

# Department of Developmental Services (DDS) Service Recipients & Family Meetings

March 2019



# Who is this meeting for?

People with disabilities and their family members who want to learn about the California Department of Developmental Services' rate study for services provided through Regional Centers.



# What is the purpose of this meeting?

Share information about the rate study

- Answer your questions
- Show you where to find more information
- Hear your thoughts and ideas



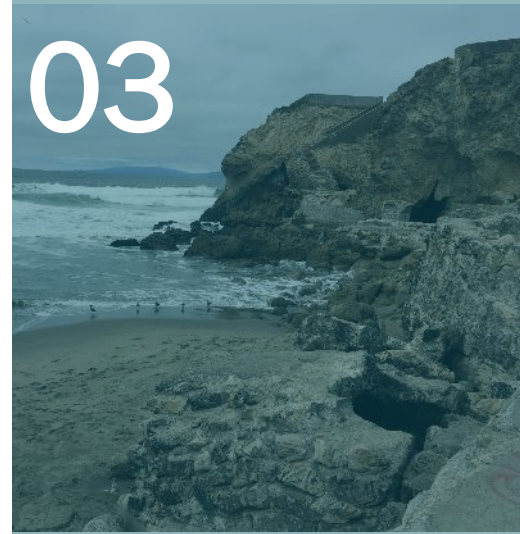
# AGENDA

01



What You Need  
to Know

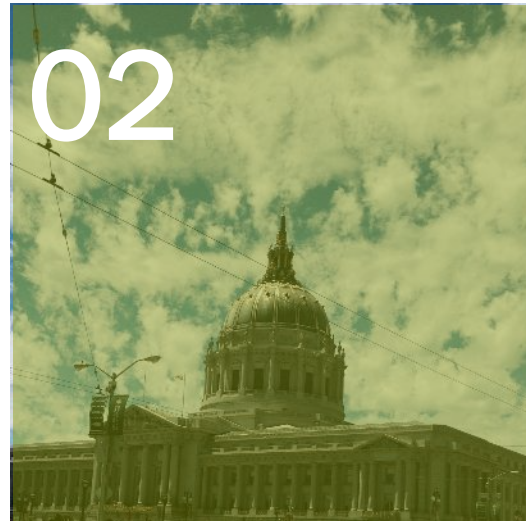
03



Let's Hear  
From You

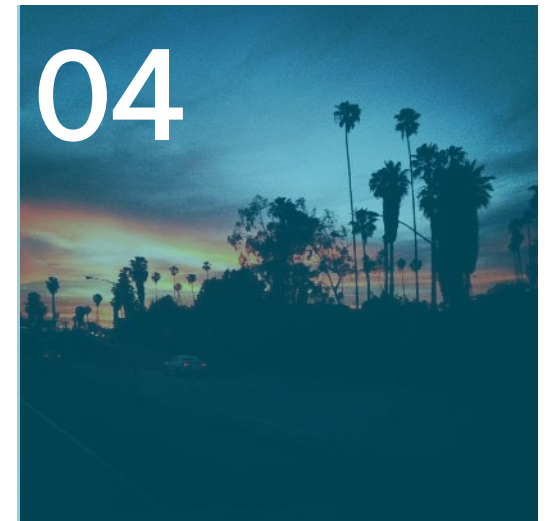
What & Why:  
Vendor Rate  
Study

02



What Was  
Done

04



# Why did DDS undertake a rate study?

- DDS is required to complete a rate study
- The study must address “*the sustainability, quality, and transparency of home and community based services for individuals with developmental disabilities*”\*
- DDS hired consultants to complete this study
- DDS also added opportunities for individuals and families to provide input

\*ABX2-1 (Chapter 3, Statutes of 2016, Second Extraordinary Session)

[https://leginfo.legislature.ca.gov/faces/billNavClient.xhtml?bill\\_id=201520162AB1](https://leginfo.legislature.ca.gov/faces/billNavClient.xhtml?bill_id=201520162AB1)



# Who is working on this rate study?

- Burns & Associates, Inc.
  - Has developed provider rates in Arizona, Georgia, Hawaii, Maine, Mississippi, New Mexico, Oregon, Rhode Island, Vermont, and Virginia
- Human Services Research Institute
  - Non-profit organization helping to craft community-based, person-driven systems
- Mission Analytics
  - San Francisco-based consulting firm with experience with long-term services and supports

# What services are included in the rate study?

## Examples include:

- Personal Assistance
- Community-based Day Programs
- Supported Employment
- Residential services
- Behavioral support
- Transportation

About 90% of the money spent are for services included in the rate study

Only services provided by Regional Centers are included

# What is a rate?

A rate is the amount of money Regional Centers pay service providers for services, like supported living

There are many ways to pay for services.

Rates might be different depending on what they include, such as:

- Service type
- Staff qualifications
- Service time (part day, full day)
- Location

# What is a rate study?



Collected data from many sources



Surveyed providers, service users, and family members



Met regularly with Work/Advisory Groups



Developed rate models & posted for comment



# What's important to know?

- Rate models are intended to allow people to use services they used in the past
- Public comment process is open and materials are posted

# What's important to know?

## The rate models :

- Include statewide minimum wages
- Include benefits for staff (like vacation and insurance)
- Recognize regional differences
- Pay for more training, including cultural sensitivity
- Have bilingual stipends to support people who do not speak English or use sign language



# How are the rate models intended to support quality?

Rate models include items such as:

- Supervision for direct support staff
- Training for staff (including cultural sensitivity)
- Consideration of regional differences (like costs for housing)

<http://www.burnshealthpolicy.com/ddsvendorrates/>



# Where can I get more information?

<https://www.dds.ca.gov/RateStudy/>



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## RELATED LINKS

- » [Vendorization and Rates Home Page](#)
- » [Reimbursement Rates](#)
- » [FAQs](#)
- » [Appeals](#)
- » [Vendorization Contacts](#)
- » [Rate Changes due to Minimum Wage Increase](#)



## Rate Study

### GENERAL INFORMATION

Pursuant to Welfare and Institutions Code [Section 4519.8](#), the Department of Developmental Services (DDS) is required to submit a rate study addressing the sustainability, quality, and transparency of community-based services for individuals with developmental disabilities to the Legislature by March 1, 2019. To assist with this effort, DDS contracted with health-policy consulting firm Burns & Associates, Inc. to conduct the rate study with DDS oversight. An overview of the rate study including project principles and tasks, as well as information on Burns & Associates, Inc., is available [here](#).

» RATE STUDY MATERIALS **NEW**

» CONSUMER & FAMILY SURVEY

» PROVIDER SURVEY FOR SPECIALIZED THERAPEUTIC SERVICES

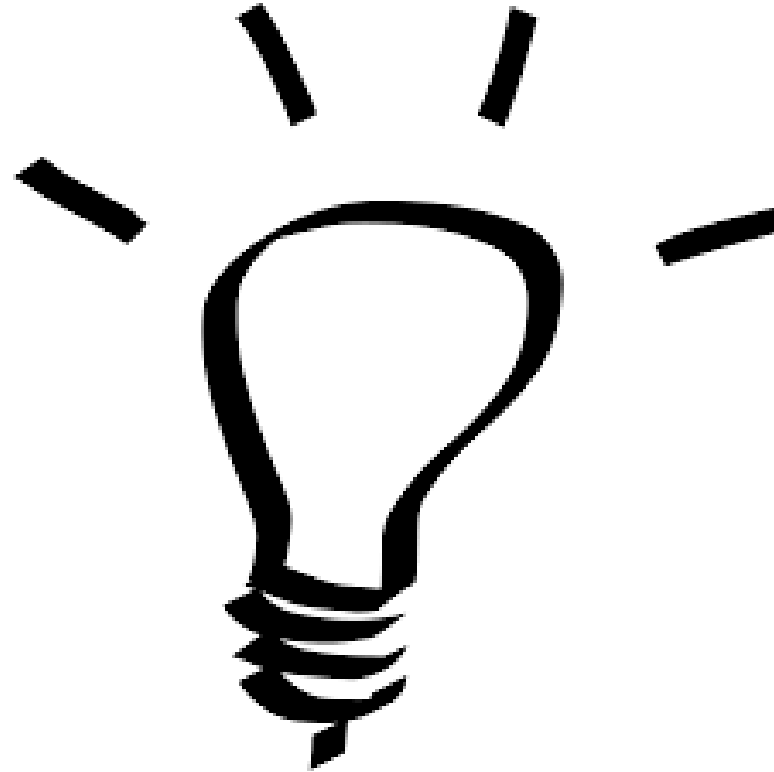
# How can I provide feedback?

If you have any  
comments you can  
send them to:

[CAsurvey@hsri.org](mailto:CAsurvey@hsri.org)



Any questions or  
comments?



# Next steps

- Provide comments by 4/5
- Comments will be sent to B&A and DDS

If you would like to review the rate models in more detail go to:  
<http://www.burnshealthpolicy.com/ddsvendorrates/>  
Then, send your comments to [CAsurvey@hsri.org](mailto:CAsurvey@hsri.org)

# Thank you

