State Council on Developmental Disabilities
Community Outreach & Regional Advisory Committee Meeting

Wednesday, February 27, 2019
Networking 6:30PM – 7:00PM, Meeting 7:00PM to 9:00PM
San Mateo County Office of Education
101 Twin Dolphin Drive, Redwood City, CA

Collaboration is key! We invite members of the community to share input, issues and concerns. All are welcome.

Featured this meeting:
Annual SCDD Clients’ Rights Advocates/ Volunteer Advocacy Services Report, an overview of Forensics systems work, & regional advocacy from the Regional Advisory Committee Members, the Bay Area Regional Office, and more!

For Information: State Council on Developmental Disabilities Bay Area Regional Office
510-286-0439 or bayarea@scdd.ca.gov
1515 Clay St. Suite 300 Oakland, CA 94612

Pursuant to Government code Sections 11123.1 and 11125(f), individuals with disabilities who require accessible alternative formats of the agenda and related meeting materials and/or auxiliary aids/services to participate in this meeting should contact 510-286-0439, five business days prior to the meeting. The agenda will be posted at the Bay Area Office Website http://scdd.ca.gov/bayarea

Can’t travel to the meeting? Listen in: Toll Free dial-in: 1-800-839-9416 PIN: 3424727
Consejo Estatal de Discapacidades del Desarrollo

Alcance Comunitario &
Reunión del Comité Asesor Regional

Miércoles, 27 de Febrero de 2019
Oportunidad de red 6:30-7:00PM  Reunion 7:00PM to 9:00PM
San Mateo County Office of Education
101 Twin Dolphin Drive, Redwood City, CA

La colaboración es clave! Invitamos a los miembros de la comunidad a compartir opiniones, problemas e inquietudes. Todos son bienvenidos.

Esta Reunión Incluirá:
Defensores anuales de los derechos de los clientes de SCDD / Informe de servicios de defensa voluntaria, una descripción general del trabajo de los sistemas forenses y defensa regional de los miembros del Comité Asesor Regional, la Oficina Regional del Área de la Bahía, ¡y más!

Para Información:
510-286-0439 o bayarea@scdd.ca.gov
Consejo Estatal de Discapacidades del Desarrollo Oficina Regional del Área de la Bahía
1515 Clay St. Suite 300 Oakland, CA 94612

De conformidad con el Código de Gobierno Secciones 11123.1 y 11125(f), personas con discapacidades que requieren formatos alternativos accesibles de la agenda y materiales de la reunión relacionados y/o ayudas/servicios auxiliares para participar en esta reunión deben contactar a 510-286-0439 al menos 5 días hábiles antes de la reunión. La agenda se publicará en el sitio web de la Oficina del Área de la Bahía, http://scdd.ca.gov/bayarea
Si Usted no puede asistir a la reunión, llame: 1-800-839-9416 PIN: 3424727
STATE COUNCIL ON DEVELOPMENTAL DISABILITIES
BAY AREA REGIONAL ADVISORY COMMITTEE (RAC) MEETING & COMMUNITY OUTREACH

NOTICE & AGENDA*

Date       Wednesday, February 27, 2019

Time       Networking 6:30pm – 7:00p, Meeting 7:00pm – 9:00pm

Location   San Mateo County Office of Education
            101 Twin Dolphin Dr.
            Redwood City, CA

This Regional Advisory Committee Notice & Agenda is posted:  http://www.scdd.ca.gov/bayarea/

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Please refrain from wearing scented products at this meeting, thank you.
7:00p  Call to Order  
Introductions / Establishment of Quorum  

7:05p  Approval of the meeting minutes of 11.28.2018  

7:10p  Public Comment  
An invitation to provide the public an opportunity to comment and/or present 
information to the Committee on any matter that is not on the agenda. Each public 
member is afforded up to 3 minutes to speak. Written requests will be considered first. 
The Committee will provide a public comment period not to exceed 5 minutes total for 
all public comments prior to action on any agenda item.  

7:20p  Report from Regional Advisory Committee Members 
& from Council Member Lau  
Hear updates from RAC members on their regional and statewide advocacy work, and 
priorities.  

7:55p  Overview of the SCDD Clients’ Rights Advocacy and Volunteer Advocacy Services 
(CRA/VAS) Annual Reports  
Review the reports, and hear highlights about the year’s accomplishments, challenges, 
and focuses of the SCDD CRA and VAS programs. These programs were instated through 
Interagency Agreements between the Department of Developmental Services (DDS) and 
SCDD. These programs are responsible for ensuring that the rights of each resident of 
the state’s Developmental Centers (Sonoma, Porterville, Lanterman and Fairview) and of 
the Canyon Springs Community Facility are guaranteed, protected, and asserted.
8:15p  Report from SCDD Bay Area Regional Office: An Overview on Forensics-Population Support within I/DD systems  
       Nicholau  
Watch the *Pathways to Justice: Start the Conversation* video. Hear an overview of systems and supports for individuals with intellectual and developmental disabilities involved with the judicial system.

8:35p  Reports  
       Bittner  
- Regional Center Reports  
- County Developmental Disabilities Councils Reports  
- People First Report

8:55p  Other Announcements & Agenda Items for Future Meetings  
An opportunity of members of the community to bring up ideas, needs, issues and concerns.

9:00p  Meeting Adjourned  
       Bittner

*All times indicated and the order of business are approximate and subject to change. Any agenda items have the potential to be brought for a vote.*
State Council on Developmental Disabilities
Bay Area Regional Advisory Committee Meeting
November 28, 2018 Minutes DRAFT

Location: Alameda County – Alameda Co. Office of Education, 313 West Winton Ave, Room 142 Hayward

Committee Members Present: Nicole Adler (SA), Francisco Garcia (FA), Elizabeth Grigsby (SA), John Marble (SA), Janet Miller (FA), Pam Perls (FA)

Committee Members by Phone: Christina Lasson (SA), Julie Neward (FA), Regina Woodliff (SA)

Committee Members Absent: Kristen Anderson (FA), Sascha Bittner (SA), Dianne Millner (FA), Kate Rauch (FA), Jude Stern (FA)

State Council Members Absent: Francis Lau (FA)

Guests Present: Debra Adler (FA), Lisa Kleinbub (Regional Center of the East Bay (RCEB)), Eric Zigman (Golden Gate Regional Center (GGRC)), Will Sanford (Futures Explored), Sara Desumala (SA - People First SF), Patrick MacKay (SA), Jerry J. Johnson (FA), Marla Silversmith (FA), Pat Mejia (University of California San Francisco (UCSF) Office of Developmental Primary Care (ODPC)), Jo Cummins (ODPC), Shareem Ram (State Senator Glazer’s Office)

Guests by Phone: Deborah Pearl (FA), Shawn Costello (SA)

Staff: Sheraden Nicholau, Ron Usac, and Valerie Buell

7:05p Call to order/Introductions

7:06p No Quorum

7:07p Public Comments:

- Sara Desumala received a message that there is no more 510 area code and wants to know if it is true.
- Shareem Ram shared that State Senator Steve Glazer’s office is in the midst of developing their Legislative packet for next year.
- Shawn Costello said Bay Area Rapid Transit (BART) is using too much bleach in the elevators and this makes it difficult to breathe when using them.
- Christina Lasson received a message about the State Council on Developmental Disabilities Meeting happening tomorrow in Sacramento. She was unclear if RAC members are required to attend.
- Regina Woodliff received notice that bus lines will be cut in Contra Costa County.

7:15p Report from Regional Advisory Committee Members:

- State Council member Francis Lau was unable to attend this meeting and has no report to share.
- John Marble
  - He is an advisor for Neurodiversity Pathways, and they are beginning a six week workplace readiness program in February.
  - He helped form a Bay Area LGBTQ Autistic group. They are putting together an event this Sunday hosted in San Francisco.
  - Interested in the policy work needed to evaluate using the funds from the sale of the closed developmental centers land to support Californians with developmental disabilities in community settings, and would like to speak with legislators about that.
Pam Perls
- The Consortium for Citizens with Disabilities is writing a letter, as of January 8, 2019, objecting to Jeff Sessions rescinding 200 pages of guidance letters and issuing a directive saying the department would no longer issue them (this occurred when he was Attorney General).
- Submission of public comments about the proposed Public Charge Rule has to be done by December 10, 2018

Francisco Garcia
- The Spanish-speaking community is feeling the impact of the blame laid on them because of recent anti-immigration policy and sentiment. This community expresses that they are falling behind in job opportunities and wages because of this. Those at most risk are families with children with disabilities.

Elizabeth Grigsby
- Sonoma Developmental Center is closing, finally, and all the people are moving out into the community. GGRC talked about Self-Determination in our local SDP meeting. She is also hoping the money from the closure of developmental centers will go back to the community to fund programs for people with I/DD.

Regina Woodliff
- Statewide Self-Advocacy Network (SSAN) meetings are coming up on December 5-6, 2018. Those who cannot attend in person may call in 800-839-9416 pin 8703085. The meeting times are: on the 5th from 10:00 AM to 5:00 PM, and on the 6th from 9:30 AM to 3:00 PM

7:49p: Pat Mejia and Joe Cummins presented on the Office of Developmental Primary Care at UCSF. Some presentation highlights were:
- An overview on how the office was started and the work it does in hospitals and clinics, to help the I/DD community have increased access to health services that maximize their wellness and function. Examples were shared of the trainings the office has done.
- One goal is to educate clinicians on Supported Decision Making.
- A 2-week elective on developmental disabilities is being offered to 3rd and 4th year medical students at UCSF.
- People need to be educated on what HIPAA means; when trained, they are surprised at how flexible the law can be.
- Documents in the packet shared at this RAC are created through feedback from the community, some are developed by self-advocates, and many have been translated in Spanish
- There are plans to make their website available in Spanish

8:30p Reports:
- Bay Area Office: Sheraden Nicholau and Ron Usac gave a report on the updates from the Regional Office:
  - Sheraden Nicholau highlighted the packet with a focus on the information regarding parity in education, the US Dept. of Ed’s Office of Civil Rights, events and collaborations with other agencies, and work with the East Bay Legislative taskforce.
  - Ron Usac reported on the history of SSAN and People First, when they meet, and activities they are participating in.

- Regional Center Reports:
  - Eric Zigman gave the report for GGRC:
    - Re. the proposed Public Charge Rule, there are concerns that Regional Center Services could be seen as falling under the Public Charge Rule and that could lead to families refusing services
    - The Legislative Analyst Office published a report that laid out the potential different uses of the land the Developmental Centers are on.
As of October 23, 2018 the last person from Sonoma was moved out of the developmental center and into his new home, and there are only 2 individuals left in other centers that need to be placed, from the GGRC catchment area.

The Burns and Associates Provider Rates Study has moved forward; the report is due to the State Legislature by March 2019.

GGRC’s newsletter is coming out, December 3, 2018.

A recent GGRC Board Meeting had a discussion on the Paid Internship Program where individuals can earn up to $10,400 per year in an internship. There is no compensation to providers for the development of those internships.

- Lisa Kleinbub gave the report for RCEB:
  - The state has developed their proposal for bridge funding, to support the time between June 2018 and when the rate study is proposed and funded. They proposed an option which would create a 2.07% increase to providers of community day services and residential services in high cost areas.
  - 8 people transferred out of Sonoma Developmental Center. Others remain, for now, at Fairview and Porterville. Expect residing at Sonoma DC is to be moved into community settings by December 14, 2018.
  - The Department of Developmental Services (DDS) will host a focus group tomorrow 11/29/18 at the Ed Roberts Campus for the deaf and hard of hearing community at 3:30 PM on services.

DD Councils:

- Valerie Buell read Vi Ibarra’s report on the Contra Costa DD Council:
  - Registration is open for the December 8, 2018 “Let’s Keep Learning” conference for parents, staff, and students with disabilities, ages 14 and older.
  - The Transition Task Force is working on an event for early 2019 called “Going to Work: Employment IS an Option”.
  - The next Contra Costa DD Council meeting will be held on Wednesday, November 28, 2018 at the RCEB Concord office, at 10:00 AM.

People First:

- Christina Lasson reported the holiday party will be held on December 15, 2018 from 12:00 PM to 3:00 PM. Attendees: Bring food to share and a $5 gift for the gift exchange. Requesting newly elected legislators should show up and present on what they do.

9:09 Other Announcements:

- Shawn Costello reported he got 2,393 votes in the recent election for City Council in Dublin.

9:11p Meeting Adjourned

*Documents referenced were in the RAC packets and in the handouts at the meeting for guests. They can also be found on the website [www.scdd.ca.gov/bayarea.htm](http://www.scdd.ca.gov/bayarea.htm)

**Follow up items
Clients’ Rights Advocate and Volunteer Advocacy Services

Developmental Center Closure Update
January 15, 2019

Community Transition Numbers 2018

<table>
<thead>
<tr>
<th>Facility</th>
<th>Projected Closure Date and Land Use</th>
<th>Dec 17 2018 census**</th>
</tr>
</thead>
<tbody>
<tr>
<td>Sonoma Developmental Center</td>
<td>Closed December 17, 2018</td>
<td></td>
</tr>
<tr>
<td>located in Eldridge</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Fairview Developmental Center</td>
<td>December 2021 (unofficially Oct 2019)</td>
<td></td>
</tr>
<tr>
<td>located in Costa Mesa</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Porterville Developmental Center</td>
<td>December 2021 (General Treatment Area only)</td>
<td></td>
</tr>
<tr>
<td>located in Cathedral City</td>
<td>(unofficially Sept 2019)</td>
<td></td>
</tr>
<tr>
<td>Canyon Springs Community Facility</td>
<td>No proposed closure date</td>
<td></td>
</tr>
<tr>
<td>Lanterman Developmental Center</td>
<td>Closed 2014 (Site is now part of Cal Poly, Pomona)</td>
<td></td>
</tr>
<tr>
<td>Agnews Developmental Center</td>
<td>Closed 2009 (Sold to corporations and City of San Jose)</td>
<td></td>
</tr>
<tr>
<td>Sierra Vista Community Facility</td>
<td>Closed 2009</td>
<td></td>
</tr>
<tr>
<td>Camarillo Developmental Center</td>
<td>Closed 1997 (Site is now Cal State Univ, Channel Islands)</td>
<td></td>
</tr>
<tr>
<td>Stockton Developmental Center</td>
<td>Closed 1996 (Site is now part of Cal State, Stanislaus)</td>
<td></td>
</tr>
</tbody>
</table>

*Canyon Springs Community Facility and Porterville Developmental Center Secure Treatment Area are not scheduled for closure. The Porterville Developmental Center General Treatment Area is scheduled to close in 2021. Fairview Developmental Center is tentatively scheduled to close by December 2019.

**There are eleven total clients in STAR (acute crisis) units at Fairview, Sonoma and Canyon Springs.
California Department of Public Health (CDPH) and Centers for Medicare & Medicaid Services (CMS)

<table>
<thead>
<tr>
<th>Location</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>Canyon Springs</td>
<td>CDPH surveyed CS in August 2018. No conditions of participation out pending final findings.</td>
</tr>
<tr>
<td>Fairview</td>
<td>CMS settlement agreement extended to December 31 2019</td>
</tr>
<tr>
<td>Porterville</td>
<td>CMS settlement agreement extended to December 31 2019; CDPH surveyed the General Treatment Area in October 2018 – No conditions of participation out pending final findings</td>
</tr>
<tr>
<td>Sonoma</td>
<td>CMS notified DDS of cancellation of settlement agreement with SDC on 05/13/2016. ICF units were decertified by CMS as of 07/01/2016.</td>
</tr>
</tbody>
</table>

Porterville and Fairview Certified Unit Population Projections

The projections below establish the maximum permissible client census eligible for federal funding in the PDC and FDC certified units as of the first calendar day of the listed month. Federal Financial Participation is only permissible for clients on the Client List as of June 27, 2016. No Federal Financial Participation can be sought for the number of clients that exceed the projections below, even if the clients that exceed the census limits below are on the Client List as of June 27, 2016.

<table>
<thead>
<tr>
<th>Monthly Census</th>
<th>Porterville DC – General Treatment Area ICF</th>
<th>Actual ICF Census</th>
<th>Fairview DC ICF</th>
<th>Actual ICF Census</th>
</tr>
</thead>
<tbody>
<tr>
<td>July 2016</td>
<td>105</td>
<td>104</td>
<td>136</td>
<td>128</td>
</tr>
<tr>
<td>July 2017</td>
<td>82</td>
<td>80</td>
<td>106</td>
<td>91</td>
</tr>
<tr>
<td>July 2018</td>
<td>61</td>
<td>57</td>
<td>57</td>
<td>56</td>
</tr>
<tr>
<td>July 2019</td>
<td>39</td>
<td></td>
<td>5</td>
<td></td>
</tr>
<tr>
<td>October 2019</td>
<td></td>
<td></td>
<td>0</td>
<td></td>
</tr>
<tr>
<td>July 2020</td>
<td>18</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>July 2021</td>
<td>0</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
### SCDD Clients’ Rights Advocate (CRA) current observations inside the DC/CF

<table>
<thead>
<tr>
<th>Location</th>
<th>Observations</th>
</tr>
</thead>
<tbody>
<tr>
<td>Canyon Springs</td>
<td>First STAR unit client admitted December 10 2018. CRA provided initial service and transition collaboration with team.</td>
</tr>
<tr>
<td>Fairview</td>
<td>Increase in restraint use and medication dosage noted. Medication errors increased this reporting period. FDC administration is implementing increased training for medication staff. Float and registry staff provided more training. CDPH survey conducted in October. No conditions of participation out.</td>
</tr>
<tr>
<td>Porterville</td>
<td>The General Treatment Area is experiencing a dearth in veteran staff as staff transfer to Secure Treatment positions. A lesser restrictive option for females in the STA is needed.</td>
</tr>
<tr>
<td>Sonoma</td>
<td>The last individual transitioned to the community on December 17, 2018</td>
</tr>
</tbody>
</table>

### SCDD Volunteer Advocacy Services (VAS) community transition current trends

The VAS Project serves approximately 25% of the individuals residing in the DC/CFs. A volunteer advocate or the VAS Project Coordinator provides direct advocacy services for twelve months post placement.

<table>
<thead>
<tr>
<th>Location</th>
<th>Trends</th>
</tr>
</thead>
<tbody>
<tr>
<td>Canyon Springs</td>
<td>VAS Coordinator advocating for more enhanced community outings that are meaningful and based on individual interests. VAS continues to advocate for individuals in supported living with unmet medical and behavioral needs.</td>
</tr>
<tr>
<td>Fairview</td>
<td>VAS Coordinator and advocates attended thirteen meetings with clients for transition activity. Lack of volunteer advocate notification of incidents involving community-based individuals continues.</td>
</tr>
<tr>
<td>Porterville</td>
<td>VAS is serving seventeen individuals displaced from the Camp Fire. Advocates are collaborating with families and Regional Centers on a path back to their home community or alternative long-term housing. Advocates attended six transition meetings in the community. Advocates noticing lack of consistent delivery of services in the GTA due to seasoned staff securing positions in the Secure Treatment Area and other agencies.</td>
</tr>
<tr>
<td>Sonoma</td>
<td>Advocates attended forty-two transition meetings this period both at DC and in the community. Twenty consumers transitioned this reporting period with the last consumer receiving VAS services leaving SDC on Dec 14th. The lack of available labor impacts the residential and vocational services in the community. Some residents placed in 2018 do not have day program services in place. VAS will serve individuals in the community until December 2019.</td>
</tr>
</tbody>
</table>
**Developmental Center Population**

As of December 17, 2018

**Total 407**
- Fairview 92
- Canyon Springs 48
- Sonoma 0
- Porterville 267

**Fairview**

CRA attended 5 IPPs, 8 transition meetings, 3 human rights meetings, reviewed 5 denial of rights, conducted 7 trainings for staff and residents. VAS attended 13 transition meetings in the community in addition to weekly follow ups. Increased restraint use, medication dosage and errors noticed. FDC administration informed and follow up measures taken.

**Canyon Springs**

Desert STAR unit admitted the first client this reporting period. CRA participated in 8 IPP meetings, provided 4 rights training to staff, 1 rights investigations, facilitated 5 meetings with court officials and 7 self advocacy meetings.

**Sonoma Developmental Center 1871 to 2018**

SCDD Volunteer Advocacy Services from left to right: (front row) Carmenza Harikian, Helen Schulte, Ross Long, VAS Coordinator; (back row) Susanne Sipple, Lisa Franco (former advocate), Myra Thomas, Michele Sloane, OT, and Robert Sharp (assistant to Ross Long). Not shown: Olga Kulkouskaya, advocate

Sonoma Developmental Center transitioned the last individual to the community after 127 years of operation on December 17, 2018. SDC was the oldest facility in California established specifically for serving the needs of individuals with intellectual/developmental disabilities. The facility opened its doors to 148 residents on November 24, 1891.

The facility underwent four name changes in its lifetime: California Home for the Care and Training of the Feeble Minded (1891), Sonoma State Home (1909), Sonoma State Hospital (1953), and Sonoma Developmental Center (1985).
Canyon Springs (cont.)

VAS attended 14 IPPs, 6 transition meetings in the community, 2 human rights meetings, 4 denial of rights reviews, 3 regional project meetings, 1 self advocacy meeting. VAS Coordinator and advocates attended the Disability Festival in Palm Desert along with clients from CS.

Porterville

CRA attended 5 human rights meetings, 4 IPPs, 3 People First/human rights meetings, 2 escort reviews, 13 denial of rights reviews, 22 court appearances, 5 rights process meetings. meetings for PIP process. VAS attended at PDC and in the community: 13 IPPs, 6 transition meetings, 5 escort reviews, 24 court appearances, 1 regional project meeting, 3 self advocacy meetings, 2 professional groups. VAS trained one new advocate. PDC admitted 17 clients impacted by the Camp Fire. VAS and CRA are collaborating with FNRC and regional project for placement options.

SCDD began serving individuals at SDC in 1998. In 2001, Sonoma had 883 residents. Of those residents, 205 residents had a personal volunteer advocate from SCDD at their side at each individual program plan meeting. In 2001, SCDD staffed a Clients’ Rights Advocate at all DDS facilities. A CRA and VAS Coordinator serve at the three remaining DDS facilities: Fairview Developmental Center, Porterville Developmental Center, and Canyon Springs Community Facility.

SCDD VAS Services Today: The SCDD Volunteer Advocacy Services at Sonoma Developmental Center has five Volunteer Advocates. VAS provides advocacy services to ninety former SDC residents. The Volunteer Advocates will visit their consumers eight times in the following year. The SDC Advocates have served on the VAS project for ten to fifteen years. They bring their professional knowledge of the consumer as well as their deep desire to see that individuals experience greater quality of life in their new homes.

“The Main Building” at Sonoma Developmental Center was constructed in 1908 to replace the administration wing that was severely damaged in the 1906 earthquake. The building served as the main administration building from 1908 to 1957. It was used as the professional education center from 1957 to 1980.

DDS will conduct a warm shut down of the SDC property until June 30, 2019. A collection of local stakeholders called SDC Coalition is gathering information and building consensus on future land use.

Holly R. Bins, CRA/VAS Manager  
holly.bins@scdd.ca.gov
STATE DEVELOPMENTAL CENTER CLIENTS’ RIGHTS ADVOCACY SERVICES
ANNUAL REPORT
July 1, 2017 to June 30, 2018

I. Introduction

This report is respectfully submitted in accordance with the interagency agreement between the Department of Developmental Services and the State Council on Developmental Disabilities for the provision clients’ rights advocacy services at Sonoma Developmental Center, Porterville Developmental Center, Fairview Developmental Center, and Canyon Springs Community Facility.

The unique characteristic of each center and facility is reflected in the information, observations and recommendations submitted by each office.

<table>
<thead>
<tr>
<th>Developmental Centers/Community Facility</th>
<th>Canyon Springs</th>
<th>Fairview</th>
<th>Porterville</th>
<th>Sonoma</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td># of Services Provided (Appendix A)</td>
<td>49</td>
<td>132</td>
<td>505</td>
<td>142</td>
<td>828</td>
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<tr>
<td>Denial of Rights (Appendix B)</td>
<td>22</td>
<td>11</td>
<td>19</td>
<td>4</td>
<td>56</td>
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<tr>
<td># of Requests for Release Forwarded to Superior Court (Appendix C)</td>
<td>13</td>
<td>5</td>
<td>28</td>
<td>1</td>
<td>47</td>
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<tr>
<td>Grievances</td>
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<tr>
<td>WIC 4731 Complaints Filed</td>
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<tr>
<td>Complaints (Non-WIC 4731)</td>
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<td>7</td>
<td>4</td>
<td>6</td>
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<tr>
<td>Incident Reports</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
</tbody>
</table>
Overview of Services Provided

Canyon Springs Community Facility

Canyon Springs will celebrate its 18th anniversary in upcoming December 2018. The population at the time of this report is 49. The CRA provides advocacy services to those individuals at Canyon Springs and has requested to serve those who are placed in the community. The CRA meets with each new arrival and provides information on how to reach the CRA by using the public telephone (*81) and explains his/her rights including giving a copy those rights to each client. Here is a list of activities that the CRA is currently involved in:

- Participates in Client Council Meetings that are held monthly or as needed
- Provides self-advocacy training to individuals and in small group settings
- Attends daily management meetings to discuss incident reports and other issues involving Clients and provide advocacy input
- Facilitates Client Advocacy Group held monthly
- Visits all work sites on and off campus which Clients are currently working
- Assist Clients to initiate proceedings in informal and formal hearings
- Investigate all suspected rights’ violations and discuss with the Clients their rights and due process
- Provides Clients rights’ training to new employees, volunteers, families, conservators, and students from surrounding universities and colleges
- Meets quarterly (or as needed) with management team to discuss policies and procedures, Clients’ concerns and rights protections
- Review denial of rights reports with Clients including restoration criteria and complaint process
• Provides consultation regarding rights issues and complaint processes to Client families and conservators
• Participates weekly in Emerging Risk Notification Evaluation Meetings (ERNE) and advocates for Clients
• Facilitates/coordinates meetings/phone calls between County Adult Protective Services, Long Term Ombudsman Services, Department of Public Health Licensing and Certification Services, and Disability Rights of California
• Reviews all highly restrictive plans
• Reviews new policies and regulations of changing legislation affecting Canyon Springs
• Provides coverage and training for SCDD Volunteer Advocacy Coordinator and volunteers
• Participates and is a member of the Restrictive Intervention Review Committee (RIRC) and the Human Rights Committee (HRC)
• Meets with Clients to discuss community/living options, court procedure when requested to file a Request for Release (Writ of Habeas Corpus)
• Hosted Voting Registration presentations with Riverside County Registrar of Voters
• Coordinated with local public transportation services - SunLine Transit, for Clients to gain knowledge and experience riding on public transportation
• Facilitated meetings between Clients and Disability Rights of California
• Provided training to Desert ARC Staff regarding Self-Advocacy and Rights

**Fairview Developmental Center**

The CRA continues to provide services in the following areas:
• Investigates alleged clients’ rights violations and abuse allegations brought to the CRA attention by consumer, family and/or staff
• Attends denial of rights meetings and approves/reviews denial of rights requests
• Assists consumers’ requests for release with filing Writs of Habeas Corpus
• Assists consumers with pending court hearings and other legal matters by communicating with attorneys and helping consumers communicate with attorney and Regional Center (RC) representatives
• Consults with consumers, their families, ID Team and other FDC staff, Deputy Public Defenders and RC representatives regarding rights issues
• Attends Individual Program Plan (IPP) meetings, Transition Support and Review meetings and special meetings at the request of the consumer, parents, RC representatives, and FDC staff where rights are discussed or to convey consumer concerns
• Reviews all incident reports with recommendations, as warranted
• Reviews FDC policy and procedures
• Provides training and consultation to Orange County Public Defender’s Office, District Attorney, and Superior Court, as necessary
• Makes referrals to various other advocacy agencies, as necessary
• Provides annual training for all FDC employees in Clients’ Rights and SCDD Regional Office role in advocacy, as well as for new employees at orientation
• Provides training for FDC staff and other interested parties, as requested
• Provides Self-Advocacy training to consumers
• Provides technical assistance in filing rights abuse complaints on behalf of consumers and/or their authorized representatives
• Provides technical assistance in filing Fair Hearings and supports consumers and/or their authorized representatives, as necessary

In addition to the above, the CRA attended weekly, monthly, and quarterly meetings to help ensure consumer rights were being protected. These meetings consisted of:
   • Behavior Supports Committee (BSC)/Human Rights Committee (HRC)
   • Bioethics Committee
   • SCRP Liaison and SCRP Advisory Meetings
   • Fairview Community Association meetings
   • Regular meetings with Fairview Executive and Clinical Director

Porterville Developmental Center

The CRA continues to provide services in the following areas:
• Attends Individual Program Plan (IPP) meetings at the request of consumers, parents, regional center staff and Porterville Developmental Center staff where consumers’ rights are discussed.
• Attends special meetings when issues of consumer’s rights arise.
• Attends Transition Planning Meetings (TPM) and Transition Review Meetings (TRM).
• Speaks to administration on the behalf of consumers when a right has been denied.
• Assist consumers fill out Requests for Release when they state they want to leave Porterville Developmental Center. Assists them with contacting the Public Defender’s Office. Liaison between consumers and Public Defender’s Office when consumers cannot contact Public Defender on their own.
• Assists consumers in the fair hearing process.
• Investigates abuse complaints made by the consumer, family and/or staff.
• Approves and reviews denial of rights requests.
• Provides rights and self-advocacy training to consumers and staff.
• Communicates and educates family members on rights issues.
• Provides training to staff on how to effectively interact with consumers and the use of positive reinforcement
• Participates on committees to provide input into policies dealing with consumer’s rights.
• Reviews all proposed policy changes that involve clients’ rights issues.
• Participates as a member of Policy Committee.
• Provides training to consumers and staff on client’s rights, the denial of rights process, and end of life decision making process.
• Provides self-advocacy training to consumers.
• Provides training and consultation to the Public Defender, District Attorney and the Superior Court.
• Provide training to the Volunteer Advocates on a monthly basis
• Review all incident reports.
• Review all postural and medical supports prescribed in the acute care unit and the skilled nursing unit.
• Review restricted access plans.
• Research PDC policies and regulations

In addition to the above, weekly and monthly meetings were attended to help ensure the protection of consumer’s rights. These meetings consisted of:

• Human Rights Committee
• Behavioral Management Committee (reviewed 392 for Highly Restrictive Interventions)
• Member of the Incident Action Team (In the meeting, CRA reviews facility IR/GER data and may investigate further if indicated).
• Dysphasia Committee
• Bioethics Committee
• Secure Treatment Information Committee
• Intermittent meetings were also held with the Executive Director and Clinical Director where issues were discussed, and resolutions were sought. Meetings were also held with the Program Directors as needed including Quality Assurance.
CRA provided comprehensive clients’ rights advocacy for persons with developmental disabilities who are residents of Sonoma Developmental Center. The CRA participated in various clinical, administrative and staff meetings and committees when clients’ rights issues were discussed or when the clients’ rights advocate is named as a participant in regulation. This included the following:

- Human Rights Committee
- Policy Review Committee
- Whole Person Review Committee (formerly was known, as both Behavioral Intervention Review Committee and the Health Related Restraint Committee)
- Human Social Sexual Development Committee
- Bioethics committee
- Member of the Incident Action Team (In the meeting CRA reviews facility IR/GER data and can investigate further if a rights issue is indicated). This group disbanded as a set daily event in 2015 however, incidents continue to be referred to CRA.

- CRA trained the clients and staff on civil, personal and service rights three times a month, two times on ICF units and once on an NF unit.
- CRA had regular contact Executive Director and Clinical Director where issues were discussed and resolutions were sought.
- CRA was in regular contact with program managers, social workers and unit supervisors to address any issues that did not require executive action.
- CRA acted as clients’ rights resource to consumers and their families, and to other interested persons or organizations in the community.
- Investigated and helped resolve rights issues for consumers who were unable to register a complaint on their own behalf.
- CRA attends Individual Program Plan (IPP) meetings at the request of residents, parents, regional center staff and Developmental Center staff where resident’s rights were discussed.
- Asserted and protected the rights of consumers entering or changing their dwellings, including placement in community care and health care facilities; judicial commitments and/or re-commitments to DDS for placement at DCs/CF; and to assist with filing a Request for Release (Writ of Habeas Corpus).
- Aided the facility in facilitating Human Rights committees; one addresses human social sexual development on campus and the other facilitates Superior court planning and development. This facility accommodates the Sonoma Superior Court on campus.
- Presented denial of rights and court attendance data to Human Rights Committee (monthly)