

DEPARTMENT OF DEVELOPMENTAL SERVICES

PROVIDER RATE STUDY



WELFARE & INSTITUTIONS (W&I) CODE SECTION 4519.8

1

On or before March 1, 2019, DDS must submit a rate study to the Legislature addressing the sustainability, quality, and transparency of community-based services.

2

DDS must consult with stakeholders, through the developmental services task force process, in developing the study.

The rate study shall include:

Assessments of the effectiveness of the methods used

Whether the current method provides an adequate supply of providers and allows consumers to have a choice of providers, depending on the nature of the

Comparisons of the estimated fiscal effects of alternative rate methodologies

How different rate methodologies incentivize outcomes for consumers

Evaluate the number and type of service codes

ABX2 1 ACTION

- Implementation of W&I Code 4519.8 began with the Request For Proposal process, posted February 9, 2017.
- Burns and Associates (B&A) was selected through the competitive bidding process.
- The Department's contract with B&A was executed June 13, 2017.

BURNS & ASSOCIATES, INC.

Health Policy Consultants

DEPARTMENT BACKGROUND

345,000

CONSUMERS

26,000

VENDORS*

*Represents unique vendor identification numbers

150

SERVICE CODES

CURRENT RATE SYSTEM

METHODOLOGIES

DEPARTMENT-SET
RATES

USUAL AND
CUSTOMARY RATES

NEGOTIATED RATES

DEPARTMENT OF SOCIAL
SERVICES

MEDI-CAL

STANDARD RATE
SCHEDULE
(TRANSPORTATION)

CURRENT RATE SYSTEM

RATE HISTORY

- ARM rates began 1990 (est.)
- DDS-set rates frozen in 2003, and negotiated rates frozen in 2008
- Rate increases:
 - 3% rate increase for day programs, ARM facilities, and some negotiated rates (2006-07)
 - Minimum wage
 - Sick leave rate (2015)
 - ABX2 1: Direct service staff and targeted increases for supported and independent living services, respite, and transportation
- Other adjustments: Health and Safety waivers, Bridge Funding

COMMUNITY ENGAGEMENT

1

PROVIDER
SURVEY

2

CONSUMER
AND FAMILY
SURVEY

3

RATE MODEL
BRIEFING

4

RATE STUDY
TO
LEGISLATURE

5

COMMENT
PERIOD

COMMUNITY ENGAGEMENT

Developmental Services Task Force

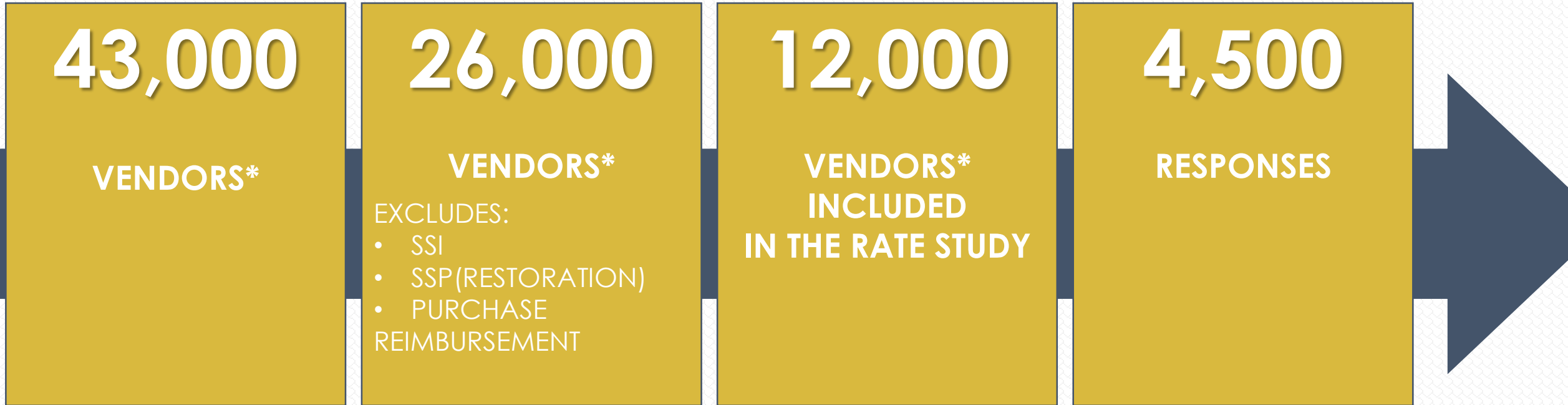
Meetings held:

- December 14, 2017
- February 22, 2018
- March 16, 2018
- April 16, 2018
- November 15, 2018
- February 25 – March 1, 2019

Community Stakeholders

- Association of Regional Center Agencies (ARCA)
- Person-Centered Advocacy Partnership
- California Supported Living Network (CSLN)
- California Disability Services Association (CDSA)
- Lanterman Coalition
- The ARC of California
- Consumer & Family Advisory Group

PROVIDER SURVEY



*Represents unique vendor identification numbers

PROVIDER SURVEY

MAY 25, 2018

PROVIDER SURVEY DISSEMINATED

1,100 ORGANIZATIONS (4,500 VENDORS)
RESPONDED TO THE SURVEY

TOTAL RESPONSES=52%
OF PURCHASES

CONSUMER AND FAMILY SURVEY

Developmental Services Task Force determined this as a priority in the information collection process.

Survey was aimed at capturing information on the access and satisfaction to, and quality of, services.

Survey was disseminated to consumers and families on October 3, 2018.

1,700+
responses were collected.

FEBRUARY 2019

Week of February 25, 2019

Developmental Services (DS) Task Force Workgroup public briefings:

Northern California – Alta California Regional Center

- February 25, 2019 1:00 p.m. – 5:00 p.m.
- February 26, 2019 8:00 a.m. – 4:30 p.m.

Southern California – Fairview Developmental Center

- February 28, 2019 8 am – 4:30 pm
- March 1, 2019 8 am – 12:30 pm

Briefings will:

- Present information on the process for developing rate models
- Walk-through specific rate models

MARCH 2019

March 15, 2019

The Department will:

- Submit rate study to the Legislature
- Post link on the DDS website to the Rate Study

**Week of
March 17, 2019**

The Department will:

- Post a recording of information presented during the public briefings