

I need a Ride



A Resource Guide for Accessible Transportation

"The Council advocates, promotes & implements policies and practices that achieve self-determination, independence, productivity & inclusion in all aspects of community life for Californians with developmental disabilities and their families."

Some Transportation Options You May Not Know About

INTRODUCTION

Being able to get where we need to go in the community is one of the most important ways of being independent. We might need to get to work or to the doctor. Maybe we want to visit a friend, or go shopping or to the movies.

This booklet is designed for:

- People who are not eligible for Access Services but still need accessible transportation
- People who are eligible for Access Services, but cannot book the ride they need for some reason
- People who do not already have transportation provided by their residential provider or day program.
- People who just want to know what other transportation choices are available.

We have divided this booklet up into transportation alternatives available through the regional centers, followed by a section of general countywide resources.

We do not list all of the many local taxi companies, private transportation companies and hospital shuttles

There is no doubt that finding a ride throughout Inyo, Mono, Riverside and San Bernardino counties can be challenging. We hope one of these alternatives will work for you. If you know about other transportation programs, please let us know!

REGIONAL CENTER TRANSPORTATION COORDINATORS

Whenever you are requesting transportation assistance through your regional center, it is important to always go through your service coordinator. He or she is the person who can help with arrangements and funding.

HOW REGIONAL CENTERS CAN HELP WITH TRANSPORTATION

In this section we have listed a variety of transportation alternatives. Please note that not all of these options are available in every regional center area. For all of the following options, you

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MUST go through your regional center service coordinator to make the arrangements and get the necessary funding and to have your transportation needs included in your IPP.

VENDORED PRIVATE TRANSPORTATION COMPANIES:

Some regional centers pay private transportation companies to transport some consumers to various day programs. In unusual situations, a regional center might pay for one of these contracted companies to provide a ride that is not part of their usual route, during their "free" hours.

VENDOR A FAMILY MEMBER TO PROVIDE TRANSPORTATION:

In some cases, a family member can be paid by the regional center to drive another family member (who is a regional center consumer) to and from a job, a day program, a doctor's appointment, etc.

PURCHASE DISABLED BUS PASSES:

In some cases, arrangements can be made for the regional center to purchase monthly disabled bus passes. Regular bus passes are also sometimes purchased, such as in cases where a parent who does not have a disability needs to transport their young child who does have a disability.

PURCHASE ACCESS SERVICES VOUCHER COUPONS:

In cases of financial hardship, some regional centers purchase Access Services vouchers for consumers who are eligible riders of this program.

PURCHASE METROLINK TICKETS FOR CONSUMERS:

In rare situations, some regional centers have purchased tickets for these commuter trains for individuals they serve.

PARTICIPATE IN THE "IMMEDIATE NEEDS TRANSPORTATION PROGRAM":

A few regional centers participate in this program which gives taxi vouchers and bus tokens to consumers who need them.

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Each taxi voucher is worth \$7.00 and is good for 2.8 miles. An individual can receive only 4 coupons a month and no more than two

DIAL-A-RIDE SERVICES:

Many local cities provide taxi or van services that will transport individuals to locations within that city's boundaries, or to major hospitals nearby (for non-emergencies). Most offer service during daytime hours only and are either free or for a very low cost. Call Ride Info at 800-431-7882 for information about Dial-A-Ride programs in your area.

Dial-A-Ride ADVANCED RESERVATIONS FOR EASTERN SIERRA TRANSIT (INYO/MONO)

[BISHOP](#)
(760) 873-717

[MAMMOTH LAKES](#)
(760) 924-3184

[LONE PINE](#)
(760) 614-003

[WALKER](#)
(530) 402-6832

To schedule a ride, call the dispatcher in your service area during operating hours. You will need to provide your name, pick-up and drop-off addresses, and if you use a mobility device. You will be picked up by the next available driver. Wait times will vary depending on the demand on the dial-a-ride service at that point in time. Priority is given to seniors, and disabled.

RIVERSIDE TRANSIT AGENCY (RTA) Dial-A-Ride RESERVATIONS (RIVERSIDE)

Reservations.....(800) 795-7887
TTY (hearing impaired phone).....(800) 369-3610

Note: Banning, Beaumont, Corona and Riverside operate their own Dial-A-Ride service; please contact them directly at the number below for services.

- Banning Dial-A-Ride: (951) 922-3252
- Beaumont Dial-A-Ride: (951) 769-8532
- Corona Dial-A-Ride: (951) 734-7220
- Riverside Special Transportation: (951) 687-8080

Please call RTA at (800) 795-7887 to find out if your pick-up and drop-off locations are in the Dial-A-Ride service area. Due to the high volume of requests, RTA may be unable to give customers the exact time they request. ADA allows for a negotiated pick-up time within one hour before or after the requested trip time.

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RTA (2016). Dial-a-ride. Retrieved from <http://www.riversidetransit.com/index.php/dial-a-ride/dial-a-ride-service-guide>

OMNITRANS ACCESS ADA SERVICE RESERVATIONS (SAN BERNARDINO)

East Valley [\(909\) 383-1680](tel:9093831680)

West Valley [1 \(800\) 990-2404](tel:18009902404)

Omnitrans Access Service is allows for persons with a disability to independently use the fixed route bus service in South Western San Bernardino County for all or some of their trips. Access provides curb-to-curb service, and it is available during the same periods that fixed-route service operates. Access riders make reservations for their trips, or arrange a subscription service.

Omnitrans (2016). Access ADA services. Retrieved from <http://www.omnitrans.org/getting-around/transit-services/access/>

ADDITIONAL RESOURCES

PURCHASE THE FULL COST OF A TAXI OR VAN RIDE:

Sometimes when there are no other alternatives, and there is a really unusual situation (such as late at night, or serious illness), some regional centers may purchase a private taxi or lift-equipped van ride for an individual. This is usually considered a "last resort".

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