

CLIENTS' RIGHTS ADVOCACY SERVICES

**Annual Report
July 2017 – June 2018**



State Council on Developmental Disabilities

STATE DEVELOPMENTAL CENTER CLIENTS' RIGHTS ADVOCACY SERVICES ANNUAL REPORT

July 1, 2017 to June 30, 2018

I. Introduction

This report is respectfully submitted in accordance with the interagency agreement between the Department of Developmental Services and the State Council on Developmental Disabilities for the provision clients' rights advocacy services at Sonoma Developmental Center, Porterville Developmental Center, Fairview Developmental Center, and Canyon Springs Community Facility.

The unique characteristic of each center and facility is reflected in the information, observations and recommendations submitted by each office.

Developmental Centers/Community Facility	Canyon Springs	Fairview	Porterville	Sonoma	Total
<i># of Services Provided (Appendix A)</i>	49	132	505	142	828
<i>Denial of Rights (Appendix B)</i>	22	11	19	4	56
<i># of Requests for Release Forwarded to Superior Court (Appendix C)</i>	13	5	28	1	47
<i>Grievances</i>	0	0	0	0	0
<i>WIC 4731 Complaints Filed</i>	0	0	0	0	0
<i>Complaints (Non-WIC 4731)</i>	14	7	4	6	31
<i>Incident Reports</i>	0	0	0	0	0

<i>Mandatory Abuse Reports</i>	0	0	0	0	0
<i>DC Staff Provider Trainings</i>	48	38	28	22	136
<i>Self-Advocacy Training</i>	14	6	17	8	45
<i>Meetings with DC Staff</i>	79	45+	75+	128	300+

Overview of Services Provided

Canyon Springs Community Facility

Canyon Springs will celebrate its 18th anniversary in upcoming December 2018. The population at the time of this report is 49. The CRA provides advocacy services to those individuals at Canyon Springs and has requested to serve those who are placed in the community. The CRA meets with each new arrival and provides information on how to reach the CRA by using the public telephone (*81) and explains his/her rights including giving a copy those rights to each client. Here is a list of activities that the CRA is currently involved in:

- Participates in Client Council Meetings that are held monthly or as needed
- Provides self-advocacy training to individuals and in small group settings
- Attends daily management meetings to discuss incident reports and other issues involving Clients and provide advocacy input
- Facilitates Client Advocacy Group held monthly
- Visits all work sites on and off campus which Clients are currently working
- Assist Clients to initiate proceedings in informal and formal hearings
- Investigate all suspected rights' violations and discuss with the Clients their rights and due process
- Provides Clients rights' training to new employees, volunteers, families, conservators, and students from surrounding universities and colleges
- Meets quarterly (or as needed) with management team to discuss policies and procedures, Clients' concerns and rights protections
- Review denial of rights reports with Clients including restoration criteria and complaint process

- Provides consultation regarding rights issues and complaint processes to Client families and conservators
- Participates weekly in Emerging Risk Notification Evaluation Meetings (ERNE) and advocates for Clients
- Facilitates/coordinates meetings/phone calls between County Adult Protective Services, Long Term Ombudsman Services, Department of Public Health Licensing and Certification Services, and Disability Rights of California
- Reviews all highly restrictive plans
- Reviews new policies and regulations of changing legislation affecting Canyon Springs
- Provides coverage and training for SCDD Volunteer Advocacy Coordinator and volunteers
- Participates and is a member of the Restrictive Intervention Review Committee (RIRC) and the Human Rights Committee (HRC)
- Meets with Clients to discuss community/living options, court procedure when requested to file a Request for Release (Writ of Habeas Corpus)
- Hosted Voting Registration presentations with Riverside County Registrar of Voters
- Coordinated with local public transportation services - SunLine Transit, for Clients to gain knowledge and experience riding on public transportation
- Facilitated meetings between Clients and Disability Rights of California
- Provided training to Desert ARC Staff regarding Self-Advocacy and Rights

Fairview Developmental Center

The CRA continues to provide services in the following areas:

- Investigates alleged clients' rights violations and abuse allegations brought to the CRA attention by consumer, family and/or staff
- Attends denial of rights meetings and approves/reviews denial of rights requests
- Assists consumers' requests for release with filing Writs of Habeas Corpus
- Assists consumers with pending court hearings and other legal matters by communicating with attorneys and helping consumers communicate with attorney and Regional Center (RC) representatives
- Consults with consumers, their families, ID Team and other FDC staff, Deputy Public Defenders and RC representatives regarding rights issues
- Attends Individual Program Plan (IPP) meetings, Transition Support and Review meetings and special meetings at the request of the consumer, parents, RC representatives, and FDC staff where rights are discussed or to convey consumer concerns

- Reviews all incident reports with recommendations, as warranted
- Reviews FDC policy and procedures
- Provides training and consultation to Orange County Public Defender's Office, District Attorney, and Superior Court, as necessary
- Makes referrals to various other advocacy agencies, as necessary
- Provides annual training for all FDC employees in Clients' Rights and SCDD Regional Office role in advocacy, as well as for new employees at orientation
- Provides training for FDC staff and other interested parties, as requested
- Provides Self-Advocacy training to consumers
- Provides technical assistance in filing rights abuse complaints on behalf of consumers and/or their authorized representatives
- Provides technical assistance in filing Fair Hearings and supports consumers and/or their authorized representatives, as necessary

In addition to the above, the CRA attended weekly, monthly, and quarterly meetings to help ensure consumer rights were being protected. These meetings consisted of:

- Behavior Supports Committee (BSC)/Human Rights Committee (HRC)
- Bioethics Committee
- SCRP Liaison and SCRP Advisory Meetings
- Fairview Community Association meetings
- Regular meetings with Fairview Executive and Clinical Director

Porterville Developmental Center

The CRA continues to provide services in the following areas:

- Attends Individual Program Plan (IPP) meetings at the request of consumers, parents, regional center staff and Porterville Developmental Center staff where consumers' rights are discussed.
- Attends special meetings when issues of consumer's rights arise.
- Attends Transition Planning Meetings (TPM) and Transition Review Meetings (TRM).
- Speaks to administration on the behalf of consumers when a right has been denied.
- Assist consumers fill out Requests for Release when they state they want to leave Porterville Developmental Center. Assists them with contacting the Public Defender's Office. Liaison between consumers and Public Defender's Office when consumers cannot contact Public Defender on their own.
- Assists consumers in the fair hearing process.

- Investigates abuse complaints made by the consumer, family and/or staff.
- Approves and reviews denial of rights requests.
- Provides rights and self-advocacy training to consumers and staff.
- Communicates and educates family members on rights issues.
- Provides training to staff on how to effectively interact with consumers and the use of positive reinforcement
- Participates on committees to provide input into policies dealing with consumer's rights.
- Reviews all proposed policy changes that involve clients' rights issues.
- Participates as a member of Policy Committee.
- Provides training to consumers and staff on client's rights, the denial of rights process, and end of life decision making process.
- Provides self-advocacy training to consumers.
- Provides training and consultation to the Public Defender, District Attorney and the Superior Court.
- Provide training to the Volunteer Advocates on a monthly basis
- Review all incident reports.
- Review all postural and medical supports prescribed in the acute care unit and the skilled nursing unit.
- Review restricted access plans.
- Research PDC policies and regulations

In addition to the above, weekly and monthly meetings were attended to help ensure the protection of consumer's rights. These meetings consisted of:

- Human Rights Committee
- Behavioral Management Committee (reviewed 392 for Highly Restrictive Interventions)
- Member of the Incident Action Team (In the meeting, CRA reviews facility IR/GER data and may investigate further if indicated).
- Dysphasia Committee
- Bioethics Committee
- Secure Treatment Information Committee
- Intermittent meetings were also held with the Executive Director and Clinical Director where issues were discussed, and resolutions were sought. Meetings were also held with the Program Directors as needed including Quality Assurance.

Sonoma Developmental Center

CRA provided comprehensive clients' rights advocacy for persons with developmental disabilities who are residents of Sonoma Developmental Center. The CRA participated in various clinical, administrative and staff meetings and committees when clients' rights issues were discussed or when the clients' rights advocate is named as a participant in regulation. This included the following:

- Human Rights Committee
- Policy Review Committee
- Whole Person Review Committee (formerly was known, as both Behavioral Intervention Review Committee and the Health Related Restraint Committee)
- Human Social Sexual Development Committee
- Bioethics committee
- Member of the Incident Action Team (In the meeting CRA reviews facility IR/GER data and can investigate further if a rights issue is indicated). This group disbanded as a set daily event in 2015 however, incidents continue to be referred to CRA.
- CRA trained the clients and staff on civil, personal and service rights three times a month, two times on ICF units and once on an NF unit.
- CRA had regular contact Executive Director and Clinical Director where issues were discussed and resolutions were sought.
- CRA was in regular contact with program managers, social workers and unit supervisors to address any issues that did not require executive action.
- CRA acted as clients' rights resource to consumers and their families, and to other interested persons or organizations in the community.
- Investigated and helped resolve rights issues for consumers who were unable to register a complaint on their own behalf.
- CRA attends Individual Program Plan (IPP) meetings at the request of residents, parents, regional center staff and Developmental Center staff where resident's rights were discussed.
- Asserted and protected the rights of consumers entering or changing their dwellings, including placement in community care and health care facilities; judicial commitments and/or re-commitments to DDS for placement at DCs/CF; and to assist with filing a Request for Release (Writ of Habeas Corpus).
- Aided the facility in facilitating Human Rights committees; one addresses human social sexual development on campus and the other facilitates Superior court planning and development. This facility accommodates the Sonoma Superior Court on campus.
- Presented denial of rights and court attendance data to Human Rights Committee (monthly)

Consumers Served by the Clients' Rights Advocate.

- CRA has been serving the clients of the Northern STAR Acute Crisis unit.
- CRA was accessible to consumers, including: visiting DC/CF service providers, facilities, and residences; attending planning conferences at the invitation of consumers, or their representatives; and participated in self-advocacy groups and conferences.
- CRA provides interim approvals/provides feedback as necessary for emergency request for restrictive interventions and/or medications with the senior psychologist and supervising pharmacist.
- CRA approves and reviews denial of rights requests.
- CRA acted as a liaison between the Superior court and Regional Centers with caseloads at SDC.
- CRA advocated for more participation by consumers in court and after court with the presiding judge and court personnel.
- CRA reviewed restricted access plans.
- CRA studied policies and regulations to keep informed of changing legislation affecting Developmental Centers.
- CRA provides training to residents and staff on end of life decision making and navigating outside hospital policies that differ from DC standards.

CRA covers for the SCDD Volunteer Advocacy Coordinator and assumes his roles and responsibilities in addition to the CRA position when warranted.

Consumers Served by the Clients' Rights Advocate

See Appendix A

Denial of Rights

See Appendix B

Request of Request for Release Activity

See Appendix C

Complaints Filed Under Grievance Procedure

Developmental Center	Nature of Complaint	Status of Complaint	Outcome of Complaint
<i>Canyon Springs</i>	None		

Developmental Center	Nature of Complaint	Status of Complaint	Outcome of Complaint
<i>Fairview</i>	None		
<i>Porterville</i>	None		
<i>Sonoma</i>	None		

Complaints Filed Under Section 4731 WIC and Section 50540 of Title 17, California Code of Regulations

Developmental Center	Nature of Complaint	Status of Complaint	Outcome of Complaint
<i>Canyon Springs</i>	None		
<i>Fairview</i>	None		
<i>Porterville</i>	None		
<i>Sonoma</i>	None		

Complaints NOT Filed Pursuant to Section 4731 and Section 50540 of Title 17, California Code of Regulations

Developmental Center	Nature of Complaint	Status of Complaint	Outcome of Complaint
<i>Canyon Springs</i>	Client wanted to keep their personal cd's/music	Resolved	Meeting held/Client allowed to keep their music cd
	The right to live in the least restrictive environment	Resolved	Meetings held. Advocacy services provided to assist with placement, writ filed
	Client requested to call parent/regional centers/volunteers.	Resolved	Parent/regional centers/volunteers notified and called as requested.
	Client alleged personal items	Resolved	Investigation made, items replaced.

Developmental Center	Nature of Complaint	Status of Complaint	Outcome of Complaint
	were taken/misplaced/stolen		
	Client requested to wear clothing of own choice	Resolved	Client purchased clothing of choice.
	Client wanted to work 'off grounds' at work site	Resolved	Meetings held. Client is presently working off grounds.
	Client requested call family/regional center worker	Resolved	Family member/regional center worker called as requested
	Client requested a change in living arrangement (within Canyon Springs)	Resolved	CRA provided advocacy during special meeting and client was moved as requested.
	Client had no key to bedroom	Resolved	Work order sent/keys given to client
	Client stated he wanted to go to court hearing	Resolved	Client participated in court proceedings as requested
	Client wanted access to own monies	Resolved	Trust office schedule was made available. Client currently has access to money
	Client requested to visit friend	Resolved	Arrangements made for Client to visit with friend
	Client requested to go to breakfast earlier than his group schedule	Resolved	Client was offered a different time to go to breakfast with another group
	Client wants to ride bike	Resolved	Client given several opportunities during the day to ride bike
Fairview	While attending	Ongoing	The CRA met Clinical and

Developmental Center	Nature of Complaint	Status of Complaint	Outcome of Complaint
	<p>IPPs there are no unconserved consumers who have been found to be able to consent to simple medical procedures and treatment.</p>		<p>Medical Directors to discuss. The Clinical Director indicated consumers' ability to consent is folded into the IPP and that all programs are consistent. The Medical Director indicated such a discussion should be taking place at the IPP and that it should be a standing IPP agenda item. In the IPPs attended, this practice does not occur. Some consumers are beginning to make some minor decisions but formal discussions at IPPs do not appear to be occurring.</p>
	<p>A consumer wanted to move because another consumer kept going into bedroom and taking personal items. Consumer did not have money to buy locks.</p>	<p>Resolved</p>	<p>A special held to discuss how FDC could assist in keeping personal items safe. It was determined if FDC cannot ensure personal items to be safe, then FDC will need to purchase locks for consumer. Locks were purchased.</p>
	<p>A consumer continued to experience enuresis. During IPP, the doctor indicated he did not want to refer consumer to urology. No reason was given.</p>	<p>Resolved</p>	<p>CRA was informed of doctor's decision by conservator. After investigation, CRA sent an email to doctor informing physician of consumer's right to prompt medical care and treatment. After receiving the email, physician indicated a referral would be made for consumer.</p>
	<p>Given extreme ingestion</p>	<p>Resolved</p>	<p>CRA attended numerous special team meetings</p>

Developmental Center	Nature of Complaint	Status of Complaint	Outcome of Complaint
	behaviors, a proposal to implement non contingent use of helmet/mittens was suggested.		regarding this issue. CRA suggested exploring previous behavior plans from years past in which contingent use of helmet/mittens had been utilized and deemed successful, as use had been discontinued. ID Team agreed at last special to develop a similar behavior plan for ingestion behavior.
	A consumer's conservator had some concerns about the perceived lack of follow through with regards to behavior plans and general grooming/hygiene which she felt was a result of FDC's closure.	Resolved	CRA investigated. CRA facilitated communication between conservator and FDC administration. Concerns were addressed. CRA monitored.
	An identified provider developed house rules for a consumer slated to move into the vendor's home. The house rules were extremely rigid, were not consumer friendly and violated numerous rights.	Resolved	The CRA, independent transition monitor and ID team discussed their concerns with vendor. The CRA provided the provider with a new set of house rules which had been developed to provide the vendor with suggestions and guidance in the formulation of new house rules. The new rules were shared at consumer's Transition Planning Meeting (TPM); the team felt the new rules were

Developmental Center	Nature of Complaint	Status of Complaint	Outcome of Complaint
			adequate.
	When in attendance at some TPMs, it was noted some consumers did not have certified birth certificates. This has become an issue with being able to get a California ID which will be needed once the consumer has moved into the community for securing numerous services. Regional center was unwilling to secure the birth certificates.	Resolved	The CRA informed the regional center of the need for certified birth certificates. Regional center representatives informed SCRIP they would be the identified agency to secure original birth certificates.
Porterville	Behavior plan for consumer had use of mittens all day	Resolved	CRA contacted Executive Director with concerns about proposed use of mittens all

Developmental Center	Nature of Complaint	Status of Complaint	Outcome of Complaint
	even after use of a HRI		day. Behavior plan was modified so use would not be used after HRI.
	Client wanted to continue to apply his hemorrhoid medication after he was admitted to the Secured Treatment Area. (previously resided in the GTA)	Resolved	A special was held to discuss training options and review by MD. Client chose the best option for himself.
	A client had concerns regarding developing a therapeutic leave plan after he was admitted to the STA. (previously resided in the GTA)	Resolved	A special was held to discuss successful therapeutic leaves while residing in the GTA which assisted the team in developing a plan now that he resides in the STA.
	While attending a TPM special the family and IDT felt the provider and Regional Center were rushing a placement for the client who has life threatening SIB. (the home was not licensed)	Ongoing	Several specials were held, and additional cross training provided as well as a longer visit to the home. Additional TPM special or TRM will be held in July 2018 after a weeklong visit to the home.
Sonoma	Multiple complaints received for loss of recreational opportunity due to lack of transportation	Resolved	Transportation procured

Developmental Center	Nature of Complaint	Status of Complaint	Outcome of Complaint
	Transition to the community occurred prior to adequate vocational day programming in place	On-going	Vocational training and/or day program activity is not always in place prior to placement, CRA monitoring
	Complaint of abuse and neglect on ICF unit	Resolved	Complaint found unsubstantiated; CRA monitoring
	Lack of day programming at SDC	Resolved	Lack of staffing during reporting period noted; SDC hired additional staff to accommodate need
	Lack of privacy, degraded hygiene routine at evacuation site	Resolved	SDC residents and staff evacuated their facility due to fire danger in October 2017. DDS and SDC accommodated in least restrictive options available
	Lack of cross training for community residential vendor from SDC	Resolved	SDC evacuated their facility in 2017. 40 individuals were transitioned to the community from the evacuation site in Dixon, CA. Cross training for all community vendors did not occur. Follow up, intensified monitoring occurred.

General Events Reports Submitted by CRA to State Developmental Center

Developmental Center	Number	Type
<i>Canyon Springs</i>	0	
<i>Fairview</i>	0	
<i>Porterville</i>	0	

Developmental Center	Number	Type
<i>Sonoma</i>	0	

Mandatory Abuse Reports Submitted to Other Protective Services Agencies

Developmental Center	Issue	Agency Submitted To
<i>Canyon Springs</i>	0	
<i>Fairview</i>	0	
<i>Porterville</i>	0	
<i>Sonoma</i>	0	

DC Staff and Provider Trainings

Developmental Center	Summary of Content	Number and Type of Attendees	Number of Sessions
<i>Canyon Springs</i>	Monthly Block Training - Clients' Rights Advocate duties and responsibilities	30 - Canyon Springs Employees	26
	New Employee/Volunteer/ Orientation Training - Clients' Rights, Requests for Release, Self-Advocacy	26 - Canyon Springs newly hired employees	16
	Clients' Rights Advocacy Training	11 – San Bernadino Valley College	6
<i>Fairview</i>	Basic Principles of Clients' Rights presentation (one hour)	632 (all staff)	35
	Supporting Choices, Making Transition	55 (all staff)	3
	New Employee	275 DC Staff	12

Developmental Center	Summary of Content	Number and Type of Attendees	Number of Sessions
<i>Porterville</i>	Orientation: Overview of Consumer's rights, function of the CRA, role of SCDD Sequoia Regional Office, Denial of Rights process, responsibility of staff as advocates, Writ of Habeas Corpus		
	Monthly Advocacy Training	5 Volunteer Advocates	10
	Clients' Rights Training	5 Volunteer Advocates and multiple DC Staff	5
	Denial of Rights Training	55 DC staff and managers	1
<i>Sonoma</i>	New Employee Orientation: Overview of Consumer's rights, function of the CRA, Denial of Rights process, responsibility of staff as advocates, Writ of Habeas Corpus	300 SDC employees	22

Self-Advocacy Trainings

Developmental Center	Summary of Content	Number and Type of Attendees	Number of Sessions
<i>Canyon Springs</i>	Canyon Springs Self Advocacy Group/Person-Centered Planning	56 clients; 6 staff	12

Developmental Center	Summary of Content	Number and Type of Attendees	Number of Sessions
	Advocacy/Working/ Saving Money – Desert ARC	15 clients; 3 staff	2
<i>Fairview</i>	<u>July 2017 People First of FDC General Meeting –</u> <u>September 2017 – Community Options Fair</u> <u>November 2017 – PF of FDC General Meeting</u> <u>January 2018 – FDC General Meeting</u> <u>January 2018 – PF General Meeting Healthy Eating</u> <u>June 2018 – Program 2</u>	22 residents with support staff 76 residents; 67 support staff; 8 family members; 45 community vendors; 21 other 22 residents with support staff 13 residents with support staff 22 residents with support staff 12 residents with	One session One session One session One session One session

Developmental Center	Summary of Content	Number and Type of Attendees	Number of Sessions
	<u>FCA meeting – Clients’ Rights</u>	support staff	
Porterville	People First, Client Human Rights Committee, Client Residents’ Council	10-30 clients per session	17
Sonoma	<p>Training of civil, service and personal rights afforded to people with developmental disabilities in California. Voting rights and responsibilities. Group voting exercises to make decisions on guest speakers to present at advocacy sessions.</p> <p>Community options trainings.</p> <p>Types of work and leisure options in the community.</p> <p>Individual Program Planning training on how to participate and empower individual choices during meetings.</p>	30+/- clients per session	8

Meetings Attended with Specified Developmental Center Staff

Developmental Center	Type of DC Staff	Number of Meetings
Canyon	Executive Director	12

Springs	Administrative Clinical Staff Level of Care Staff	22 24 18
Fairview	<ul style="list-style-type: none"> • Bio-Ethics Committee • BMC/HRC • FDC Community Association meetings • South Coast Regional Project Liaison meetings • Fairview Friends and Family meetings • Town Hall meetings • Administrative Meetings 	4 Bi-Weekly 3 3 5 1 5
Porterville	Executive Director Behavior management/Human Rights Human Rights Committee Postural Restraint Review Regional Project Liaison meetings Town Hall Meetings Escort Review meetings Handcuff Briefing	2 Weekly Monthly 9 2 3 Weekly 3
Sonoma	Executive Director Administrative	8 120

Systemic Issues

Canyon Springs

The Department of Developmental Services has requested through the legislature to include Canyon Springs Community Facility (Senate Bill 175- Developmental Services)

in the safety net services for the State of California. This crisis program would be called Desert Star (Stabilization, Training, Assistance, Reintegration). If/when approved, Canyon Springs would be providing crisis services to individuals with intellectual/developmental disabilities that are in crisis in the community. Canyon Springs will have ten (10) beds designated for this purpose. The goal of this crisis program would be to stabilize the individual and return them to a residence in the community as soon as their needs can be safely served. The maximum time an individual would be approved to stay at Canyon Springs through this program would be twelve (12) months with the ability to receive a thirty (30) day extension. At the end of this time, the person must move into the community. As part of the crisis program, there would be increased oversight with the Canyon Springs Individual Development Team, The Department of Developmental Services, and the court to ensure all measures are taken for a successful transition back into the community. This would be a new program for Canyon Springs which will require intensive programming service needs and adaptability and flexibility for the staffing. It would also impact the clients that are currently residing here.

Canyon Springs now manages their own trust accounts. The Clients (SSI/SSA) benefits and P&I monies are made available in a timelier manner. Clients are still uncertain about their share of cost payments, and this continues to be an issue. CRA has met with administration to discuss ways that could assist the clients in understanding their personal share of cost payments as part of their on-going programming.

Individuals at Canyon Springs are eager to live a more independent life. Many residents seek to communicate often with entities in charge of placement and development of future homes. Some of the barriers to living in a lesser restrictive environment have been:

- Client requested to save money for community placement items
- Smoking
- Proposed community placement home unlicensed
- Apartments too expensive for some clients and/or located in impoverished neighborhoods

CRA is working diligently with stakeholder entities to overcome these obstacles as some of these barriers are artificial and not a prevention to community placement.

Fairview

CRA notification of consumer related events

CRA had requested being able to receive the 24-hour reports as well as GERs

(general event reports) and IRs (incident reports). The CRA/VAS Program Director reported that the contract with DDS had been amended giving the CRA access to all IRs and access to the GER system. The CRA discussed this with Clinical Director at their regular meeting. Clinical Director indicated she needed to get clarification. The Clinical Director asked the CRA to contact the Executive Director to discuss this issue. The Executive Director responded with an email indicating she was awaiting further information and until she obtained the additional input FDC would continue with its current practice. The CRA/VAS Program Director met with the DDS contract manager and the DDS Developmental Center Division director.

Update: The CRA still does not receive what is considered pertinent information on a regular basis. GERs which are considered potential rights issues are the only ones forwarded to the CRA. Determination of what may potentially constitute a rights violation varies depending on the various FDC program and staff person.

Informed consent

There does not appear to be any consumers who have been found to be able to consent to simple medical procedures and treatment. The CRA first brought this issue to the attention of the Clinical Director at their regular meeting. The Clinical Director indicated she communicated with the programs and the Medical Director. The Clinical Director and Medical Director went over the policy a few times and then talked with Program Directors. Per Clinical Director, discussion regarding consumers' ability to consent is folded into the IPP and that all programs are following through on this discussion at the IPPs. Advocacy Services have not witnessed this discussion in the meetings they have attended. In most IPPs they have seen a boiler plate statement saying the consumer does not have the ability to make medical or treatment decisions involved in the discussion. At a subsequent regular meeting, the Medical Director was invited. The Medical Director indicated such a discussion should be taking place at the IPP and that it should be a standing IPP agenda item. Since our meetings, in the IPP meetings the CRA has attended, there has not been a discussion about a consumer's ability to consent.

Update: Advocacy services continues to have conversations about what decisions consumers can make while attending IPPs. H&W, Inc., consultants to DDS for developmental centers, was consulted to clarify how to FDC can evaluate this ability without a blanket statement for all. We will continue to monitor this and assist with having the necessary discussions at IPPs.

Closure/Consolidation

There continues to be residence consolidation, staff movement and layoffs as a result of the closure. FDC now has a central staffing office which provides staffing assignments for all of the residences. Per FDC, this was to allow all staff to get to know all the consumers outside of their regular assignment. Impact of these factors continues to be noted with increases in behaviors as well as increase in emergency behavioral restraint usage for some consumers. The exodus of long time staff who have had many years of experience with consumers impact the transition process. The current staff oftentimes is not as familiar with the individuals as was the staff who have left.

Update: Advocacy Services continues to bring up consolidation concerns at their regular meetings with administration. We will continue to monitor and bring concerns to FDC administration as necessary.

Regional Center of Orange County (RCOC) and Social Security Payee Status

During Transition Planning and Transition Review Meetings, RCOC has indicated they will not become the designated payee for Social Security once consumers have moved to the community in RCOC catchment area. During these meetings, RCOC DC Liaisons have told the residential providers they must become payees of those consumers who do not have conservators. For those consumers who are conserved, RCOC informed conservators that they must be the payee for the conservatee. For most providers (and some families), they have never performed this function.

Update: We are concerned whether providers and families will be able to be good fiscal stewards for their respective consumer while learning the payee reporting requirements. We are also concerned about regional center's role and response to their consumers if errors are made and benefits are affected. Advocacy Services will be in contact with RCOC to inquiry and learn about their policy and its implementation.

Porterville

Community Placement

Regional Centers are developing community placement resources for consumers from the general treatment area (GTA) and Secured Treatment Area (STA), as per the ongoing closure process (although the STA is not affected by the closure). Consumers

are progressing through program plans and finding that lesser restrictive environments are not readily available, especially now that many of the available openings have been filled. The Regional Centers have the responsibility to create living options that serve the needed supports and services. Frequently, Regional Center staff state that there are limited resources in their areas to place consumers that having challenging behaviors. There are consumers in the STA that are ready for placement and are waiting for their Regional Center to find an appropriate lesser restrictive placement.

Update: There continues to be a noticeable increase in transition activity (including cross training and visits to potential homes) for the GTA this reporting period. The STA continues to liaison with the Regional Centers on finding placements for consumers who reside in the STA, although, the Regional Centers staff are stating that placement priority is for the GTA clients at this time.

Community Placement Transition

PDC continues to place individuals steadily. With the reduction in population in the GTA the facility has closed four residences: two SNF and two ICF this reporting period. Veteran staff continue to accept positions in the STA thus impacting consistency of services for the remaining consumers in the GTA.

Update: Groups are being held on the residences to assist the individuals with the anxieties surrounding the impending closure of the GTA and the transition process. Psychologists have also increased their presence on the residences to provide counseling opportunities for the consumers.

Highly Restrictive Interventions (medications and restraint) and using medications to control behaviors

The CRA is a member of the Human Rights Committee (HRC) who, in conjunction with the Behavioral Management Committee (BMC), reviews all highly restrictive programs. This committee meets weekly. Many of the behavior modification plans stay the same year after year with the only change being in the type or amount of medication used to attempt to control inappropriate behavior. At times, the dose exceeds the recommended FDA limits and, in the past, very few had medication reduction plans. The CRA consistently advocated for the implementation of medication reduction plans or justification for not implementing reduction as per federal guidelines. Porterville Developmental Center has implemented policies to ensure that the federal guidelines for medication reduction plans are addressed. The facility has also addressed the use of poly-pharmacy and moved to have a “cleaner” pharmacological plan that attempts to meet the needs of the consumer.

Update: As of this reporting period, medication reduction plans have become the norm for HRC/BMC review. Plans are consistently falling within the federal guidelines of minimum effective dose. CRA will continue to monitor.

Sign language and Translation services

Some clients are in need of a translator on a continual basis in order to achieve IPP goals and objectives. Some clients' families would benefit from a translator for meetings and other events at PDC.

Update: There are several staff identified to provide Spanish Translation services. Also, The CRA collaborated with PDC administration to access an outside translation service to assist as needed on campus. A sign language interpreter has also been hired to provide services to the deaf consumers.

STAT medications

A part of the monthly HRC meetings is the review of use of STAT medications. Oftentimes STAT medications are given *after* consumers have been in HRIs for four plus hours. When the Acting CRA inquired why these medications are given after such a long period of time, the HRC chair indicated they have attempted to provide STAT meds to be given sooner and for them to be more prescriptive. However, the Acting CRA was told it is the physician who makes the final decision regarding when STAT meds are to be given. As a result of continued discussions, more teams have sought approval for pre-cursor STAT meds in an effort to reduce or eliminate the need for physical HRI's. PDC views chemical restraints to be more restrictive than physical restraints.

Update: An informative training at PDC: "The Judicious Use of Chemical Restraints in the Developmentally Disabled Population" was held in February 2018 which impacted the mindset regarding chemical HRI's. At monthly HRC meetings the members are noting a decrease in the use of physical HRI's now that physicians are prescribing more precursor STAT medications. The CRA continues to engage in discussions regarding consumers in HRIs for what is considered unnecessary amounts of time and would like to see STAT medications prescribed much sooner than four hours of HRIs.

Use of restraint room for a "quiet room"

When participating in BMC/HRC it was mentioned that the "restraint room" is also being called the "quiet room".

Update: After several vigorous meetings with Program Directors and Quality Assurance staff, modifications are being made to the residences in Program 8 to

incorporate separate “quiet rooms” equipped with large bean bag chairs, soothing music, and calming décor. Program 7 has begun modifying their residences to include separate “quiet rooms”, however, space is always a concern. Program 5 has separate activity rooms that serve as their quiet rooms.

Increase in Denial of Rights

There has been an increase in denial of rights with the completion of the Mental Health Intensive Behavior Residence (HM-IBTR) which includes an observation wing to monitor consumers who are on Suicide Observation. Both Program 7 and Program 8 utilize this observation wing for their consumers.

Update: The CRA has been working with Program Management and unit staff to hone the policies and procedures for this residence. A tour of the unit raised some concerns that were quickly addressed by the Program Director and modifications were made. A facility wide training was provided in junction with Quality Assurances to address the denial of rights process and how to correctly fill out the forms.

Sonoma

Lack of Day Programming

The continued consolidation towards eventual closure has made day programs less flexible. Curriculum and flexibility to support alternative plans has distinguished with the decrease in staffing.

Many times, day programs suffered cancellations for one to two days, or sometimes clients had to wait for a rotating schedule to be able to participate in a day program. This caused angst for those individuals reliant on consistent work programs especially in the intermediate care side of the facility whose population is more physically active.

Update:

- CRA met with facility management and set up a notification system upon which the CRA would be informed of any off-site cancellation during the year.
- CRA met with ICF social workers to come up with alternative solutions.
- ICF social workers met with off-site program managers and created alternative programming in the case of off-site cancellations.

Wildfire Evacuation – October 2018

During the wildfire, the residents had to evacuate two times: initially, from the Sonoma Developmental Center to the Sonoma Veteran’s Hall and then when the fire spread another evacuation took place all the way to the Dixon May fairgrounds which is

several counties away from Sonoma. This caused a major logistical challenge and disruption to an already hard situation.

The CRA met with Executive Director and Clinical Director to review plan post wildfires. The CRA was informed lessons learned from this disaster thus how the facility will respond better by partnering with local, state and federal agencies to coordinate resources. This will be shared with all the facilities and Developmental centers under the Developmental Disabilities Service agency umbrella in the event of another disaster like this one.

CRA met with concerned family members regarding loss of personal property of their loved one residing at SDC during the evacuation and subsequent return to SDC campus. Most of the loss was during the wildfires however neither the client, nor his families were aware of the existence of a mandated property card. If the items provided to the client had been noted on a property card there would have been clear protocols in place to either recover the items or have them replaced by the facility.

The CRA contacted the unit supervisor and the social worker involved in supporting the client and requested the wider usage of property cards. The CRA met with Executive Director and the Clinical Director about the cards not being utilized effectively.

The CRA followed up with management to ensure property cards were being utilized for all clients.

During the wildfire evacuations some clients did not receive their wheels chairs, walkers, or postural supporting equipment for several weeks. The CRA was informed of this only after a special meeting was held for a client evacuated to Porterville Developmental Center. The CRA brought this to the attention of the executive management. The CRA was informed by Executive Director protocols were put in place to inform the receiving providers during an emergency of what equipment is needed and who to contact to arrange transport or supporting information to the provider so equipment can be obtained as soon as possible in that location.

Consolidations of residences after the wildfire was successful however many of the ICF residences were closed near the wildfire zone. Transportation to off-site programs have been affected. Most of the transportation resources during the early part of the day were changed to accommodate Intermediate Care clients in attending off-site programs. The problem is that many Skilled Nursing clients relied on those same resources to go on outings or special events. ICF clients used to not need vehicle transport because their residences were located next to the off-site buildings. Now they have to travel more and cannot walk or be supported to go themselves.

The CRA met with the Executive Director and Clinical Director regarding this subject.

Post-Traumatic Stress Disorder is a factor for all involved in the disaster and the facility slowly returned to some normalcy. Some clients have shown clear distress since the return and others appear to have grown from the experience.

The CRA worked with the psychology department to aid in the recovery for clients. The CRA checked in on clients on a regular basis and attends individual meetings for both ICF and NF clients. The CRA was in regular contact with facility social workers and unit supervisors regarding any potential PTSD symptoms for the population post wildfires.

The closure process has gone remarkably fast and with it most familiar staff have also retired or found other employment. Some providers coming to cross train have little familiar staff or managers that have historical information to aid them in getting to know the clients they will serve when discharged.

The CRA attended individual meetings for both ICF and NF clients. The CRA provided as much history as possible during these meetings and encourages extended cross training for individuals who experience transition harder than others.

As the campus is consolidated some clients will move multiple times before transitioning to the community.

The CRA advocates for minimal moves and attends transfer review meetings to advocate the best client centered options during closure process. The CRA meets with Developmental Center management on a regular basis to discuss potential movement and unit closures. The Human Rights Committee reviews all transfers within the facility and offers any input as necessary directly to the Developmental Center executive committee overseeing the facility.

Service and Policy Recommendations

Canyon Springs

Clients who have been identified by their interdisciplinary teams to be transitioned into the community are still residing at the facility. Canyon Springs could partner with the client's regional centers to plan transitioning to lesser restrictive environments. Canyon Springs could also restart the Regional Project Liaison Meetings to aid in collaborative discussions about potential placements and community development.

Some clients would like to have their fresh air breaks away from clients who smoke. Canyon Springs could offer those individuals alternative times/places for them to enjoy their breaks.

Update:

Canyon Springs designated a special smoking area that is away from the general area.

Fairview

In order to provide continuous, seamless advocacy, additional provisions for the CRA to follow consumers once placed in the community is recommended. The VAS project follows individuals for one-year post placement. However, not all FDC consumers receive VAS services. We believe many consumers and their family would benefit from independent advocacy once placement in the community has occurred. We feel this may be helpful particularly if there are ongoing placement issues, restraint and/or highly restrictive intervention use in the past. Additionally, the Southern STAR will continue to provide crisis services. It has been proposed to increase service provision to ten individuals (increased from the current five). We feel advocacy services should continue for the Southern STAR consumers as well.

Porterville

The CRA and Advocacy services recommend increased client attendance at IPP's, Transitional IPP's, and the Superior Court. The CRA recommends continued open communication with court officials, the District Attorney and Public Defender's Offices between PDC, Porterville Regional Project, and Regional Centers.

CRA will continue to foster open communication with PDC administration, Program Directors, and staff regarding the Mental Health IBTR and the observation wing in regards to clients rights and protections.

PDC to provide more formal training on policies, procedures, rules, and regulations pertaining to the use of highly restrictive interventions (medications, STAT medications, and physical interventions) and the changing trends. Many staff are uneducated in this area and are unable to implement plans that ensure the consumers' rights to competent care and treatment.

Sonoma

It is recommended to include additional provisions in the interagency agreement for the SCDD CRA to follow SDC clients further after community placement. This is currently done by SCDD VAS. The VAS project follows clients in the VAS program for one year after placement into the community. There is a significant amount of DC clients that do

not have family or conservators to aid in independent avocations after placement in the community. Continuity of support and services from the DC to the community would enhance greater chance of successful transition into the community.

The CRA recommends requiring interdisciplinary teams to ready clients to transition by offering more frequent outings including work on social skills during dining out and/or bathroom skills while using public restrooms. Also, some clients are not accustomed to being on a long transportation experience. This can be a barrier upon placement as some of the catchment areas of residents here are several hours away. Some training is occurring to address this but more is needed. Unfortunately, a campus training house has not returned to the SDC campus as planned previously, thus there is an even greater need for cross training between potential community providers and the clients living on the units. More opportunities for clients to experience the wider community are vital for a smoother transition for individuals who do not typically travel off the SDC campus.

The CRA continues to advocate open access to possessions and storage space. Limiting individuals' access to these rights will not prepare people to live in that community. The SDC Human Rights Committee plays an essential role in vetting interdisciplinary teams' plans. The committee has persuaded interdisciplinary teams to review plans with community-based access in mind. Transferring individuals with plans that cannot legally be carried out in the community without a waiver from a licensing agency does not serve the people of California.

Appendix A

Appendix B

DENIAL OF RIGHTS
ANNUAL REPORT
Canyon Springs Community Facility
 July 2017 - June 2018

State of California- Health and Human Services
DENIAL OF RIGHTS Semi Annual Report
 DS 308

Department of Developmental Services

Client Information
 W & I Code, Section 4514

Right(s) Denied	Good Cause	Date Denial Began	Date of Review	Date of Restoration
C,S	I	09/11/17	10/11/17	Continued
C,P	I	10/11/17	11/11/17	10/24/17
C,P	I	11/14/17	12/14/17	12/05/17
C,P	I	12/14/17	01/14/18	Continued
C,P	I	12/14/17	01/14/18	01/09/18

Right(s) Denied	Good Cause	Date Denial Began	Date of Review	Date of Restoration
C,P	I		02/14/18	Continued
C,P	I	02/12/18	03/12/18	Continued
C,P	I	12/14/17	03/14/18	Continued
C,P	I	02/12/18	04/12/18	Continued
C,P	I	03/20/18	04/20/18	Continued
C,P	I	12/14/17		Continued
C,P	I	02/12/18	04/12/18	Continued
C,P	I	03/20/18	04/20/18	04/17/18
C,P	I	03/27/18	04/27/18	04/24/18

Right(s) Denied	Good Cause	Date Denial Began	Date of Review	Date of Restoration
C,P	I	12/14/17	05/14/18	05/15/18
C,P	I	02/12/18	05/12/18	Continued
C,P	I	05/14/18	06/14/18	Continued
C,P	I	05/24/18	06/24/18	05/29/18
C,P	I	05/29/18	06/29/18	06/29/18
C,P	I	02/12/18	06/12/18	Continued
C,P	I	05/14/18	07/14/18	Continued
C,P	I	06/12/18	07/12/18	Continued

Clients Rights:

- M** To keep and be allowed to spend one's own *money* for personal and incidental needs.
- V** To see *visitors* each day
- C** To keep and wear one's own *clothing*.
- T** To have reasonable access to *telephones*, both to make and receive confidential calls, and to have calls made for one upon request.
- L** To mail and receive unopened correspondence and to have ready access to *letter* writing materials, including sufficient postage.
- P** To keep and use one's own personal *possessions*, including toilet articles.
- S** To have access to individual *storage* space for one's private use.

Good Cause for Denial:

- I** Exercise of specific right would be *injurious* to the client; or
- O** There is evidence that if the rights is not denied the client's exercise of it would seriously infringe upon the rights of *others*; or
- D** The institution or facility would suffer serious property *damage* if the right is not denied.

Note: Authority Cited 4505- Welfare and Institutions Code

**DENIAL OF RIGHTS
ANNUAL REPORT
Fairview State Developmental Center
July 2017 - June 2018**

State of California- Health and Human Services
DENIAL OF RIGHTS Semi Annual Report
 DS 308

Department of Developmental Services

Client Information
W & I Code, Section 4514

Right(s) Denied	Good Cause	Date Denial Began	Date of Review	Date of Restoration
P	I	7/14/16	8/5/16- 7/21/17, 8/18/18, 9/15/17, 10/13/17, 11/13/17, 12/11/17, 1/8/18, 2/8/18, 3/9/18, 4/5/18, 4/16/18, 5/3/18, 6/1/18, 6/29/18	Continued
P	I	5/5/17	7/5/17, 8/2/17	8/2/17

Right(s) Denied	Good Cause	Date Denial Began	Date of Review	Date of Restoration
T	I	5/5/17	7/15/17, 8/2/17	8/2/17
P	I	6/10/17	7/12/17, 8/9/17, 9/6/17, 10/4/17, 11/1/17, 11/29/17, 12/28/17, 1/24/18, 2/22/18, 3/22/18, 4/20/18, 5/18/18, 6/18/18	Continued
P	I	7/11/17	8/9/17, 9/6/17, 10/4/17	Continued (died 11/17)
P	I	8/2/17	8/30/17,	8/30/17

Right(s) Denied	Good Cause	Date Denial Began	Date of Review	Date of Restoration
P	I	8/7/17	8/6/17, 9/6/17, 10/4/17, 11/1/17, 11/29/17	11/29/17
T	I	8/7/17	8/6/17, 9/6/17, 10/14/17, 11/1/17, 11/29/17	11/29/17
T	I	8/7/17	2/2/18, 3/2/18, 4/2/18, 5/1/18	5/1/18
P	I	8/7/17	2/2/18, 3/2/18, 4/2/18, 5/1/18	5/1/18
T	I	4/13/18	5/3/18	5/3/18

Clients Rights:

- M** To keep and be allowed to spend one's own *money* for personal and incidental needs.
- V** To see *visitors* each day

- C** To keep and wear one's own *clothing*.
- T** To have reasonable access to *telephones*, both to make and receive confidential calls, and to have calls made for one upon request.
- L** To mail and receive unopened correspondence and to have ready access to *letter* writing materials, including sufficient postage.
- P** To keep and use one's own personal *possessions*, including toilet articles.
- S** To have access to individual *storage* space for one's private use.

Good Cause for Denial:

- I** Exercise of specific right would be *injurious* to the client; or
- O** There is evidence that if the rights is not denied the client's exercise of it would seriously infringe upon the rights of *others*; or
- D** The institution or facility would suffer serious property *damage* if the right is not denied.

Note: Authority Cited 4504- Welfare and Institutions Code

**DENIAL OF RIGHTS
ANNUAL REPORT
Porterville State Developmental Center
July 2017 - June 2018**

State of California- Health and Human Services
DENIAL OF RIGHTS Semi Annual Report
DS 308

Department of Developmental Services

Client Information
W & I Code, Section 4514

Right(s) Denied	Good Cause	Date Denial Began	Date of Review	Date of Restoration
P	I	4/25/17	5/25/17 6/25/17 7/13/17	7/13/17

Right(s) Denied	Good Cause	Date Denial Began	Date of Review	Date of Restoration
P, S	I	9/6/16	7/13/17 8/10/17 9/14/17 10/12/17 11/3/17 12/4/17 1/4/18 2/08/18 3/08/18 4/12/18 5/14/18 6/14/18	Continued
C, P, S	I	4/19/01	7/20/17 8/10/17 9/14/17 10/12/17 11/09/17 12/14/17 1/11/18 2/08/18 3/08/18 4/12/18 5/14/18 6/14/18	Continued

Right(s) Denied	Good Cause	Date Denial Began	Date of Review	Date of Restoration
P, S	I	9/9/05	7/20/17 8/10/17 9/14/17 10/12/17 11/09/17 12/14/17 1/11/18 2/08/18 3/08/18 4/12/18 5/14/18 6/14/18	Continued

Right(s) Denied	Good Cause	Date Denial Began	Date of Review	Date of Restoration
P, S	I	9/16/14	7/20/17 8/10/17 9/14/17 10/12/17 11/09/17 12/14/17 1/11/18 2/08/18 3/08/18 4/12/18 5/14/18 6/14/18	Continued

Right(s) Denied	Good Cause	Date Denial Began	Date of Review	Date of Restoration
C	I	1/10/17	7/20/17 8/10/17 9/14/17 10/12/17 11/09/17 12/14/17 1/11/18 2/08/18 3/08/18 4/12/18 5/14/18 6/14/18	Continued
P, S	I	11/23/15	7/20/17 8/10/17 9/14/17 10/12/17 11/09/17 12/14/17 1/11/18 2/08/18 3/08/18 4/12/18 5/14/18 6/14/18	Continued

Right(s) Denied	Good Cause	Date Denial Began	Date of Review	Date of Restoration
P V, T C, P	I	10/24/17 11/15/17 3/02/18 3/10/18 3/16/18 4/07/18 4/15/18	10/27/17 12/13/17 3/7/18 3/13/18 3/19/18 4/9/18 4/23/18	10/27/17 12/13/17 3/7/18 3/13/18 3/19/19 4/9/18 4/23/18
P	I	11/3/17	11/30/17	11/30/17
M,C,P	I	3/24/18	3/27/18	3/27/18
C,P,S	I	3/27/18	4/3/18	4/3/18
C,P,S	I	5/12/18	5/14/18	5/14/18
C,P,S	I	5/22/18 6/06/18 6/30/18	5/23/18 6/11/18 7/3/18	5/23/18 06/11/18 7/3/18
C,S	I	5/23/18	5/24/18	5/24/18

Right(s) Denied	Good Cause	Date Denial Began	Date of Review	Date of Restoration
C,P,S	I	5/29/18 6/06/18	5/31/18 6/11/18	5/31/18 6/11/18
C,P,S	I	6/11/18	6/15/18	6/15/18
C,S	I	6/19/18	6/21/18	6/21/18
C,S	I	6/26/18	6/27/18	6/27/18
C,S	I	6/26/18	6/27/18	6/27/18

Clients Rights:

- M** To keep and be allowed to spend one's own *money* for personal and incidental needs.
- V** To see *visitors* each day
- C** To keep and wear one's own *clothing*.
- T** To have reasonable access to *telephones*, both to make and receive confidential calls, and to have calls made for one upon request.
- L** To mail and receive unopened correspondence and to have ready access to *letter* writing materials, including sufficient postage.
- P** To keep and use one's own personal *possessions*, including toilet articles.

S To have access to individual *storage* space for one=s private use.

Good Cause for Denial:

- I** Exercise of specific right would be *injurious* to the client; or
- O** There is evidence that if the rights is not denied the client=s exercise of it would seriously infringe upon the rights of *others*; or
- D** The institution or facility would suffer serious property *damage* if the right is not denied.

Note: Authority Cited 4504- Welfare and Institutions Code

DENIAL OF RIGHTS
Sonoma State Developmental Center
July 2017 - June 2018
(Semi-Annual/Annual format)

State of California- Health and Human Services
DENIAL OF RIGHTS QUARTERLY REPORT
DS 308

Department of Developmental Services
Client Information
W & I Code, Section 4514

Right(s) Denied	Good Cause	Date Denial Began	Date of Review	Date of Restoration
P	I	12/30/14	07/26/17, 08/30/17, 09/27/17, 10/25/17, 11/29/17, 12/27/17, 01/31/18, 02/22/18, 03/29/18, 04/26/18, 05/24/18, 06/27/18.	
P	I	11/04/15	07/28/17.	8/28/17.
P	I	11/04/15	07/28/17, 08/24/17, 09/20/17, 10/19/17, 11/20/17, 12/20/17.	12/20/17.
P	I	11/04/15	07/28/17, 08/24/17, 09/20/17, 10/19/17, 11/20/17, 12/20/17,	02/17/18.

Right(s) Denied	Good Cause	Date Denial Began	Date of Review	Date of Restoration
			01/17/18,	

Clients Rights:

- M** To keep and be allowed to spend one's own *money* for personal and incidental needs.
- V** To see *visitors* each day
- C** To keep and wear one's own *clothing*.
- T** To have reasonable access to *telephones* ,both to make and receive confidential calls, and to have calls made for one upon request.
- L** To mail and receive unopened correspondence and to have ready access to *letter* writing materials, including sufficient postage.
- P** To keep and use one's own personal *possessions*, including toilet articles.
- S** To have access to individual *storage* space for one's private use.

Good Cause for Denial:

- I** Exercise of specific right would be *injurious* to the client; or
- O** There is evidence that if the right is not denied the client's exercise of it would seriously infringe upon the rights of *others*; or
- D** The institution or facility would suffer serious property *damage* if the right is not denied.

Note: Authority Cited 4504- Welfare and Institutions Code

Appendix C

Report of Request For Release Activity
For
Canyon Springs Community Facility
Annual Report

July 1, 2017 - June 30, 2018

Quarter	Number of Requests w/o Interpretive Conference	Number of Interpretive Conferences Held	Number of Requests Confirmed by Conference	Total Number of Requests Forwarded to Court	Number of Requests Denied by the Court	Number of Requests Approved by the Court	Number of requests Resulting in Release
Jul-Sept	7			7	7		
Oct-Dec	2			2	2		
Jan-Mar	2			2	2		
Apr-June	2			2	2		
Total	13	0	0	13	17	0	0

Report of Request For Release Activity For Fairview Developmental Center Annual Report

July 1, 2017 - June 30, 2018

Quarter	Number of Requests w/o Interpretive Conference	Number of Interpretive Conferences Held	Number of Requests Confirmed by Conference	Total Number of Requests Forwarded to Court	Number of Requests Denied by the Court	Number of Requests Approved by the Court	Number of requests Resulting in Release
Jul-Sept	1	1	0****	1			*
Oct-Dec	2			2			**
Jan-Mar	2			2			***
Apr-June							
Total	5	1	0	5			*

*4 writs from this reporting period had no response from the courts

**1 writ was withdrawn a month after filing writ

***1 consumer was placed 1 month after writ was filed

**** CRA and interdisciplinary team determined consumer was not communicating desire to leave FDC, as consumer had left a designated area without permission (open behavior).

Report of Request For Release Activity
For
Porterville Developmental Center
Annual Report

July 1, 2017 - June 30, 2018

Quarter	Number of Requests without Interpretive Conference	Number of Interpretive Conferences Held	Number of Requests Confirmed by Conference	Total Number of Requests Forwarded to Court	Number of Requests Denied by the Court	Number of Requests Approved by the Court	Number of requests Resulting in Release
Jul-Sept	9			9	9		
Oct-Dec	4			4	4		
Jan-Mar	9			9	9		
Apr-June	6			6	6		
Total	28	0	0	28	28	0	0

**Report of Request For Release Activity
For
Sonoma Developmental Center
Annual Report**

July 1, 2017 - June 30, 2018

Quarter	Number of Requests w/o Interpretive Conference	Number of Interpretive Conferences Held	Number of Requests Confirmed by Conference	Total Number of Requests Forwarded to Court	Number of Requests Denied by the Court	Number of Requests Approved by the Court	Number of requests Resulting in Release
Jul-Sept		1*					
Oct-Dec							
Jan-Mar							
Apr-June	1			1**			
Total	1	1	0	1	0	0	0

* Information at interpretive conference did not reasonably yield evidence deeming consistent with release request. Individual recently moved to another unit and returned from programming to original unit.

**Individual was placed into community shortly after release request filed.

CRA Roster

STATE DEVELOPMENTAL CENTER CLIENTS' RIGHTS ADVOCATES

State Developmental Center	CRA	Address	Telephone Number	E-mail Address
Canyon Springs	Robbin Puccio	69-696 Ramon Road Cathedral City, CA 92234	(760) 770-6251	Robbin.puccio@cs.dds.ca.gov
Fairview	Laurie St. Pierre	2501 Harbor Blvd. Building 19 Costa Mesa, CA 92626	(714) 957-5690	Laurie.st.pierre@fdc.dds.ca.gov
Porterville	Erika Flores	P.O. Box 2000 Porterville, CA 93258	(559) 782-2431	Erika.flores@pdc.dds.ca.gov
Sonoma	Tobias Weare	King Building #111 Sonoma SDC P.O. Box 1493 Eldridge, CA 95431	(707) 938-6501	tobias.weare@sonoma.dds.ca.gov
Headquarters	Holly Bins CRA/VAS Program Manager	3831 North Freeway Blvd, #125 Sacramento, CA 95834	(408) 834-2458	holly.bins@scdd.ca.gov