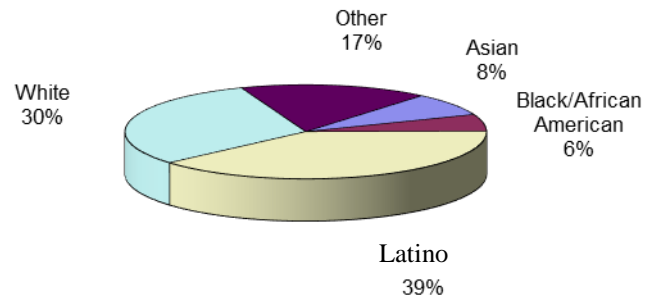
## Who uses SDRC?

These charts tell you about who SDRC clients are and where they live.

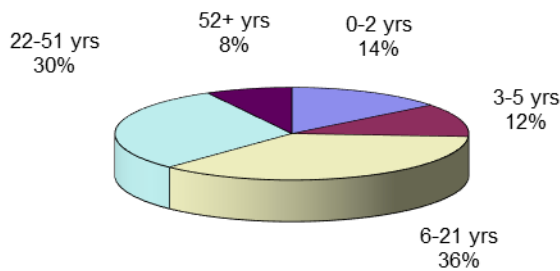
### DIAGNOSIS OF SDRC CLIENTS



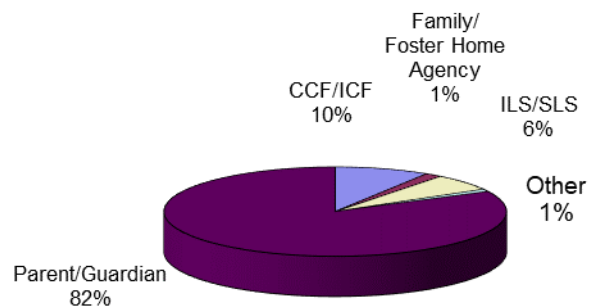
### ETHNICITY OF SDRC CLIENTS



### AGE OF SDRC CLIENTS



### WHERE SDRC CLIENTS LIVE



## How well is SDRC performing?

This chart tells you about five areas where DDS wants each regional center to keep improving.

The first column tells you how SDRC was doing at the end of 2018, and the second column shows how SDRC was doing at the end of 2019.

To see how SDRC compares to the other regional centers in the state, compare the numbers to the state averages (in the shaded columns).

Regional Center Goals (based on Lanterman Act)	December 2018		December 2019	
	State Average	SDRC	State Average	SDRC
Fewer clients live in developmental centers	0.12%	0.15%	0.08%	0.06%
More children live with families	99.38%	99.55%	99.44%	99.60%
More adults live in home settings*	80.20%	78.16%	80.84%	78.78%
Fewer children live in large facilities (more than 6 people)	0.04%	0.07%	0.04%	0.05%
Fewer adults live in large facilities (more than 6 people)	2.31%	2.40%	2.15%	2.25%

Notes: 1) Consumers can be included in more than one diagnosis category. 2) Residence Types: CCF/ICF is Community Care Facility/Intermediate Care Facility; ILS/SLS is Independent Living Services/Supported Living Services. 3) Home settings include independent living, supported living, Adult Family Home Agency homes, and consumers' family homes. 4) Green text indicates the RC remained the same or improved from the previous year, red indicates the RC did not improve.

## Did SDRC meet DDS standards?

Read below to see how well SDRC did in meeting DDS compliance standards:

Areas Measured	Last Period	Current Period
Passes independent audit	Yes	Yes
Passes DDS audit	Yes	Yes
Audits vendors as required	Met	Met
Didn't overspend operations budget	Yes	Yes
Participates in the federal waiver	Yes	Yes
CDERs and ESRs are updated as required (CDER is the Client Development Evaluation Report and ESR is the Early Start Report. Both contain information about consumers, including diagnosis.)*	94.33%	93.61%
Intake/Assessment timelines for clients age 3 or older met	100%	99.76%
IPP ( <i>Individual Program Plan</i> ) requirements met	N/A	99.43%
IFSP ( <i>Individualized Family Service Plan</i> ) requirements met	92.5%	92.9%

Notes: 1) The federal waiver refers to the Medicaid Home and Community-Based Services Waiver program that allows California to offer services not otherwise available through the Medi-Cal program to serve people (including individuals with developmental disabilities) in their own homes and communities. 2) The CDER and ESR currency percentages were weighted based on the RC's Status 1 and Status 2 caseloads to arrive at a composite score. 3) The IFSP calculation methodology was changed from composite to average in order to more accurately reflect the RC's performance by only including children reviewed during monitoring and not all Early Start consumers. 4) N/A indicates that the regional center was not reviewed for the measure during the current period.

## How well is SDRC doing at getting consumers working?

The chart below shows how well SDRC is performing on increasing consumer employment performance compared to their prior performance and statewide average:

Areas Measured	Time Period			
	CA	SDRC	CA	SDRC
<b>Client Earned Income (Ages 16 and above):</b> Data Source: Employment Development Department	Jan through Dec 2016		Jan through Dec 2017	
Quarterly number of clients with earned income	25,236	2,089	27,182	2,151
Percentage of clients with earned income	16%	16%	17%	16%
Average annual wages	\$8,327	\$7,851	\$9,033	\$8,723
<b>Annual earnings of clients compared to people with all disabilities in California</b> Data Source: Cornell University Disability Status Report	2017		2018	
	\$47,500			
<b>National Core Indicator Adult Consumer Survey</b>	July 2014-June 2015		July 2017-June 2018	
Percentage of adults who reported having integrated employment as a goal in their IPP	27%	27%	29%	31%
<b>Paid Internship Program</b> Data Source: Paid Internship Program Survey	2017-18		2018-19	
	CA Average	SDRC	CA Average	SDRC
Number of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program	6	3	9	3
Percentage of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program	18%	12%	13%	3%
Average hourly or salaried wages for adults who participated in a Paid Internship Program	\$11.64	\$11.63	\$12.45	\$12.15
Average hours worked per week for adults who participated in a Paid Internship Program	18	17	17	15
<b>Incentive Payments</b> Data Source: Competitive Integrated Employment Incentive Program Survey				
Average wages for adults engaged in competitive, integrated employment, on behalf of whom incentive payments have been made	\$11.93	\$11.63	\$12.76	\$12.27
Average hours worked for adults engages in competitive, integrated employment, on behalf of whom incentive payments have been made	22	23	22	23
Total number of Incentive payments made for the fiscal year for the following amounts:	\$1,500	13	27	35
	\$1,250	21	21	43
	\$1,000	29	38	49

## How well is SDRC doing at reducing disparities and improving equity?

These tables show you how well the regional center is doing at providing services equally for all consumers.

Percent of total annual purchase of service expenditures by individual's ethnicity and age

Age Group	Measure	American Indian or Alaska Native		Asian		Black/African American		Latino		Native Hawaiian or Other Pacific Islander		White		Other Ethnicity or Race	
		17-18	18-19	17-18	18-19	17-18	18-19	17-18	18-19	17-18	18-19	17-18	18-19	17-18	18-19
Birth to 2	Clients	0%	0%	7%	6%	4%	3%	40%	38%	0%	0%	22%	21%	26%	31%
	Expenditures	0%	0%	9%	7%	3%	3%	41%	40%	0%	0%	22%	21%	24%	29%
3 to 21	Clients	0%	0%	9%	9%	5%	5%	44%	44%	0%	0%	26%	24%	16%	18%
	Expenditures	0%	0%	8%	8%	7%	6%	37%	37%	0%	0%	34%	32%	15%	16%
22 and older	Clients	0%	0%	7%	7%	8%	8%	31%	32%	0%	0%	46%	45%	7%	7%
	Expenditures	0%	0%	5%	5%	8%	8%	24%	24%	1%	1%	56%	56%	6%	6%

Number and percent of individuals receiving only case management services by age and ethnicity

Measure	Year	Number of Eligible Clients Receiving Case Management Only			Percent of Eligible Clients Receiving Case Management Only		
		Birth to 2	3 to 21	22 and Older	Birth to 2	3 to 21	22 and Older
		American Indian or Alaska Native	17-18	0	16	8	0%
	18-19	0	13	6	0%	32%	14%
Asian	17-18	8	464	146	2%	36%	20%
	18-19	12	447	157	3%	34%	20%
Black/African American	17-18	14	275	115	6%	40%	13%
	18-19	3	282	108	1%	39%	11%
Latino	17-18	113	2,195	505	5%	36%	15%
	18-19	91	2347	534	3%	36%	15%
Native Hawaiian or Other Pacific Islander	17-18	2	28	8	17%	48%	15%
	18-19	1	30	6	13%	46%	12%
White	17-18	98	1,112	462	7%	31%	9%
	18-19	75	1075	489	5%	33%	10%
Other Ethnicity or Race	17-18	57	731	124	4%	33%	16%
	18-19	91	839	110	4%	30%	14%
Total	17-18	292	4,821	1,368	5%	34%	12%
	18-19	273	5,033	1,410	4%	34%	12%

Percent of Annual authorized services by diagnosis and ethnicity

**by Diagnosis - Summary**

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**For All Ages**

Diagnosis	Consumer Count	Total Expenditures	Total Authorized Services	Per Capita Expenditures	Per Capita Authorized Services	Utilized
Autism	11,644	\$87,365,358	\$128,269,480	\$7,503	\$11,016	68.1%
Intellectual Disability	12,430	\$220,989,674	\$279,217,103	\$17,779	\$22,463	79.1%
Cerebral Palsy	843	\$15,369,147	\$19,617,173	\$18,231	\$23,271	78.3%
Epilepsy	294	\$4,968,566	\$6,975,575	\$16,900	\$23,726	71.2%

Category 5	574	\$9,043,928	\$12,091,772	\$15,756	\$21,066	74.8%
Other	7,328	\$26,982,630	\$52,860,914	\$3,682	\$7,214	51.0%
<b>Totals:</b>	<b>33,113</b>	<b>\$364,719,304</b>	<b>\$499,032,016</b>	<b>\$11,014</b>	<b>\$15,071</b>	<b>73.1%</b>

***For Birth to age 2 years, inclusive***

Autism	769	\$9,625,766	\$18,611,979	\$12,517	\$24,203	51.7%
Intellectual Disability	137	\$740,185	\$1,384,064	\$5,403	\$10,103	53.5%
Cerebral Palsy	13	\$58,293	\$184,011	\$4,484	\$14,155	31.7%
Epilepsy		\$1,971	\$3,952	\$1,971	\$3,952	49.9%
Category 5	0					
Other	5,963	\$23,948,438	\$47,409,958	\$4,016	\$7,951	50.5%
<b>Totals:</b>	<b>6,883</b>	<b>\$34,374,653</b>	<b>\$67,593,963</b>	<b>\$4,994</b>	<b>\$9,820</b>	<b>50.9%</b>

***For age 3 years to 21 years, inclusive***

Autism	9,199	\$34,043,990	\$54,564,206	\$3,701	\$5,932	62.4%
Intellectual Disability	3,950	\$19,532,312	\$28,970,198	\$4,945	\$7,334	67.4%
Cerebral Palsy	279	\$1,630,207	\$2,422,866	\$5,843	\$8,684	67.3%
Epilepsy	71	\$285,830	\$462,665	\$4,026	\$6,516	61.8%
Category 5	72	\$358,816	\$690,587	\$4,984	\$9,591	52.0%
Other	1,262	\$2,193,153	\$4,255,912	\$1,738	\$3,372	51.5%
<b>Totals:</b>	<b>14,833</b>	<b>\$58,044,309</b>	<b>\$91,366,433</b>	<b>\$3,913</b>	<b>\$6,160</b>	<b>63.5%</b>

***For age 22 years and older***

Autism	1,676	\$43,695,602	\$55,093,296	\$26,071	\$32,872	79.3%
Intellectual Disability	8,343	\$200,717,177	\$248,862,841	\$24,058	\$29,829	80.7%
Cerebral Palsy	551	\$13,680,647	\$17,010,296	\$24,829	\$30,872	80.4%
Epilepsy	222	\$4,680,765	\$6,508,958	\$21,085	\$29,320	71.9%
Category 5	502	\$8,685,112	\$11,401,185	\$17,301	\$22,712	76.2%
Other	103	\$841,039	\$1,195,044	\$8,165	\$11,602	70.4%
<b>Totals:</b>	<b>11,397</b>	<b>\$272,300,342</b>	<b>\$340,071,621</b>	<b>\$23,892</b>	<b>\$29,839</b>	<b>80.1%</b>

**by Ethnicity or Race**

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**For All Ages**

Ethnicity	Consumer Count	Total Expenditures	Total		Per Capita	
			Authorized Services	Per Capita Expenditures	Authorized Services	Utilized
American Indian or Alaska Native	98	\$1,108,518	\$1,475,435	\$11,311	\$15,055	75.1%
Asian	2,504	\$20,073,508	\$29,716,888	\$8,017	\$11,868	67.5%
Black/African American	1,901	\$25,754,528	\$34,478,247	\$13,548	\$18,137	74.7%
Latino	12,829	\$101,315,914	\$146,993,840	\$7,897	\$11,458	68.9%
Native Hawaiian or Other Pacific Islander	123	\$1,821,930	\$2,575,262	\$14,812	\$20,937	70.7%
Other Ethnicity or Race / Multi-Cultural	5,505	\$36,440,253	\$56,679,888	\$6,619	\$10,296	64.3%
White	10,153	\$178,204,653	\$227,112,458	\$17,552	\$22,369	78.5%
<b>Totals:</b>	<b>33,113</b>	<b>\$364,719,304</b>	<b>\$499,032,016</b>	<b>\$11,014</b>	<b>\$15,071</b>	<b>73.1%</b>

**For Birth to age 2 years, inclusive**

American Indian or Alaska Native	14	\$42,700	\$92,756	\$3,050	\$6,625	46.0%
Asian	396	\$2,395,082	\$4,505,153	\$6,048	\$11,377	53.2%
Black/African American	241	\$1,195,033	\$2,522,927	\$4,959	\$10,469	47.4%
Latino	2,639	\$13,630,207	\$26,906,258	\$5,165	\$10,196	50.7%
Native Hawaiian or Other Pacific Islander	8	\$31,287	\$60,178	\$3,911	\$7,522	52.0%
Other Ethnicity or Race / Multi-Cultural	2,126	\$9,959,083	\$19,716,435	\$4,684	\$9,274	50.5%
White	1,459	\$7,121,261	\$13,790,255	\$4,881	\$9,452	51.6%
<b>Totals:</b>	<b>6,883</b>	<b>\$34,374,653</b>	<b>\$67,593,963</b>	<b>\$4,994</b>	<b>\$9,820</b>	<b>50.9%</b>

**For age 3 years to 21 years, inclusive**

American Indian or Alaska Native	41	\$210,030	\$322,791	\$5,123	\$7,873	65.1%
Asian	1,318	\$4,643,787	\$8,162,655	\$3,523	\$6,193	56.9%
Black/African American	718	\$3,703,062	\$5,582,517	\$5,157	\$7,775	66.3%
Latino	6,542	\$21,415,540	\$33,540,874	\$3,274	\$5,127	63.8%
Native Hawaiian or Other Pacific Islander	65	\$115,270	\$227,644	\$1,773	\$3,502	50.6%
Other Ethnicity or Race / Multi-Cultural	2,573	\$9,330,556	\$15,287,083	\$3,626	\$5,941	61.0%
White	3,576	\$18,626,063	\$28,242,869	\$5,209	\$7,898	65.9%



<b>Totals:</b>	14,833	\$58,044,309	\$91,366,433	\$3,913	\$6,160	63.5%
<b><i>For age 22 years and older</i></b>						
American Indian or Alaska Native	43	\$855,788	\$1,059,888	\$19,902	\$24,649	80.7%
Asian	790	\$13,034,639	\$17,049,080	\$16,500	\$21,581	76.5%
Black/African American	942	\$20,856,432	\$26,372,803	\$22,141	\$27,997	79.1%
Latino	3,648	\$66,270,167	\$86,546,707	\$18,166	\$23,724	76.6%
Native Hawaiian or Other Pacific Islander	50	\$1,675,372	\$2,287,440	\$33,507	\$45,749	73.2%
Other Ethnicity or Race / Multi-Cultural	806	\$17,150,615	\$21,676,369	\$21,279	\$26,894	79.1%
White	5,118	\$152,457,328	\$185,079,334	\$29,788	\$36,162	82.4%
<b>Totals:</b>	11,397	\$272,300,342	\$340,071,621	\$23,892	\$29,839	80.1%

The expenditure data reported may not include payments made by the regional center to a service provider under a Contract. Typical services paid to a service provider under a Contract include, but are not limited to, Transportation Services, Transportation Assistant Services, and Supported Employment Program (SEP) Group Services..

### Want more information?

To see the complete report, go to: [www.sdrc.org](http://www.sdrc.org)

Or contact the SDRC Cultural Specialist at **(858) 576-2869**

## San Diego-Imperial Counties Developmental Services, Inc. 2021 Performance Contract Plan Outcomes and Activities

1. Outcome: Decrease percentage of Regional Center caseload in Developmental Centers.

Activity A: The Fairview Developmental Center and General Treatment Area of the Porterville Developmental Center are closed.

2. Outcome: Increase percentage of minors residing with families.

Activity A: Maximize the use of community resources that provide supports to families to assist them in maintaining their children at home.

Activity B: Provide information and training to community service providers on the special needs of families with children with developmental disabilities.

Activity C: Provide training to service coordinators on how to assist families to be effective advocates for their child related to the IEP process and/or navigating other service systems (e.g. Child Welfare, Behavioral Health, IHSS, SSI, etc.).

Activity D: Develop new crisis intervention services and Enhanced Behavioral Support Homes for children and continue using existing crisis intervention and wrap-around services.

3. Outcome: Increase number and percentage of adults residing in independent living.

Activity A: Contract with a nonprofit organization to find, develop and help people access affordable housing.

Activity B: Review living options, including related supports, with clients at the time of the annual review.

Activity C: Assist clients and families to access the assistive technology necessary to live independently.

4. Outcome: Increase number and percentage of adults residing in supported living.

Activity A: Contract with a nonprofit organization to find, develop and help people access affordable housing.

Activity B: Review living options, including related supports, with clients at the time of the annual review.

Activity C: Assist clients and families to access the assistive technology necessary to live in their home with supports.

5. Outcome: Increase number and percentage of adults residing in Adult Family Home Agency homes.

Activity A: Review living options, including Adult Family Homes with clients at the time of the annual review.

6. Outcome: Increase the number of adults residing in family homes (home of parent or guardian).

Activity A: Review living options, including related supports with clients at the time of annual review.

Activity B: Provide services and supports to clients and families to live in the family home.

7. Outcome: Increase number and percentage of adults residing in home settings.

Activity A: Contract with a nonprofit organization to find, develop and help people access affordable housing.

Activity B: Review living options, including related supports, with clients at the time of the annual review.

Activity C: Assist clients and families to access the assistive technology necessary to live in a home setting.

Activity D: Provide services and supports to families of clients who are elderly and live with their family.

8. Outcome: Increase the percentage of adults living in housing facilities for less than 6 people.

Activity A: Increase the number of individual bedrooms for clients in residential facilities.

Activity B: Advocate for adequate reimbursement rates for services provided to clients.

Activity C: Encourage the development of four versus six bed homes.

9. Outcome: Increase the percentage of children living in housing facilities for less than 6 people.

Activity A: Increase the number of individual bedrooms for clients in residential facilities.

Activity B: Advocate for adequate reimbursement rates for services provided to clients.

Activity C: Encourage the development of four versus six bed homes.

10. Outcome: Measure the number and percentage of clients ages 16-64 with earned income.

Activity A: San Diego Regional Center will collect data generated by Employment Development Department (EDD) to measure the number and percentage of clients ages 16-64 with earned income.

11. Outcome: Measure the average annual wages for clients ages 16-64.

Activity A: San Diego Regional Center will collect data generated by EDD to measure the average annual wages for clients ages 16-64.

12. Outcome: Measure the annual earnings of clients ages 16-64 compared to all people with disabilities in California.

Activity A: San Diego Regional Center will collect data from service providers to measure the annual earnings of clients ages 16-64 compared to people with all disabilities in California.

13. Outcome: Measure the number of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program.

Activity A: San Diego Regional Center will collect data from service providers to measure the number of adults who obtained competitive, integrated employment following participation in a Paid Internship Program.

14. Outcome: Measure the percentage of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program.

Activity A: San Diego Regional Center will collect data from service providers to measure the percentage of adults who obtained competitive, integrated employment following participation in a Paid Internship Program.

15. Outcome: Measure the average hourly or salaried wages and hours worked per week for adults who participated in a Paid Internship Program during the prior fiscal year.

Activity A: San Diego Regional Center will collect data from service providers to measure the average hourly or salaried wages and hours worked per week for adults who participated in a Paid Internship Program during the prior fiscal year.

16. Outcome: Measure the average wages and hours worked for adults engaged in competitive, integrated employment, on behalf of whom incentive payments have been made.

Activity A: San Diego Regional Center will collect data from service providers to measure the average wages and hours worked for adults engaged in competitive, integrated employment, on behalf of whom incentive payments have been made.

17. Outcome: Measure the total of \$1,000, \$1,250 and \$1,500 incentive payments made for the fiscal year.

Activity A: San Diego Regional Center will generate data to measure the total of \$1,000, \$1,250 and \$1,500 incentive payments made for the fiscal year.

18. Outcome: Measure the percentage of adults who reported having integrated employment as a goal in their IPP.

Activity A: San Diego Regional Center will generate data to measure the percentage of adults who reported having integrated employment as a goal in their IPP.

19. Outcome: Measure the percent of total annual purchase of service expenditures by individual's ethnicity and age.

Activity A: San Diego Regional Center will generate data to monitor expenditures among clientele.

20. Outcome: Measure the number and percent of individuals receiving only case management services by age and ethnicity.

Activity A: San Diego Regional Center will generate data to monitor expenditures among clientele.

21. Outcome: Unqualified Independent Audit with no material funding(s).

22. Outcome: Substantial compliance in the Department of Developmental Services Fiscal Audit.

23. Outcome: Operate within Operations (OPS) allocation.

24. Outcome: Certified to participate in Home and Community-Based Services Waiver.

25. Outcome: Compliance with vendor audit requirements per contract.

26. Outcome: CDER/ESR Currency.

27. Outcome: Intake/Assessment time lines and IFSP timelines (ages 0 to 2).

28. Outcome: Intake assessment time lines (ages 3 and older).

29. Outcome: Individual Program Plan (IPP) Development. (W+I Code requirements).

30. Outcome: Individual Family Service Plan (IFSP) Development (Title 17 requirements).