

SCOOBY DUE
5960 Dachshund Street, Sacramento, CA 95811
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(916) 555-6767

OBJECTIVE: Energetic, experienced Dog Groomer with 5+ years of experience in dog grooming specializing in unique dog hair trimming, seeking to leverage my experience and exceptional customer service skills as a Dog Groomer at *Dogs R Us*.

EDUCATION: Chihuahua School of Hard Knocks High School Diploma GPA – 3.5 2009
Styling Canine Academy AA Dog Grooming GPA – 3.75 2012

EMPLOYMENT: Dog Groomer at Pet World, Sacramento, CA 2013 - Present

- Greeted customers at the reception station and directed them to the appropriate location.
- Scheduled customer appointments for grooming ensuring there were minimal timing conflicts.
- Bathed and groomed eight to ten animals daily to the desire of their owner.
- Provided input to clients regarding types of cuts for their animal and what might look best for their animal.
- Consulted with clients after grooming to ensure client was happy with the services.
- Fostered positive relationships with clients to grow and maintain business.
- Developed organic shampoo product line and advised on proper products to use.
- Collaborated with staff and upper management on time saving processes.
- Developed grooming policies and procedures.
- Maintained grooming product inventory.
- Gained cash handling experience.
- Trained new employees on the services the company provided.

ACCOMPLISHMENTS: 2017 Top performer – Led pet salon in up selling of grooming packages and services.